

# Voters First: An Examination of Missouri's 2008 State and Federal Elections

Report from the  
Office of Secretary of State  
to the People of Missouri

April 2009

Robin Carnahan  
Secretary of State

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**ROBIN CARNAHAN**  
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April 1, 2009

Dear Fellow Missourians,

Fair and secure elections are the foundation of our representative democracy. Every eligible Missourian has the right to cast a ballot and have their vote counted. As Secretary of State, I am committed to safeguarding the integrity of our elections through commonsense efforts that increase security and accessibility in our voting system.

In 2008, Local Election Authorities and poll workers across the state prepared diligently for high voter turnout. Thanks to their efforts, a record 2.9 million Missourians cast ballots in the November Presidential Election. Over 24,000 poll workers assisted voters by checking them in, setting up electronic voting equipment, managing long lines and ensuring ballots were counted correctly. In fact, all three statewide elections in 2008 went smoothly, which is a tribute to the hard work of Missouri's dedicated local officials and devoted volunteers.

This report, entitled *Voters First: An Examination of the 2008 State and Federal Elections in Missouri*, takes a closer look at the common themes that emerged during the February Presidential Preference Primary, the August Primary and the November General Election. It takes into account reports that my office received from voters, poll workers, local officials, and the media pertaining to the 2008 elections in Missouri.

With this report, I hope to provide not only a detailed record of the successes and challenges of the 2008 elections, but also ideas about how we can continue to improve our elections system for all Missourians.

Very truly yours,

A handwritten signature in black ink that reads "Robin Carnahan".

Robin Carnahan  
Secretary of State



## Executive Summary of the 2008 Elections

The 2008 elections saw more Missourians participate than ever before, with over 340,000 registering to vote for the first time in the state and record-breaking turnout on November 4<sup>th</sup>. This report examines all three elections: the February 5<sup>th</sup> Presidential Preference Primary, the August 5<sup>th</sup> Primary, and the November 4<sup>th</sup> General Election. The findings of this report include an analysis of more than 300 separate issues reported to the Secretary of State's office, as well as information from Local Election Authorities, poll workers, and news stories from around the state.<sup>1</sup>

Due to the diligent efforts of Local Election Authorities, polling places across Missouri were staffed with well-trained poll workers and supplied with enough ballots to meet the record turnout. Increased security checks on voting machines and expanded training for poll workers allowed a record number of Missourians to cast their ballots with confidence in a system that is accurate, fair and transparent.

There are areas in which Missouri election administration can be further improved to provide more confidence, convenience and privacy for voters. This report identifies opportunities to expand voter education efforts with regard to the primary election process and use of voting equipment. Military voters, in particular, are often unaware of opportunities available to expedite casting a ballot from overseas. Long lines, especially in urban areas, continue to be an obstacle for some voters. Additionally, voters were asked to present a photo or signature ID at some locations, despite not being required to under Missouri law. However, the number of such reports has decreased 50 percent compared to the 2006 General Election.

The most common issue reported during the 2008 election cycle related to the registration and eligibility of voters. Although over 500,000 Missourians updated their name or address before the November General Election, others reported that they were unaware of the requirements to update their address if they moved. Some voters reported that they believed they were properly registered but were not in the poll books on Election Day.

During all three elections, there were no reports of voter impersonation fraud. A statewide voter registration database allowed Local Election Authorities to verify the identity of new voters and ensure clean, accurate registration lists. Questionable registration applications were submitted in some counties but were identified before they were added to the rolls.

In summary, this report finds that Missouri's election system is secure and accurate; yet there is always room for improvement. Increased poll worker and voter education efforts, along with continued improvements to the voter registration system, will increase confidence and convenience for Missouri voters.

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<sup>1</sup> Any issue reported to the Secretary of State's Office was referred to the appropriate local official for review and any action deemed necessary.



## A. Registration and Eligibility

During the 2008 election cycle, the most common issue reported to the Secretary of State's Office concerned voter registration or eligibility. Local Election Authorities (LEAs) processed a record number of new voter registrations and address changes, with over 340,000 registering for the first time in Missouri before November 4<sup>th</sup>.

*One out of every three issues reported during the 2008 election cycle concerned voter registration and eligibility.*

On each Election Day, calls showed that many voters across the state were unsure of the process to register for the first time or update their address.<sup>1</sup> Even in situations where voters made efforts to register properly, there were still isolated incidents where their name did not appear in the poll book on Election Day.

### Voters Who Move: Confusion Regarding Registration

During the 2008 election cycle, over 500,000 Missourians updated their name or address. Several voters, however, called to report that they were not aware of Missouri law regarding registration requirements. In Missouri, voters must update their address and vote at the polling place for their current address. If a voter moves into a new voting jurisdiction they must re-register.<sup>2</sup> The Secretary of State's Office regularly fielded calls from voters who had moved and wanted to know what steps they should take in order to vote.

To assist Missourians who had recently moved to a new address, the Secretary of State's Office mailed voting information and a registration application to all registered voters who also appeared on the USPS National Change of Address (NCOA) list.<sup>3</sup> The mailing list included over 200,000 registered voters who, according to the postal service, had moved to a new address but had not updated their voter registration information. Nearly 25,000 registration applications were returned by voters, helping to ensure these Missourians could cast their ballot on Election Day.

***During the 2008 election cycle, over half of a million Missourians updated their name or address.***

In some situations, Missouri law allows those who have moved to vote even if they did not update their address before Election Day. If a voter moves within their county or city jurisdiction, they may update their address on Election Day provided they go to their

current polling place or a central location. If a voter moves to a new jurisdiction after the registration deadline, they may cast a ballot for federal and statewide issues from their new jurisdiction.<sup>4</sup>

Unfortunately, a handful of incidents were reported in which poll workers were not aware of these procedures. Frustrated voters called to report they waited in line at multiple polling places, only to be turned away. A St. Louis County voter “waited in line for two hours” at her old polling location. After she signed the poll book, poll workers directed her to her new polling place. She was then informed she would not be able to vote because she “already signed the book.” Another voter, who moved after the registration deadline, was “told by St. Louis County that he needed to vote in St. Charles, and St. Charles told him that he needed to vote the “short” ballot in St. Louis County.” In Jasper County, a

<sup>1</sup> Election Day Call Logs, appendix pg. 139-173

<sup>2</sup> Missouri statute, Section 115.135, RSMo

<sup>3</sup> National Change of Address mailer, appendix pg. 33-34

<sup>4</sup> Missouri statute, Section 115.277, RSMo

voter went to his “old polling location and was directed to [his] new location,” but the “new location sent him back to the old location.”

Although rare, these calls highlight the importance of poll worker training. If a voter is not listed in the poll book, they may cast a provisional ballot. Under Missouri law, provisional ballots will only count if cast at the correct polling place or a central location, so it is essential that voters understand this requirement.<sup>5</sup> In November, one voter reported that individuals at his polling place who were not in the poll book were “being sent away without a chance to vote a provisional ballot.”

***“One woman thought when she changed her address at the post office that included voting.”***

***- November 4<sup>th</sup> Poll Worker***

## **Education Efforts by Local Election Authorities**

Across the state, LEAs reported that they expanded their voter education efforts compared to previous elections. Radio ads, articles, speaking engagements, emails, mailings and newspaper flyers all focused on making sure voters knew how to check their registration and where to go vote. Buchanan County created public service announcements to run on local television, sent out emails to all county and school employees, and ran a flyer in the local newspaper. St. Louis City mailed each registered voter a sample ballot and Election Day information. Other counties reported similar programs.

## **List of Registered Voters**

In preparation for the 2008 election cycle, the Secretary of State’s Office continued to work closely with LEAs to ensure voter rolls were accurate. Missouri’s first statewide voter registration database has been used since 2006. The Missouri Centralized Voter Registration system (MCVR) automatically compares the information of each new registrant against state and federal databases to confirm the identity of the voter. Since its implementation, the statewide database has enhanced the ability of LEAs to remove duplicates, deceased persons and felons from the rolls.

LEAs follow the National Voter Registration Act (NVRA) while conducting their list maintenance activities. NVRA contains specific safeguards to ensure eligible voters are not improperly removed from the rolls during this process. The Secretary of State’s Office routinely provides reminders and training to LEAs, as well as monitoring their list maintenance activities.

***Over 340,000 voters registered for the first time in Missouri during 2008.***

During the 2008 election cycle, over 340,000 new voter registrations were processed by LEAs in addition to the 500,000 address or name changes. Despite improvements made in the voter registration system, approximately two dozen voters called to report that they were not listed in their poll books when they

believed they were properly registered to vote. Of these, five voters believed that they had registered at the Department of Motor Vehicles but their registration was not correctly processed. A Nodaway County voter reported “she asked to be registered when she got her Missouri driver’s license, but documents indicated she said ‘No.’” In response to this issue, one LEA remarked that the questions asked by the DMV can be confusing to voters: when asked “Are you registered?” many voters will answer “yes” without realizing they need to re-register in their new county.

<sup>5</sup> Missouri statute, Section 115.430, RSMo

Four voters reported that they were not able to cast a ballot because they were incorrectly listed as convicted felons in the poll books. One LEA confirmed that a voter's name matched that of a convicted felon and was incorrectly removed from the rolls. The LEA "got it straightened out... and changed in the computer. I called [the voter] back and they were allowed to vote." In another case, a LEA reported that the local parole officer was contacted, and they "assured the clerk [the individual was] not eligible to vote."

A few voters reported they were not in the poll book because, they believed, their registration was accidentally transferred to another county when a voter by the same name registered. In February, a Greene County voter reported they "cast a provisional ballot" when they were not in the poll book. The LEA confirmed that their "information had accidentally been transferred to Kansas City where another voter with the same name was registered," and "affirmed that the caller's vote would be counted." In St. Louis County, a voter reported that he was "dropped from the voting records" when he moved to St. Louis City because he "shares his name with his son." The voter reported that the LEA "verified" that the son's registration was updated "on the date that the father moved," rather than registering the father to vote.

### **Identifying Questionable Registration Applications**

Before the November 4<sup>th</sup> election, the LEA in Jackson County identified questionable voter registration applications that had been submitted. Due to the diligent efforts of election officials and the safeguards built into the Missouri Centralized Voter Registration system, these applications were identified before they were placed on the voter rolls. The Secretary of State's Office immediately recommended that the questionable applications be forwarded to the Jackson County Prosecutor and the United States Attorney.<sup>6</sup> The same recommendation was given when other questionable applications were identified in Clay County and Kansas City.

***Questionable applications  
were identified before they  
were added to the voter rolls.***

Anyone who knowingly submits a falsified voter registration application faces strict penalties under Missouri law. Anyone found guilty of this election offense faces a felony charge that includes permanently removing an individual's right to vote, imprisonment up to five years and a fine of up to \$10,000.<sup>7</sup> The Secretary of State's Office supports legislation that will increase penalties for these crimes and provides for stricter oversight of the voter registration process.

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<sup>6</sup> Letter to Jackson County Board of Elections, appendix pg. 121

<sup>7</sup> Missouri statute, Sections 115.631, RSMo and 115.155, RSMo

## B. Voting Equipment

Equipment-related issues were rare during the 2008 election cycle. When concerns were reported, most occurred because poll workers and voters were continuing to adapt to the operation of the electronic voting machines, which are relatively new in Missouri elections. November 4<sup>th</sup> was the first time Missourians cast a vote for President using the new technology. Post-election audits and multiple recounts have consistently shown that Missouri's new voting technology is reliable and accurate.

***November 4<sup>th</sup> was the first time  
Missourians voted for President  
using the new voting machines.***

### New Voting Technologies

As part of the Help America Vote Act (HAVA), Missouri Local Election Authorities (LEAs) completed phasing out the remaining punch-card voting systems in 2006. The vast majority of Missouri's 116 voting jurisdictions now rely on paper ballots as their primary voting method. Paper ballots are counted by an optical scan machine.

Federal law also requires each polling place to have one voting system accessible to individuals with disabilities, such as a direct-recording electronic machine (DRE).<sup>1</sup> DREs record votes using a digital touch screen, and are equipped with large-text or audio options for the visually or physically impaired. In Missouri, all DREs feature a voter-verified paper audit trail (VVPAT) so voters are able to double-check a paper record of their vote before it is cast.<sup>2</sup>

### Expanded Education Efforts

In preparation for the 2008 election cycle, the Secretary of State's Office developed and distributed additional resources to improve the security of voting equipment across the state. A manual for LEAs, "Best Practices for Voting System Security," includes recommendations for the secure storage and use of voting machines.<sup>3</sup> Additionally, the Secretary of State's Office provided poll workers with step-by-step videos and manuals for the set-up, start-up, troubleshooting, and shut-down of voting machines. More than 6,000 poll worker guides were distributed across the state.<sup>4</sup>

***Post-election audits and  
multiple recounts have  
shown Election Day vote  
totals are accurate.***

### Increased Security Checks

In order to increase voter confidence during the high-turnout November election, the Secretary of State's Office filed a rule to strengthen the post-election audit procedures.<sup>5</sup> Audit rules require comparison of electronically tabulated results with a hand recount of votes in randomly selected precincts in each county to ensure the accuracy of voting equipment. The new rules increased the number of precincts audited after every election from one percent to at least five percent, giving Missouri one of the most stringent audit standards in the country.<sup>6</sup>

Post-election audits have confirmed that Election Day vote totals were accurate. To alleviate the

<sup>1</sup> HAVA, 2002, 42 USC 15481

<sup>2</sup> Map of Voting Systems Used in Missouri by County, appendix pg. 199

<sup>3</sup> Best Practices for Voting System Security, appendix pg. 131-134

<sup>4</sup> Training Materials for Poll Workers, appendix pg. 87

<sup>5</sup> Proposed Audit Rule, appendix pg. 135-137

<sup>6</sup> 15 CSR 30-10.110.

financial burden on Missouri's counties, any increase in cost associated with the revised audit rule was eligible for reimbursement by the Secretary of State's Office.

## Election Day Issues

In 2008, there were 12 reports of optical scan machines that were not functioning properly. In these cases, ballots should have been placed in a predetermined, secure location by poll workers. Voters reported in some cases that poll workers instructed them to put their paper ballots in a variety of places, such as “with the provisionals,” “in an envelope,” “in a pile under the machine,” or “in a cardboard box.” Several voters confronted with this situation expressed concern that their vote would not count. All poll workers should be trained on procedures for securely storing paper ballots if an optical scan machine is not functioning. Poll worker training on procedures to follow in the event of a non-functioning machine is essential for voter confidence and ballot security.

***Poll worker training on procedures in the event of a non-functioning machine is essential for voter confidence.***

***“Many voters became frustrated because they thought they could save time by using the touch screen, but found that it actually took longer.”***

***- Johnson County Poll Worker***

A few isolated incidents were reported concerning touch-screen DRE machines. In November, a Boone County voter reported that a DRE machine displayed “error – incomplete ballot” when he attempted to cast his vote. In St. Louis County, a voter reported that a DRE would only let her vote on ballot issues and not candidates. Another St. Louis County voter reported that a DRE “flipped” her vote. However, she could see the error printed on the paper trail and was able to “easily correct it” before casting her ballot. The Secretary of State's Office only received one report of a non-functioning voter-verified paper trail from a voter in Kansas City.

The number of reports of voting equipment issues decreased significantly from 2006. There were 20 percent fewer reports of equipment issues in November 2008 compared with the General Election in November 2006. This suggests poll worker training and voter education efforts have been successful.

## Accuracy of Voting Equipment

Elections in Missouri are often close, with some contests being decided by very narrow margins. Missouri law provides that any candidate who was defeated by less than one percent of the votes cast shall have the right to a recount of the votes cast for that office.<sup>7</sup> During the 2008 election cycle, there were several close contests that resulted in the defeated candidate requesting a recount. Following procedures developed by the Secretary of State's Office, all LEAs in Missouri participated in the recount process in 2008. Vote totals from recounts closely mirrored the vote totals reported on election night, with most changes resulting from a closer examination of individual ballots to determine voter intent.

<sup>7</sup> Missouri statute, Section 115.601, RSMo

## C. Ballot Issues

Concerns about ballots were the most common issue reported to the Secretary of State's Office during the August primary election. By contrast, very few reports of ballot issues were received in February or November. Voters participating in the August primary reported being confused or upset that they were required to select only one political party's ballot in order to vote.

***The most common issue reported during the August Primary Election was concern about ballots.***

### Party Ballots in Primary Elections

In Missouri primary elections, voters may only make selections on one party's ballot, and they must tell the poll workers their choice of party in order to receive their ballot.<sup>1</sup> A voter can request a non-partisan ballot if there are issues or candidates to be voted on which do not have any party affiliation, such as local or statewide ballot measures.<sup>2</sup>

Voters reported two concerns with the party ballot selection as required by Missouri law in primary elections. Some felt it was a violation of their privacy to publicly declare which ballot they would like. In February, a voter in St. Louis City was “humiliated and upset” when he changed his mind and asked for a Green Party ballot and “the poll workers laughed at him.” During the August election, several voters called to report they felt uncomfortable publicly stating their party preference.

Additionally, several voters expressed concern that they had to choose one party's ballot because they wished to support candidates from different parties in specific races. A caller from Reynolds County was “upset that he could not vote in the Republican Governor's primary and the Democratic Sheriff's primary.”

During primary elections, poll workers must manage many different ballots in one polling place and carefully determine the correct ballot for each voter. In August, there were three incidents where voters reported receiving incorrect ballots. In St. Genevieve County, poll workers accidentally distributed the incorrect ballot to 19 voters. A polling place in Andrew County ran out of Republican ballots and some voters received the wrong ballot. This resulted in 119 voters not having the option to vote on a local water issue.

In Cole County's 4<sup>th</sup> Ward, 144 voters were given ballots for a neighboring precinct. A candidate for a county-level office lost the election by seven votes. Four weeks later, a special election was held to allow those 144 voters an opportunity to cast the correct ballot.<sup>3</sup>

### Printing Enough Paper Ballots

Missouri law is explicit about the minimum number of ballots Local Election Authorities (LEAs) are required to provide. For a primary election, each polling place is required to have a minimum of 50 percent more ballots than the number of votes cast in the previous similar primary election.<sup>4</sup> Despite record breaking turnout in the February Presidential Preference Primary, most counties were prepared

<sup>1</sup> Missouri statute, Sections 115.397, RSMo and 115.770, RSMo

<sup>2</sup> Missouri statute, Sections 115.397, RSMo and 115.770, RSMo

<sup>3</sup> “It's a Deal: Candidates will have Run-Off Race for Commission Nomination.” *Jefferson City News Tribune*, August 19, 2008

<sup>4</sup> Missouri statute, Section 115.393 RSMo

and ballot shortages were only reported in Osage County. In August, there were no reports that polling places ran out of ballots.

***Despite record turnout, no polling places ran out of paper ballots in the November General Election.***

For a general election, each polling place is required to provide a minimum of 33 percent more ballots than the number of votes cast in the previous similar general election.<sup>5</sup> Due to the record turnout expected, many LEAs printed additional paper ballots. On November

4<sup>th</sup>, there were no reports that polling places ran out of paper ballots. Callers reported that polling places in Dunklin County and Platte County were running low; however, LEAs from those counties confirmed that the polling places finished the day with enough ballots for all voters.

### Absentee Ballot Issues

In 2008, 421,970 absentee ballots were cast in Missouri. Of these, 414,780 were counted. The two primary reasons ballots were not counted were because they were not notarized or were not received by the statutory deadline. Under Missouri law, absentee ballots must be received by the LEA by the time polls are closed on Election Day.<sup>6</sup>

A few questions and concerns about the absentee ballot process arose during the two primary elections and the November election.

The majority of these calls concerned voters who were ill or hospitalized on Election Day. In most of these cases, the LEA reported that they dispatched a bi-partisan team to the hospital to allow the voter to cast an absentee ballot.<sup>7</sup>

Several reports were made to the Secretary of State's Office from Missourians who requested absentee ballots but did not receive them in time to return them to their LEA through regular postal service. Some of these voters chose to pay express shipping charges for their ballots.

Other calls concerned voters who had received their absentee ballot but wished to vote in-person on Election Day. If a voter brings their absentee ballot to the polls, the poll workers can spoil the absentee ballot and allow the voter to cast a regular ballot. In November, one voter drove over two hours to her voting jurisdiction to vote in person but forgot to bring the absentee ballot she received by mail. This individual was not allowed to vote at her regular polling place and was directed to the Board of Elections' Office, where she was able to vote.

### Military Voting

Members of the military and their families reported several challenges when attempting to cast their ballots. The largest obstacle they cited was the amount of time necessary to mail an absentee ballot overseas.

Under Missouri law, members of the military serving in areas declared "inaccessible" by the Secretary of State (such as hostile fire and combat zones) can securely cast their ballot by email or fax.<sup>8</sup> This

<sup>5</sup> Missouri Statute, 115.247, RSMo

<sup>6</sup> Missouri Statute, 115.293, RSMo

<sup>7</sup> Missouri Statute, 115.287, RSMo

<sup>8</sup> Missouri Statute, 115.291, RSMo

option includes those serving in Iraq, Afghanistan, or Kosovo. In previous elections, many reported they were unaware of these options. In the 2008 election cycle, the Secretary of State's Office placed great emphasis on working with the military community to improve service members' knowledge of the voting process and increase participation.<sup>9</sup>

These efforts appear to have paid off. In the 2004 General Election, only 59 percent of the absentee ballots requested by military or overseas voters were returned to Missouri. In the 2008 General Election, this increased to 79 percent of the requested ballots. In comparison, over 95 percent of the regular absentee ballots (not including military or overseas) were returned in the 2008 General Election.

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<sup>9</sup> Carnahan Highlights Importance of Military Voting, appendix pg. 57

## D. Poll Worker Recruitment and Training

Having enough well-trained poll workers helps to ensure that every eligible voter can cast a ballot, individuals receive the assistance they need, and security procedures are strictly followed. More than 20,000 poll workers are needed to run a statewide election in Missouri. Local Election Authorities (LEAs) are responsible for appointing and training poll workers for their jurisdiction.<sup>1</sup> Since 2006, the Secretary of State's poll worker recruitment initiative has identified more than 5,200 potential poll workers for LEAs across the state.<sup>2</sup>

**24,839 Missourians  
served as poll workers  
on November 4th.**

### Recruitment

In 2008, the Secretary of State's Office expanded its poll worker recruitment initiative and focused on recruiting "tech-savvy" Missourians to serve alongside long-term poll workers. Through a partnership with over 60 institutions of higher education, the Secretary of State's Office reached out to students from across the state.<sup>3</sup> Over 1,700 students served as poll workers in 2008. Some counties, such as Phelps, used every student poll worker that volunteered. In St. Louis County, over 395 college students and 150 high school students served on Election Day. The Secretary of State's Office provided grants to LEAs which were used to pay for more than half of the student poll workers statewide.<sup>4</sup>

Some LEAs worked closely with local businesses and community organizations to recruit enough poll workers. Jackson County partnered with the City of Lee's Summit to identify city employees with computer skills who would like to serve on Election Day. The LEA in Lafayette County found poll workers to operate the electronic voting machines by partnering with a local association of computer employees. Additionally, Buchanan County organized an adopt-a-precinct program with civic organizations. LEAs across the state found creative ways to reach out to their communities and find the volunteers needed to run smooth elections.

### Training

While Missouri's 116 LEAs are responsible for training and paying their poll workers, the Secretary of State's Office developed and provided materials for each poll worker across the state. Poll worker trainings typically occur four to six weeks prior to Election Day and last from two to eight hours. Materials by the Secretary of State's Office and the University of Missouri Extension were provided to all LEAs to assist with poll worker training.<sup>5</sup>

***"It was great to have college students working at the Presidential election. They were sharp and very versatile. I hope they will continue to be recruited as poll workers."***

***- November 4<sup>th</sup> Poll Worker***

In 2008, the Secretary of State's Office provided over \$772,000 to LEAs for the purpose of training and compensation of poll workers, voter assistant specialists, polling place troubleshooters and student poll workers.<sup>6</sup>

<sup>1</sup> Missouri Statute, Section 115.087 RSMo

<sup>2</sup> Democracy is on the Line: Be a Poll Worker, appendix pg. 88-92

<sup>3</sup> Poll Worker Recruitment in Missouri Higher Education Institutions, appendix pg. 86

<sup>4</sup> Poll Worker Grant Programs, appendix pg. 85

<sup>5</sup> Missouri Statute, Section 115.103, RSMo

<sup>6</sup> Poll Worker Grant Programs, appendix pg. 85

In addition, poll workers across the state were provided with a list of the “Ten Things Every Missouri Poll Worker Should Know.” More than 30,000 of these guides were distributed to LEAs and used in poll worker trainings before the November 4<sup>th</sup> Election.<sup>7</sup> This reference guide contained information on the most common issues faced by poll workers on Election Day. Important details such as acceptable forms of identification and contact information for their LEA appeared on the card.

Some LEAs developed advanced training tools and programs for their poll workers. In St. Louis County, the LEA produced an instructional video and provided it on the palm pilots used in each polling place. In Boone County, poll workers set up a mock polling place and practiced scenarios that might occur while assisting voters. To encourage extra experience with voting machines, St. Louis City encouraged poll workers to come to the central office at any time during the weeks before Election Day to receive hands-on training from a staff member with working equipment.

## Election Day Issues

The important role that poll workers play in the elections process cannot be overstated. Election Day issues such as voter privacy, use of voting equipment, and procedures for voters who do not appear in the poll book are all affected by poll worker training.

*“I did not know... the amount of stress I would feel under the wire, but the County Clerk really helped me feel better.”*  
- Cape Girardeau Poll Worker

Many voters praised poll workers. A St. Louis County voter reported that despite a four hour line, “all the poll workers and everyone are being nice and doing the best they can.” A Wright County voter found her county’s election staff “friendly and helpful” while assisting her with the absentee process. In Pettis County, poll workers were described as “organized and friendly” as they managed the line in their polling place.

Some Election Day issues might have been avoided with more thorough poll worker training. In Jasper County, callers were concerned that voters were being sent away without being given the option to vote with a provisional ballot. In St. Louis County, a voter reported to the Secretary of State’s Office that a poll worker stood over her while voting on a DRE to see which party’s ballot the voter chose. A voter in Osage County reported that poll workers were socializing rather than assisting voters.

On Election Day, there were instances of poll workers asking voters for photo IDs or two forms of ID. While improvements have been made, continued emphasis on poll worker training is imperative to ensure voters are only required to present one form of acceptable identification as defined by Missouri law.

## Poll Worker Feedback

Poll workers were asked to complete a post-election survey on training, polling place problems, and suggestions for future poll workers.<sup>8</sup> Responses to the survey varied greatly from jurisdiction to jurisdiction. Overall, 49 percent reported they received enough training to be prepared for Election Day. An additional 33 percent responded that they would have liked more, while others reported that the training was longer than necessary.

<sup>7</sup> Ten Things Every Missouri Poll Worker Should Know, appendix pg. 95-96

<sup>8</sup> Poll Worker Survey Responses, appendix pg. 81-84

The most common suggestion from those who volunteered to be poll workers regarded communication from LEAs. Many volunteers who were not needed to work on Election Day were never contacted. Those volunteers reported feeling that they should have at least received notice that their name had been received by their LEA. Others reported frustration when they were contacted only one day in advance to work on Election Day.

## E. Polling Places Issues

Over 25 percent of the calls received by the Secretary of State's Office during the 2008 election cycle concerned privacy, electioneering, challengers/watchers, accessibility, inclement weather, and other polling place issues.

### Privacy Concerns

Privacy concerns were relatively rare during the 2008 election cycle, representing only four percent of the calls received by the Secretary of State's Office. When issues did arise, they concerned either the physical layout of the polling place or the conduct of poll workers.

In February, a St. Louis County voter reported that “poll workers told her to block the screen with her body, instead of moving DREs to allow for privacy.” During the November election, two Jasper County voters reported their polling places did not allow for privacy while voting and that voters may “be peer pressured” to vote a certain way.

Several voters were concerned that poll workers were looking at their voted ballots. One Sullivan County voter reported the poll workers “were wandering around the polling place and looking over her shoulder as she was voting.” Voters in Jackson and St. Louis Counties reported that poll workers looked at their ballots while helping the voters insert them into the optical scan machine.

*“If their ballot was not accepted by the machine... we are not supposed to look at their ballots but sometimes that is not possible.”*

*- Greene County Poll Worker*

### Electioneering

Confusion about electioneering laws was reported in all three elections, but was most prominent during the August primary. The majority of the concerns involved electioneering within the 25 foot boundary set by Missouri law.<sup>1</sup> Incidents were reported at 12 polling places in both rural and urban areas across the state.

Other concerns involved electioneering on private property. Under federal and Missouri law, a property owner may choose to not allow any electioneering even outside the 25 foot limit. Staff from the Douglas County Clerk’s Office reported that electioneers set up a table blocking the driveway of a polling place located in a private home and refused to leave at the homeowner’s request.

Local Election Authorities (LEAs) in several counties also reported that they required voters wearing campaign buttons or shirts to cover them while in the polling place.

### Challengers in Polling Places

Some confusion existed about the presence of challengers in polling places. Overall, calls concerning this issue were extremely rare, but voter reports as well as news stories suggest challengers and watchers were more common in the 2008 election cycle than in the past. To place challengers in a polling place, the chair of each county committee of each political party named on the ballot must notify the LEA “no later than four business days before the election.”<sup>2</sup> Challengers may report to

<sup>1</sup> Missouri statute, Section 115.637 (18), RSMo

<sup>2</sup> Missouri statute, Section 115.105, RSMo

election judges or the LEA if they believe a Missouri election law has been or will be violated.<sup>3</sup> If a challenger becomes disruptive, hostile, or otherwise interferes with the process of voting, elections officials may ask them to leave the polling place.<sup>4</sup>

## Long Lines and Polling Place Management

During the November election, long lines were reported in several counties. The vast majority of these reports came from St. Louis County voters who reported waits between two and four hours. The non-partisan St. Louis Voter Protection Coalition later reported that there were 13 polling places with wait times over 5 hours.

At a Velda City polling place in St. Louis County, voters waited up to seven hours to cast their ballot. According to media reports, workers set up a table and chairs for food instead of setting up six additional voting booths to help alleviate the polling place congestion.<sup>5</sup> After becoming aware of the problem, the LEA dispatched five Election Board employees and representatives to address the situation. By 5:30 p.m., a second room was opened and the six additional privacy booths were put to use.

In the morning on November 4<sup>th</sup>, long lines were reported at a few Kansas City polling places. The LEA reported that the pages in some poll books were not in the correct order which slowed the voting process. The Board sent additional poll workers to assist with the long lines and another set of poll books were printed as soon as possible.

In the post-election survey, poll workers from multiple counties commented that the alphabetic method that was used to separate the poll books into multiple lines created issues on Election Day. A poll worker from Christian County reported, “the A-F line and the Q-Z lines were practically empty and the H-P line was backed out the door.” Another poll worker from St. Charles County reported, “A-L went fast and the L-Z line was out the door! We could not speed it up as there is only one book for each line.”

## Accessibility

Missouri voters have benefited greatly from polling place enhancements over the last several years. Over \$750,000 has been distributed by the Secretary of State’s Office for wheelchair ramps, handrails, doorways and other physical renovations to make sites more accessible for Missourians with disabilities.

In February, inaccessible polling places were reported in Washington and St. Louis Counties. In August, one inaccessible polling place was reported in Dent County. In November, there were no reports made to the Secretary of State’s Office that polling places were physically inaccessible. Two

*“I would love to see Missouri have early voting like other states do. That would solve many problems for not only poll workers but for voters as well.”*

*- Jackson County Poll Worker*

*“[We received] many thanks from the people we serviced with curbside voting. One man broke down in tears, thanking me, after he completed his ballot.”*

*- St. Charles County Poll Worker*

<sup>3</sup> Missouri statute, Section 115.105, RSMo

<sup>4</sup> Missouri statute, Section 115.111, RSMo

<sup>5</sup> “Food Table Displaced Voters in Velda City,” *St. Louis Post Dispatch*, November 6, 2008

complaints were received about voters with disabilities not being allowed to vote curbside.

Access to the polls is an integral component of the Voter's Bill of Rights, which is prominently displayed in each polling place.<sup>6</sup> Voters are encouraged to ask for assistance from an election judge or person of their choice if they have any physical disability which hinders their ability to independently vote a ballot, cast a ballot on an accessible voting system (i.e. equipped with an audio ballot), or request curbside voting or a more accessible polling location if needed.<sup>7</sup>

Before the election, the Secretary of State's Office created and mailed an educational pamphlet to over 300,000 Missourians with disabilities.<sup>8</sup> This mailer informed Missouri citizens about curbside voting, permanently disabled absentee list and other opportunities available to help make sure every voter has an opportunity to cast their ballot.<sup>9</sup>

## Inclement Weather

On February 5<sup>th</sup>, the date of Missouri's Presidential Preference Primary, 23 weather-related deaths were reported in the neighboring states of Arkansas, Kentucky, and Tennessee.<sup>10</sup> While no deaths were reported in Missouri, voters across the state faced

tornadoes, flooding, heavy rains, sleet and snow as they traveled to cast their ballots. LEAs acted quickly, prioritizing the safety of voters and poll workers while also ensuring election results would remain secure. During the day, road crews from the Department of Transportation were dispatched to several areas to clear roads to polling places. LEAs in rural areas developed contingency plans to avoid a delay in reporting election results after the polls closed.<sup>11</sup>

When tornado warnings were issued, the LEA in Christian County shut down the polls until the warnings had passed.<sup>12</sup> In Platte County, the LEA coordinated with local television and radio stations to direct voters to a new polling place after a transformer blew at one location.

Some voters in Greene County had to step through two inches of water to cast their ballot, as the heavy rains created flooding inside the polling place on Election Day.<sup>13</sup> Polling places in Worth and St. Louis Counties briefly lost power, but outages were not long enough to cause major delays. The weather also caused at least two polling places to open later than regularly scheduled, as the workers in charge of opening the buildings could not get to the locations on time.<sup>14</sup>

During the August election, only one weather-related issue was reported to the Secretary of State's Office. Temperatures in Kansas City reached 93 degrees, and a polling place located at an elementary school did not have air conditioning. Poll workers used a fan to attempt to cool the building.<sup>15</sup> There were no weather-related issues reported in November.

***Voters and poll workers in the February Presidential Primary faced flooding, tornadoes, and winter storms across the state.***

<sup>6</sup> Voter's Bill of Rights, appendix pg. 71

<sup>7</sup> Missouri statute, Section 115.436, RSMo

<sup>8</sup> Your Vote, Your Voice, appendix pg. 59-62

<sup>9</sup> Missouri statute, Section 115.284, RSMo

<sup>10</sup> "Severe weather kills 23 in Arkansas, Kentucky, Tennessee." *CNN.com*, February 6, 2008

<sup>11</sup> "MO: Heavy Turnout Despite Wintry Mix." *Washington Post*. February 5, 2008

<sup>12</sup> "Christian County Voters Told to Take Cover." *KSPR News*. February 5, 2008

<sup>13</sup> "Hickory Hills Voting Place Flooded." *KSPR News*. February 5, 2008

<sup>14</sup> "Voting Goes Smoothly Here for Super Tuesday." *St Louis Post-Dispatch*, February 5, 2008

<sup>15</sup> "Voters Find no AC at One Polling Place." *KCTV 5.com*. August 5, 2008

## F. Misinformation, Intimidation and Fraud

While most aspects of the 2008 elections ran smoothly, there were some reports of voter misinformation and intimidation. As in previous elections, no instances of voter impersonation fraud were reported to the Secretary of State's Office. Questionable voter registration cards were identified in a few Missouri counties before the election, but local election authorities (LEAs) identified these applications before they could be added to the voter rolls.<sup>1</sup>

### Voter Identification Issues

The most common type of voter misinformation reported to the Secretary of State's Office concerned the types of identification voters may show at the polls. Missouri law requires voters to show one type of identification before casting their ballot. Acceptable forms of identification include:

- ID issued by the Federal Government, state of Missouri, or a local election authority;
- ID issued by a Missouri institution (public or private) of higher education, including a university, college, vocational or technical school;
- A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter;
- Driver's license or state identification card issued by another state.<sup>2</sup>

*The 2008 Election Cycle was free of reports of voter impersonation fraud.*

If a voter does not possess any of these forms of identification, they may still cast a ballot if two supervising election judges, one from each major political party, attest that they know the voter.<sup>3</sup>

Voters in several counties were wrongly requested to present a photo or signature ID. Voters from jurisdictions including Jasper, Jackson, Callaway, Boone and St. Louis Counties reported they were not allowed to vote despite presenting utility bills or a voter notification card. Over 65 percent of the reports were from St. Louis County.

***Compared to 2006, there were over 50 percent less reports of voters being asked for photo ID during the General Election.***

The number of voter complaints suggests improvement in poll worker education since the 2006 election. On November 4<sup>th</sup>, 2008, the Secretary of State's Office received 10 reports of this issue, less than half the number of complaints concerning identification that were received in 2006.

### Voter Intimidation

Voter intimidation was not a widespread problem during the 2008 election cycle. However, some voters did report cases in which they felt intimidated while voting.

In February, a St. Louis County voter felt a radar trap employed in close proximity to a polling location at the Assembly of God Church in Richmond Heights was an attempt to intimidate voters.

In August, the Secretary of State's Office received a single complaint about automated telephone calls

<sup>1</sup> Letter to Jackson County Board of Elections, appendix pg. 121

<sup>2</sup> "Acceptable IDs to Vote" Polling Place Poster, appendix pg. 65

<sup>3</sup> Missouri statute, Section 115.427, RSMo

(“robo-calls”). In November, voters reported several robo-calls and text messages sent to voters that contained incorrect information about Election Day. The text messages told voters that, “due to long lines, Obama supporters are asked to vote on Wednesday.” All information about the text messages and calls was forwarded to the U.S. Attorney for further investigation.<sup>4</sup>

Several voters called the Secretary of State’s Office to report electioneering or polling place challengers and watchers. These voters were unsure if these situations were instances of voter intimidation. The calls included reports of campaign materials within the 25 foot limit and candidates talking to voters in line. Both electioneering and polling place challengers are legal under Missouri law, but must not interfere in the voting process. Electioneers must stay 25 feet away from the entrance to a polling place and may be asked to leave polling place property. Challengers may only make challenges when they believe an election law has been violated, and must report this to the election judge rather than confronting the voter.<sup>5</sup> If a challenger becomes disruptive, election judges may ask them to leave the polling place.

## **Voting Fraud**

As in previous elections, there were no cases of voter impersonation fraud reported to the Secretary of State’s Office from anywhere in the state.

During the 2008 election cycle, one instance of attempted absentee fraud was reported. A voter in St. Louis City voted and cast his mother’s absentee ballot after she recently passed away. The ballot was identified by the LEA and was not counted.<sup>6</sup> The individual was convicted of two felonies, submitting incorrect information on an absentee ballot and elections fraud.<sup>7</sup> This single instance showed that the security checks in place are effective at keeping Missouri elections fair and free of fraud.

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<sup>4</sup> Carnahan Responds to Text Messages Spreading False Election Day Information, appendix pg. 185

<sup>5</sup> Missouri statute, Section 115.105, RSMo

<sup>6</sup> “Man pleads to using dead mother to vote,” *Columbia Daily Tribune*, April 12, 2008

<sup>7</sup> “Voter fraud nets home confinement,” *St. Louis Post-Dispatch*, July 18, 2008

# Recommendations

## Registration and Eligibility

- **The Missouri General Assembly and Governor should:**
  - Continue to fully fund the current state law that provides incentives for local election authorities to maintain clean and accurate voter registration lists.
  - Increase the maximum penalty for those who misrepresent themselves on voter registration applications.
- **Local Election Authorities should:**
  - Continue to perform list maintenance activities, including regular removal of deceased voters from the rolls.
  - Continue to coordinate with LEAs across the state to properly update the registration of voters that move to a new address.
- **The Secretary of State's Office should:**
  - Expand access to voter registration solicitor training materials.
  - Explore ways to increase portability of voter registration for those who move by partnering with state agencies and local election authorities.
  - Continue to monitor the list maintenance activities of local election authorities and provide reminders and training to assist with these activities.

## Voting Equipment and Ballots

- **The Missouri General Assembly and Governor should:**
  - Pass legislation that will allow every Missouri voter the option of voting on either a paper ballot or an accessible voting machine.
  - Increase access for military and overseas voters by allowing secure electronic transmission of unvoted ballots to those serving in combat zones, and providing additional time for the return of absentee ballots by all military voters.
  - Increase the maximum penalty for persons who commit absentee voter fraud.
- **Local Election Authorities should:**
  - Enhance training for poll workers on procedures for handling and securely storing paper ballots, especially when an optical scan machine is not functioning properly.

- Continue to educate voters and poll workers about the use of new voting systems.

- **The Secretary of State's Office should:**

- Update and continue to provide training materials for local election officials and poll workers on set-up and use of voting systems.
- Continue to provide funding for any increase in cost to LEAs from enhanced security checks of voting systems.
- Expand efforts to educate Missourians overseas or serving in the military about their voting options.

## **Poll Worker Recruitment and Training**

- **The Missouri General Assembly and Governor should:**

- Allow citizens who serve as poll workers on Election Day to receive time off with pay just as if they were serving on jury duty.
- Establish a tax credit as an added incentive for citizens who serve as poll workers.

- **Local Election Authorities should:**

- Explore offering split shifts for poll workers so citizens can serve for one half a day rather than the full 14-16 hour days now required of poll workers.
- Enhance poll worker training before Election Day, including specialized training for poll workers serving as polling place troubleshooters and voter assistance specialists.

- **The Secretary of State's Office should:**

- Continue to update and enhance uniform statewide poll worker training materials.
- Continue recruitment of more poll workers, especially individuals with technological expertise, through business, government, and educational institution partnerships and the “Democracy is on the Line: Be a Poll Worker” initiative.
- Continue distribution of grants to LEAs to provide for additional poll workers.

## **Polling Places**

- **The Missouri General Assembly and Governor should:**

- Allow early voting in Missouri to increase convenience for voters, lessen the burden on poll workers, and reduce polling place lines on Election Day.
- Extend the prohibition on electioneering materials from 25 to 100 feet from a polling place.

- Increase penalties for those who knowingly disseminate misinformation or intimidate voters.

- **Local Election Authorities should:**

- Increase the number of privacy booths and voting stations at each polling location to help alleviate long lines.
- Use uniform statewide voter education materials, such as the polling place packets distributed in 2008.
- Set up and arrange voting equipment and booths to ensure voter privacy.

- **The Secretary of State's Office should:**

- Update and continue to provide polling place packets and voter education materials similar to those distributed in 2008.
- Continue to provide grants to local election authorities for polling place improvements that will increase the accessibility of polling places for Missourians with disabilities.



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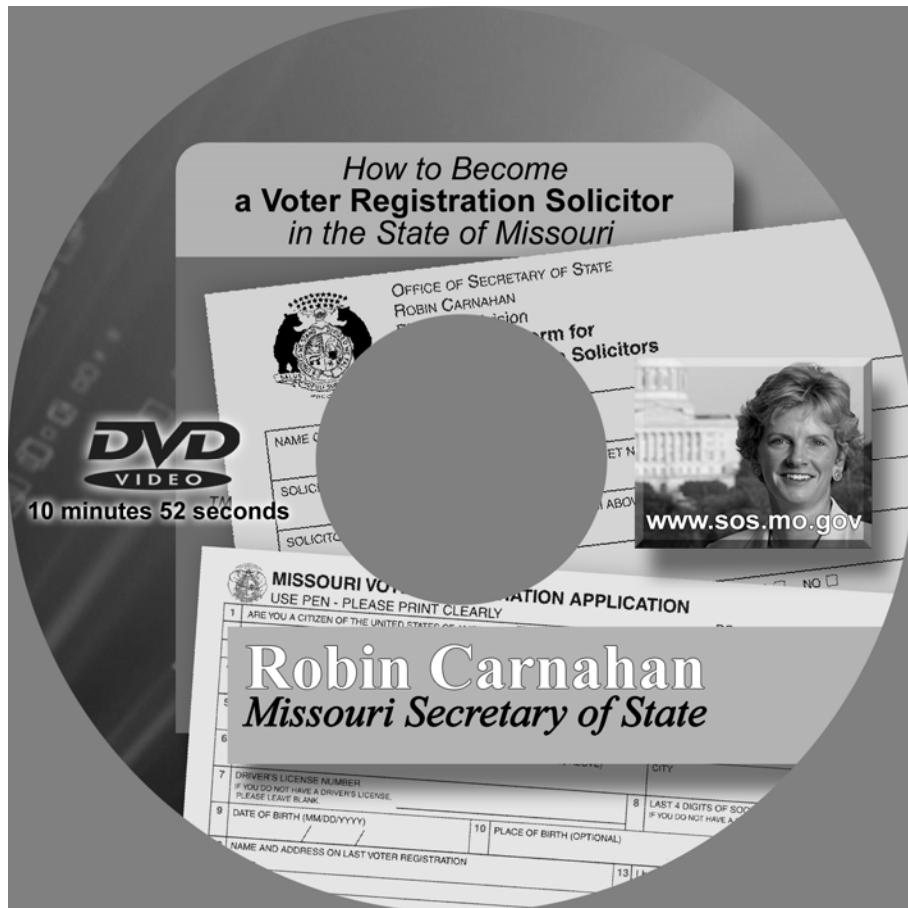
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## Training Materials for Voter Registration Solicitors

In Missouri, anyone receiving compensation for collecting ten or more registration cards must be registered as a “voter registration solicitor” with the Secretary of State’s (SOS) Office.

As part of Secretary Carnahan’s awareness and education efforts to enhance and maintain clean and accurate registration lists, the SOS’s Office created training materials in March 2008 to educate voter registration solicitors about election laws pertaining to voter registration. The total running time of the training video is approximately eleven minutes long. It features instructions on how to fill out the voter registration solicitor application as well as the voter registration application. Additionally, it provides information about the statutory obligations for individuals collecting voter registration cards.

SOS’s Election Division staff mailed a video to registered solicitors requesting ten or more voter registration applications.





Students Name  
Students Address  
Students City  
Students Zipcode

No Postage  
Necessary if  
mail in the  
United States

Jefferson City, MO 65102-1767  
P.O. Box 1767  
James C. Kirkpatrick State Information Center  
Office of Secretary of State Robin Carnahan  
Elections Division  
Jefferson City, MO 65102-1767



*Congratulations!  
You can register  
to vote*



Elections Division  
Office of Secretary of State Robin Carnahan  
James C. Kirkpatrick State Information Center  
P.O. Box 1767  
Jefferson City, MO 65102-1767

No Postage  
Necessary if  
mail in the  
United States

Elections Division  
Office of Secretary of State Robin Carnahan  
James C. Kirkpatrick State Information Center  
P.O. Box 1767  
Jefferson City, MO 65102-1767

Dear future voter,

KEEP FOR YOUR RECORDS CODE:

Congratulations, you are now eligible to register to vote. In our democracy, your voice is your vote, and it can't be heard unless you register. Please complete the attached form and return it to my office at your convenience. Below is a list of the upcoming dates for elections and the last day to register for each election. If you have any questions please contact a member of my staff at (800) NOW-VOTE (669-8683) or visit my website at [www.sos.mo.gov](http://www.sos.mo.gov). Once you have registered to vote, please consider becoming a poll worker. For more information visit [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker).

Very truly yours,

*Rahn Carnahan*

Official Election Day	Style of Election	Last Day to Register to Vote
February 5, 2008	Presidential Preference Primary	January 9, 2008
March 4, 2008	Charter cities and charter counties only	February 6, 2008
April 8, 2008	General Municipal Election Day	March 12, 2008
June 3, 2008	Available for public elections	May 7, 2008
August 5, 2008	Primary Election	July 9, 2008
November 4, 2008	General Election	October 8, 2008

Detach along dotted line. Please tape bottom edge together for mailing purposes.

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#### MISSOURI VOTER REGISTRATION APPLICATION

##### Use this application to:

1. Register to vote in any election in Missouri.
2. Register to vote when you move from one jurisdiction (St. Louis City, Kansas City, or any county) to another jurisdiction (St. Louis City, Kansas City, or any county) within Missouri.
3. Change the address on a current voter registration when you move within a jurisdiction.
4. Change the name on a current voter registration.

##### Other information:

1. You must be 18 years of age by the day of a particular election to be eligible to vote in that election.
2. If mailed, this form must be postmarked by the 4th Wednesday preceding an election to be eligible to vote in that election. If delivered in person, it must be received in the office of the election authority by the 4th Wednesday preceding an election. (See reverse for election calendar.)
3. Submitting this application to an individual other than the election authority does not insure timely voter registration.
4. After the election authority receives your voter registration application, you will be sent confirmation within 7 business days. If you do not receive confirmation, contact the election authority.
5. If you wish to serve as an election judge on election day please contact your local election authority and mark the box at the bottom of this form.
6. Optional—if registering by mail for the first time, please submit a copy of one of the following forms of identification: current or valid photo ID, current utility bill, bank statement, government check, paycheck or other government document that shows your name and address, birth certificate, Native American tribal document or other proof of United States citizenship. (You will be required to present identification when you vote.)

**Completing this form (All information is required unless indicated as optional): Boxes 1 and 2 – Citizen and Age Requirements**  
Federal Law requires voter registration applicants to answer these two questions.

##### Box 3 – Type of Application

Check appropriate box if this is a new registration or if you are changing a name or address on your current voter registration.

##### Box 4 – Name

Put in this box your full name (Last, First, Middle). DO NOT use nicknames or initials. For name changes, Box 12 should contain your old name.

**YOUR APPLICATION WILL BE CONFIRMED BY MAIL WITHIN SEVEN (7) BUSINESS DAYS OF ITS RECEIPT BY THE ELECTION AUTHORITY. PLEASE CONTACT THE ELECTION AUTHORITY IF YOU DO NOT RECEIVE NOTIFICATION.**



#### MISSOURI VOTER REGISTRATION APPLICATION

USE PEN - PLEASE PRINT CLEARLY

PC

CODE:

1 ARE YOU A CITIZEN OF THE UNITED STATES OF AMERICA? <input type="checkbox"/> YES <input type="checkbox"/> NO		2 WILL YOU BE 18 YEARS OF AGE ON OR BEFORE ELECTION DAY? <input type="checkbox"/> YES <input type="checkbox"/> NO	
<b>If you checked no in response to either of the above questions, do not complete this form.</b>			
3 <input type="checkbox"/> NEW REGISTRATION <input type="checkbox"/> ADDRESS CHANGE <input type="checkbox"/> NAME CHANGE		FOR OFFICE USE ONLY REGISTRATION NO.	
4 LAST NAME	FIRST NAME	MIDDLE NAME	SUFFIX (CIRCLE) JR. SR. II III IV <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE
5 ADDRESS WHERE YOU LIVE (HOUSE NO., STREET, APT. NO. OR RURAL ROUTE AND BOX - NO PO BOXES)		CITY	COUNTY ZIP CODE
6 ADDRESS WHERE YOU GET YOUR MAIL (REQUIRED IF DIFFERENT FROM #5 ABOVE)		CITY	STATE ZIP CODE
7 DRIVER'S LICENSE NUMBER IF YOU DO NOT HAVE A DRIVER'S LICENSE, PLEASE LEAVE BLANK.		8 LAST 4 DIGITS OF SOCIAL SECURITY NUMBER* IF YOU DO NOT HAVE A SOCIAL SECURITY NUMBER, PLEASE LEAVE BLANK.	
9 DATE OF BIRTH (MM/DD/YYYY)	10 PLACE OF BIRTH (OPTIONAL)	11 DAYTIME PHONE NO. (OPTIONAL)	
12 NAME AND ADDRESS ON LAST VOTER REGISTRATION NAME _____ ADDRESS _____ CITY _____ STATE _____ COUNTY _____		13 I hereby certify that I am a citizen of the United States and a resident of the state of Missouri. I am at least seventeen and one half years of age. I have not been adjudged incapacitated by any court of law. If I have been convicted of a felony or a misdemeanor connected with the right of suffrage, I have had the voting disabilities resulting from such conviction removed pursuant to law. I swear under penalty of perjury that all statements made on this card are true to the best of my knowledge and belief. I understand that if I register to vote knowing that I am not legally entitled to register, I am committing a class one election offense and may be punished by imprisonment of not more than five years or by a fine of between two thousand five hundred dollars and ten thousand dollars or by both such imprisonment and fine.	
14 RURAL VOTERS: COMPLETE THIS SECTION IF YOU LIVE OUTSIDE THE CITY LIMITS OF ANY CITY. I live _____ miles N S E W (circle one) of _____ (landmark or junction). Section, Township and range _____ My neighbors are _____		Date _____ Signature _____	
<input type="checkbox"/> Check here if you are interested in working as an Election Judge		Warning: Conviction for making a false statement may result in imprisonment for up to five years and/or a fine up to \$10,000.	



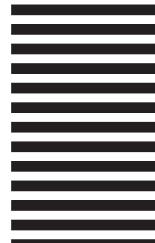
Elections Division  
Office of Secretary of State Robin Carnahan  
James C. Kirkpatrick State Information Center  
P.O. Box 1767  
Jefferson City, MO 65102-1767

Prstd. Std.  
U.S. Postage  
Paid  
Jefferson City,  
MO  
Permit No. 440

# Is your voter registration current?



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 116 JEFFERSON CITY MO

POSTAGE WILL BE PAID BY ADDRESSEE

ELECTIONS DIVISION  
OFFICE OF SECRETARY OF STATE  
PO BOX 1767  
JEFFERSON CITY MO 65102-9815



## Dear Missourians,

KEEP FOR YOUR RECORDS

Voting is at the core of our Democracy. To ensure your eligibility to vote, your information must be current in order to assign you to the appropriate polling place and provide you with the correct ballot on Election Day. If you have recently moved or changed your name, please use the attached form to update your records or notify your local election authority. For more information please call (800) NOW-VOTE (669-8683) or visit [www.sos.mo.gov](http://www.sos.mo.gov).

Very truly yours,

### Don't forget:

- To vote in the **November 4, 2008** election a new registration must be postmarked by **October 8, 2008**.
- You must be registered to vote at your **current address**, which can be updated with the attached application.

*Detach along dotted line. Please fold bottom portion in half and tape bottom edge together for mailing purposes.*

### MISSOURI VOTER REGISTRATION APPLICATION

#### Use this application to:

1. Register to vote in any election in Missouri.
2. Register to vote when you move from one jurisdiction (St. Louis City, Kansas City, or any county) to another jurisdiction (St. Louis City, Kansas City, or any county) within Missouri.
3. Change the address on a current voter registration when you move within a jurisdiction.
4. Change the name on a current voter registration.

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1. You must be 18 years of age by the day of a particular election to be eligible to vote in that election.
2. If mailed, this form must be postmarked by the 4th Wednesday preceding an election to be eligible to vote in that election. If delivered in person, it must be received in the office of the election authority by the 4th Wednesday preceding an election. (See reverse for election calendar.)
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**YOUR APPLICATION WILL BE CONFIRMED BY MAIL WITHIN SEVEN (7) BUSINESS DAYS OF ITS RECEIPT BY THE ELECTION AUTHORITY. PLEASE CONTACT THE ELECTION AUTHORITY IF YOU DO NOT RECEIVE NOTIFICATION.**

FOLD HERE



### MISSOURI VOTER REGISTRATION APPLICATION

USE PEN - PLEASE PRINT CLEARLY

1 ARE YOU A CITIZEN OF THE UNITED STATES OF AMERICA? <input type="checkbox"/> YES <input type="checkbox"/> NO		2 WILL YOU BE 18 YEARS OF AGE ON OR BEFORE ELECTION DAY? <input type="checkbox"/> YES <input type="checkbox"/> NO			
<b>If you checked no in response to either of the above questions, do not complete this form.</b>					
3 <input type="checkbox"/> NEW REGISTRATION <input type="checkbox"/> ADDRESS CHANGE <input type="checkbox"/> NAME CHANGE		FOR OFFICE USE ONLY REGISTRATION NO.			
4 LAST NAME	FIRST NAME	MIDDLE NAME	SUFFIX (CIRCLE) JR. <input type="checkbox"/> SR. <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> MALE <input type="checkbox"/> FEMALE		
5 ADDRESS WHERE YOU LIVE (HOUSE NO., STREET, APT. NO. OR RURAL ROUTE AND BOX - NO PO BOXES)		CITY	COUNTY ZIP CODE		
6 ADDRESS WHERE YOU GET YOUR MAIL (REQUIRED IF DIFFERENT FROM #5 ABOVE)		CITY	STATE ZIP CODE		
7 DRIVER'S LICENSE NUMBER <small>If you do not have a driver's license, please leave blank.</small>		8 LAST 4 DIGITS OF SOCIAL SECURITY NUMBER* <small>If you do not have a social security number, please leave blank.</small>			
9 DATE OF BIRTH (MM/DD/YYYY)	10 PLACE OF BIRTH (OPTIONAL)	11 DAYTIME PHONE NO. (OPTIONAL)			
12 NAME AND ADDRESS ON LAST VOTER REGISTRATION NAME _____ ADDRESS _____ CITY _____ STATE _____ COUNTY _____ <small>If currently registered in another state or county please complete this box.</small>		13 I hereby certify that I am a citizen of the United States and a resident of the state of Missouri. I am at least seventeen and one half years of age. I have not been adjudged incapacitated by any court of law. If I have been convicted of a felony or a misdemeanor connected with the right of suffrage, I have had the voting disabilities resulting from such conviction removed pursuant to law. I swear under penalty of perjury that all statements made on this card are true to the best of my knowledge and belief. I understand that if I register to vote knowing that I am not legally entitled to register, I am committing a class one election offense and may be punished by imprisonment of not more than five years or by a fine of between two thousand five hundred dollars and ten thousand dollars or by both such imprisonment and fine.  <table border="1"><tr><td>Date</td><td>Signature</td></tr></table>		Date	Signature
Date	Signature				
14 RURAL VOTERS: COMPLETE THIS SECTION IF YOU LIVE OUTSIDE THE CITY LIMITS OF ANY CITY. I live _____ miles N S E W (circle one) of _____ (landmark or junction). Section, Township and range _____ My neighbors are _____					
<input type="checkbox"/> Check here if you are interested in working as an Election Judge		Warning: Conviction for making a false statement may result in imprisonment for up to five years and/or a fine up to \$10,000.			



## ROBIN CARNAHAN

CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: January 7, 2008

Contact: Ryan Hobart 573-526-4734  
Mindy Mazur 573-522-9756

## Carnahan Reminds Missourians to Register to Vote

***Voter Registration Deadline is this Wednesday, January 9***

JEFFERSON CITY, MISSOURI – On February 5, 2008, Missourians will join nearly two dozen states, on what is known as “Super Tuesday,” to cast a vote for the presidential candidate they think should be the Republican, Democrat or Libertarian party nominee. In order to participate in the presidential preference primary, **voters must be registered by no later than this Wednesday, January 9, 2008.**

“In order to vote in the upcoming February 5<sup>th</sup> Presidential Primary, Missourians need to be registered to vote by Wednesday, January 9<sup>th</sup>,” said Carnahan. “Voters in Iowa turned out in record numbers last week to start the selection process for our Presidential nominees. I hope Missourians will do the same. Elections are about deciding who will best represent us in government, so it is up to each of us to do our part and get out to vote.”

Citizens who have recently moved to a new address or Missourians who will be 18 years old by February 5<sup>th</sup> and have not yet registered to vote can request a voter registration card from the Missouri Secretary of State’s office or locally through a county clerk or election board office. To contact your local county clerk or election board offices visit:

[www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp).

A mailed voter registration card must be postmarked by this Wednesday, January 9<sup>th</sup> for the voter to be registered in time for the February 5<sup>th</sup> Presidential Preference Primary.

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To find out more about Missouri’s Secretary of State’s office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



## ROBIN CARNAHAN

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For immediate release:

October 2, 2008

Contact:

Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

## Carnahan Reminds Voters of Approaching Registration Deadline

ST. LOUIS, MISSOURI—Missouri Secretary of State Robin Carnahan today released a new [video message](#) to remind Missourians of the October 8 voter registration deadline. Since the beginning of the year, over 220,000 voters have registered for the first time, and almost 500,000 voters have updated their name or address to ensure they can participate in the November 4 General Election.

Secretary Carnahan today also introduced a new website, [www.govotemissouri.com](http://www.govotemissouri.com), which makes it easy for voters to register, find their polling place, and learn what will be on their ballot this November. Voters can also sign up to be a poll worker or view live election night results on the site.

According to U.S. Census figures, more than six million eligible voters said they did not vote in the November 2004 election because they missed their state's voter registration deadline.

*To download a broadcast quality copy of this video message, please [click here](#).*



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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



## ROBIN CARNAHAN

CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: October 8, 2008

Contact: Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

# Carnahan Reminds Missourians that Voter Registration Deadline is Today

***Voter Registration Deadline for Nov. 4<sup>th</sup> Presidential Election is Today***

JEFFERSON CITY, MISSOURI – Eligible Missourians who are not already registered to vote need to register in person or postmark their registration by today to be eligible for the November 4, 2008, presidential election.

Missourians can log on to [www.govotemissouri.com](http://www.govotemissouri.com) to view different options for registering to vote. It is important to remember that updating voter registration information is required if a currently registered voter has moved or changed their name.

A mailed voter registration application must be postmarked by today, Wednesday, October 8<sup>th</sup>, for the voter to be registered in time for the November presidential election.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



## Military Voting in Missouri:2008 Education Efforts

Those serving in the military may face several challenges when attempting to cast their ballot. In the 2004 General Election, only 59% of the absentee ballots requested by military or overseas voters were returned to Missouri. Those who did not vote often reported that their ballot arrived after Election Day. Studies by groups such as the PEW Center on the States show that others did not know how to request an absentee ballot, found the process too complicated, or were unable to register.<sup>1</sup> In the 2008 election cycle, Secretary Carnahan placed great emphasis on working with the military community to improve service members' knowledge of the voting process and increase participation.

Missouri statutes allow for the Secretary of State to designate certain locations as "inaccessible" or hostile on Election Day. This designation allows an overseas voter to electronically submit a voted ballot directly to their local election authority (LEA). Fifty-four locations across the globe, including Iraq, Kosovo, and Afghanistan, were declared inaccessible by Secretary Carnahan. Under state and federal law, options to fax absentee ballot request forms and electronically return voted ballots greatly reduce the amount of time a service member needs to cast their ballot.

To make those serving in the military and their family members aware of these options, the Secretary of State's (SOS) Office held events across the state: Sedalia, Kansas City, St. Joseph, Kirksville, Hannibal, Joplin, and Cape Girardeau. These events entailed a collaborative effort and participation from active and former members of the military, LEAs and Secretary Carnahan.

Secretary Carnahan also partnered with Congressman Ike Skelton to reach out to the military community. A one page flyer was developed by the SOS's Office that clearly outlined the options available to those serving overseas, particularly in "inaccessible" designated areas. Congressman Skelton distributed this information to more than 1,000 service men and women currently serving in Kosovo. The Missouri National Guard also emailed this information to their service members and their families in addition to posting the information on [www.moguard.com](http://www.moguard.com). The SOS's Office also prominently displayed the flyer along with voting information pertaining to service members and overseas Missourians not currently in hostile areas on the new Go Vote Missouri website.

In the 2008 General Election, 79% of absentee ballots requested by military or overseas voters were returned to their local election authority, and 98% of those were counted. This shows a significant improvement when compared to the 2004 election.

In future elections, the SOS's Office will expand education efforts to further improve participation by Missourians serving in the military or Missourians living abroad.

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<sup>1</sup>[http://www.pewtrusts.org/uploadedFiles/wwwpewtrustsorg/Reports/Election\\_reform/Military\\_Overseas\\_Voting\\_Project.pdf](http://www.pewtrusts.org/uploadedFiles/wwwpewtrustsorg/Reports/Election_reform/Military_Overseas_Voting_Project.pdf)

# Missouri Military Voting Information

For those serving in Iraq, Kosovo, Afghanistan and other combat zones

Please follow these steps **AS SOON AS POSSIBLE**  
to make sure your vote is counted in November

## If you are already registered to vote in Missouri:

- 1) As soon as possible, request an absentee ballot be mailed to you in one of two ways:
  - A close relative such as a parent, spouse or sibling can request an absentee ballot for you at your local election authority's office (see links below). They must provide the address where you would like your ballot to be mailed.
  - Mail or fax the Federal Post Card Application (FPCA) directly to your local election authority. This should be done as soon as possible, but must be received by **5 p.m. CDT, October 29th, 2008**.
- 2) When you receive your Missouri ballot, you may fax or email it back.
- 3) If you do not receive your ballot before the election, you can still vote. Just fax or email the Federal Write-In Absentee Ballot (FWAB) to your local election authority no later than **7 p.m. CST, November 4th, 2008**.

## If you are a Missouri resident but are not registered to vote:

- 1) As soon as possible, mail the Federal Post Card Application (FPCA) to your local election authority. It must be postmarked by **October 8th, 2008**. The FPCA serves both as an absentee ballot request and as a voter registration form.
- 2) When you receive your Missouri ballot, you may fax or email it back.
- 3) If you do not receive your ballot before the election, you can make sure your vote is counted. Fax or email the Federal Write-In Absentee Ballot (FWAB) to your local election authority no later than **7 p.m. CST, November 4th, 2008**.

**If you miss the voter registration deadline, you can still vote for President, Vice-President and U.S. Congress ONLY. You should fill out the Federal Write-In Absentee Ballot (FWAB) and fax or email it to your local election authority no later than 7 p.m. CST, November 4th, 2008.**

All forms are available online (see links). Voting Assistance Officers also have hard copies.  
**IMPORTANT:** In block 6 on the FPAC and the FWAB, you **MUST** indicate that you are serving in a hostile area declared by the Missouri Secretary of State.

Please follow these steps **AS SOON AS POSSIBLE**  
to make sure your vote is counted in November

## Websites you should know:

### Federal Post Card Application:

<http://www.fvap.gov/resources/media/fpca.pdf>

The FPCA can both register you to vote and request your absentee ballot. If you are using it as a voter registration form, it must be mailed. If you are already registered, it can be faxed.

### Federal Write-In Absentee Ballot:

<http://fvap.gov/resources/media/fwab.pdf>

The FWAB is a back-up ballot incase your absentee does not arrive or you missed the voter registration deadline. The FWAB may be faxed or emailed to your local election authority.

### Find the address, fax and email of your Local Election Authority:

<http://www.sos.mo.gov/elections/countyclerks.asp>

## Deadlines you should know:

Last day to register to vote —  
**5 p.m. CDT, October 8th, 2008**

Last day to apply for an absentee ballot (registered voter) —  
**5 p.m. CDT, October 29th, 2008**

Last day to vote for federal offices (not a registered voter) —  
**7 p.m. CST, November 4th, 2008**

Last day for registered voters to fax/email ballot —  
**7 p.m. CST, November 4th, 2008**



**Robin Carnahan**  
Secretary of State



JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

ROBIN CARNAHAN  
SECRETARY OF STATE  
STATE OF MISSOURI

ELECTIONS DIVISION  
(573) 751-2301

October 17, 2007

Dear Election Official:

As we approach the Presidential Preference Primary of 2008, I want to ensure that our men and women in uniform have every opportunity to participate in the upcoming election. I am requesting your help to provide them with the information and assistance needed to cast their ballots fairly and securely.

As I am sure you are aware, §115.291.2, RSMo, allows voters in federal service, when sent from a location determined by the Secretary of State to be inaccessible on Election Day, to return their voted ballots by fax or email.

I hereby declare that federal service voters (115.275.6, RSMo) serving in an area in which the voter is: 1) eligible to receive hostile fire or imminent danger pay as designated by the Department of Defense; or 2) is in a location designated as a combat zone by the IRS, will qualify under this section of Missouri law and may return their ballots by fax or e-mail if they so choose. **This designation is applicable for the 2008 Presidential Preference Primary on February 5, 2008.**

Enclosed please find:

1. Instructions for Election Authorities on Handling Electronically Transmitted Absentee Ballots;
2. Ballot Instructions for Federal Service Voters;
3. Electronic Transmission (Fax or E-mail) of Absentee Ballot Cover Sheet;
4. Example of the Federal Post Card Application (FPCA);
5. Flyer of Important Dates to Remember, including voter registration deadlines and absentee ballot request deadlines; and
6. Tabulating form for tracking the number of absentee ballots transmitted to and received from federal service, military, or overseas voters as required by state and federal law.

Many of you are probably receiving Federal Post Card Applications (FPCAs) in your offices. These cards serve as **both** a registration card (if the person is not already registered) and as a request for an absentee ballot.

Name

Date

Page 2

Please note – when an absent uniformed services voter or overseas voter requests an absentee ballot, that request is good through the next two regularly scheduled general elections for federal offices. Therefore, those FPCA requests and absentee requests from absent uniformed services and overseas voters that you received in advance of the 2006 elections are also to be honored as a request for an absentee ballot through the upcoming 2008 elections (§115.279.5, RSMo). Any new requests from absent uniformed services and overseas voters that you receive for this election cycle should automatically be sent absentee ballots through the 2010 elections. However, any uniformed services or overseas voter who is at home on Election Day may vote at the polls if your office has not received his or her voted absentee ballot (a cast ballot). MCVR allows you to designate absentee ballots that are SENT and absentee ballots that are RECEIVED (cast).

**You must make absentee ballots available on December 24, 2007, for the Presidential Primary on February 5, 2008.**

Lastly, it is important to remember that absentee ballots received from residents of Missouri who reside outside of the U.S. or who are on active duty with the U.S. Armed Forces, as well as members of their immediate family living with them, **do not** require notarization (§115.283.6, RSMo). This is an important distinction from other domestic civilian absentee ballots.

Additional information about federal service, military and overseas voters and general absentee ballot requests may be found on my website at <http://www.sos.mo.gov/elections/> or by contacting my office at 800-669-8683.

Very truly yours,



Robin Carnahan  
Secretary of State

Enclosures

## **INSTRUCTIONS FOR ELECTION AUTHORITIES ON HANDLING ELECTRONICALLY TRANSMITTED ABSENTEE BALLOTS**

1. APO and/or FPO addresses indicate the voter is federal service. Information about faxing or e-mailing ballots should be sent to anyone with an APO or FPO address. If the voter is in an imminent danger pay, hostile fire pay or combat zone (as declared) that person is eligible to return their voted ballot by fax or e-mail. Voters in areas **not** on the attached list are **not** eligible to return voted ballots by fax or e-mail.
2. Federal service voters in the designated areas are to be given three options: 1) return the original ballot by regular mail if there is sufficient time; 2) fax the voted ballot directly to your office; or 3) scan the voted ballot, attach it to an e-mail, and send directly to your office. The information you send to the voter should contain all the needed details for the voter to return the ballot.
3. Along with the absentee ballot, you should send the voter four additional items:
  - a. Fax or E-mail Cover sheet (enclosed);
  - b. Ballot Instructions for Federal Service Voters (enclosed);
  - c. Combat Zone, Hostile Fire or Imminent Danger areas (enclosed); and
  - d. Important Dates to Remember flyer.
4. Write your fax number and e-mail address **legibly** on the cover sheet. You may want to type your fax number and e-mail address on the sheet rather than writing it. We have sent all of these documents as e-mail attachments to assist you with this and so you can also save the document.
5. The countries listed on the enclosed document are designated by the Internal Revenue Service (IRS) and/or the Department of Defense as either imminent danger pay, hostile fire pay, or a combat zone.
6. The Ballot Instructions for Federal Service Voters enclosure tells voters how to handle the faxing or e-mailing of ballots. Oversized or two-page ballots may be difficult to transmit electronically. In that case, the voter is instructed to write the names of the candidates they wish to vote for on a piece of paper and transmit that "ballot" directly to you. The voter must mail the original voted ballot, regardless of time, back to you.
7. To ensure that the proper ballot does not get separated from its cover sheet, the voter is instructed to mark the ballot by either signing their name, writing the last four digits of their social security number or the application number.
8. When you receive a ballot by fax or e-mail, place that ballot in an absentee envelope on which you have written the voter's name and precinct. Attach the voter's cover page to the envelope. These ballots should be stored just as you store your other absentee ballots. You will also need a bi-partisan team (perhaps your regular absentee team) to duplicate the faxed or emailed ballots in the manner you usually use to duplicate spoiled ballots. Refer to 115.299 and 115.300 RSMo and 15 CSR 30-9.020(2)(B).

## BALLOT INSTRUCTIONS for FEDERAL SERVICE VOTERS

If you are a Missourian in federal service and you are serving in one of the areas listed below, you are eligible to return your absentee ballot directly to your appropriate local election authority (county clerk or election board) by fax or e-mail transmission.\* You must also mail your ballot in the absentee ballot envelope provided by the local election authority after you have completed the electronic transmission. If you are **not** serving in one of the areas listed below, you may only return your ballot by mail. Whether received by mail or by fax or e-mail transmission, ballots must be received in the office of your local election authority by 7:00 p.m. on February 5, 2008.

Please use the enclosed cover sheet when transmitting your ballot directly to your election authority. The cover sheet **MUST BE SIGNED BY YOU**. Ballots must be faxed or e-mailed in their entirety, including all pages if the ballot is longer than one page or printed on both sides of one page. If more than one copy of your ballot is received from you – a faxed or e-mailed ballot, and a mailed ballot ballot – only one ballot will be counted.

Please follow these steps when e-mailing or faxing your ballot:

1. Fill out the cover sheet by printing your name and address. Sign and date this form.
2. Fax or scan and e-mail both the signed cover sheet and your ballot directly to your local election authority.
3. Because the cover sheet and ballot may become separated in the transmission process, write a form of identification on the ballot page: name, last four digits of your social security number or ballot application number.
4. If you have a legal sized or two-sided ballot and it is not feasible to electronically transmit that ballot, you may write the names of the candidates you wish to vote for on a separate sheet of paper and fax or e-mail that sheet rather than the actual ballot.
5. Mail your regular ballot to your election authority in the absentee ballot envelope.

*\*You also have the option of enlisting the aid of your Voting Assistance Officer for help in transmitting your ballot.*

### Combat Zone, Hostile Fire or Imminent Danger areas:

Adriatic Sea	Greece (Athens)	Qatar
Afghanistan	Haiti	Rwanda
Albania	Indonesia	Saudi Arabia
Algeria	Ionian Sea	Serbia
Angola	Iran	Somalia
Arabian Peninsula	Iraq	Sudan
Azerbaijan	Israel	Syria
Bahrain	Jordan	Tajikistan
Bosnia-Herzegovina	Kenya	Turkey
Burundi	Kuwait	Uganda
Columbia	Kyrgyzstan	United Arab Emirates
Cote D'Ivoire	Lebanon	Uzbekistan
Djibouti	Liberia	Yemen
East Timor	Malaysia	Yugoslavia, Federal Republic
Egypt	Montenegro	Zaire
Eritrea	Oman	
Ethiopia	Philippines	

## COVER SHEET

### ELECTRONIC TRANSMISSION (FAX or EMAIL) of ABSENTEE BALLOT

This cover page along with your ballot should be transmitted directly to your local election authority using the following fax number or e-mail address:

Fax Number: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Add in the subject line of your email: VOTED BALLOT\*

---

I have received my ballot from my local election authority and hereby declare I am in federal service, serving in an area designated as inaccessible by Missouri Secretary of State Robin Carnahan and am eligible to return my ballot by electronic transmission. My original mailed ballot will take precedence over any other ballot I have sent for this election (includes federal write-in ballot and faxed or e-mailed ballot) if the original mailed ballot is received before 7 pm on Election Day.

I swear or affirm under penalty of perjury, that I am a U.S. Citizen and a resident of Missouri and I:

1. am in a location determined by the Secretary of State to be inaccessible on election day;
2. am a member of the U.S. armed forces on active duty or an active member of the U.S. merchant marines; or a civilian employee of the U.S. government working outside the boundaries of the U.S.; or an active member of a religious or welfare organization assisting servicemen and women; or a person honorably discharged from the armed forces or who has terminated their service or employment in any of the above groups within sixty days of this election; or a spouse or dependent of a member of one of the above groups;
3. am at least 18 years of age (or will be by the date of the election), and I am qualified to vote at this election;
4. am not adjudicated incapacitated by any court of law;

5. have not been convicted of a felony or of a misdemeanor connected with the right of suffrage, or if I have, I have completed my sentence for such offense including probation or parole;
6. have not voted and will not vote other than by this ballot at this election; and
7. have marked my ballot in secret and have not allowed any person to observe the marking of the ballot, except for those authorized to assist voters under State or Federal law. I have not been influenced.

I understand that by electronically transmitting my ballot I am giving up some right to privacy but that election officials will do everything possible to safeguard the privacy of my ballot.

My signature and date below indicate when I completed this document. The information on this form is true, accurate and complete to the best of my knowledge. I understand that a material misstatement of fact in completion of this document may constitute grounds for a conviction of perjury.

---

Signature (required)  
(notary not required)

---

Voter's printed name

---

Missouri residential address

---

City, County

If you wish to receive confirmation that your faxed ballot was received, please give an email address here:

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\* In the event your transmittal does not work, or if your local election authority is not able to access the transmission, you may transmit this cover page and your ballot to the Secretary of State's office and it will be transmitted to the proper election authority. SOS fax number: 573-526-3242; SOS e-mail address: [elections@sos.mo.gov](mailto:elections@sos.mo.gov)

(After completion, fold to inside and seal before mailing.)

WARNING: Knowingly presenting false information in this application could result in criminal sanctions.

Standard Form 76A (Rev. 10-2005)

## REGISTRATION AND ABSENTEE BALLOT REQUEST - FEDERAL POST CARD APPLICATION (FPCA)

### 1. I REQUEST ABSENTEE BALLOTS FOR ALL ELECTIONS IN WHICH I AM ELIGIBLE TO VOTE AND I AM (Mark only one):

- (a) A MEMBER OF THE UNIFORMED SERVICES OR MERCHANT MARINE ON ACTIVE DUTY, OR AN ELIGIBLE SPOUSE OR DEPENDENT  
 (b) A U.S. CITIZEN RESIDING OUTSIDE THE U.S. TEMPORARILY  
 (c) A U.S. CITIZEN RESIDING OUTSIDE THE U.S. INDEFINITELY

### 2. MY INFORMATION (Required)

a. TYPED OR PRINTED NAME (Last, First, Middle)				SUFFIX (Jr., Sr., III, etc.)	b. PREVIOUS NAME (if applicable)
c. SEX	d. RACE	e. DATE OF BIRTH (MMDDYYYY)	f. SOCIAL SECURITY NUMBER	g. STATE DRIVER'S LICENSE OR I.D. NUMBER	
<input type="checkbox"/> M	<input type="checkbox"/> F				
h. TELEPHONE NUMBER (No DSN number; include all international prefixes)			i. FAX NUMBER (No DSN number; include all international prefixes)		
j. EMAIL ADDRESS					

### 3. MY VOTING RESIDENCE ADDRESS (Required) (Military, use legal residence. Overseas citizens, use last legal residence in U.S.)

a. NUMBER AND STREET (Cannot be a P.O. Box)

b. CITY, TOWN OR VILLAGE      c. COUNTY      d. STATE      e. ZIP CODE

### 4. WHERE TO SEND MY VOTING MATERIALS

a. MY CURRENT ADDRESS (Where I live now) (Required)	b. MY FORWARDING ADDRESS (NOTE: Complete 4b. only if you do not want your ballot mailed to the address in Block 4a.)
---	--

c. I PREFER TO RECEIVE MY ABSENTEE BALLOT, AS PERMITTED BY MY STATE, BY:  MAIL       FAX       EMAIL

### 5. MY POLITICAL PARTY PREFERENCE (Optional, but may be required by states to register to vote in primary elections):

6. ADDITIONAL INFORMATION (Designate the period for which you want to receive ballots - see instructions for Block 6, paragraph (3). Consult the Voting Assistance Guide for other specific state instructions.)

### 7. AFFIRMATION (Required)

I swear or affirm, under penalty of perjury, that:

1. I am a member of the Uniformed Services or merchant marine on active duty or an eligible spouse or dependent of such a member, or a U.S. citizen temporarily residing outside the U.S., or other U.S. citizen residing outside the U.S., and
2. I am a U.S. citizen, at least 18 years of age (or will be by the day of the election), eligible to vote in the requested jurisdiction, and
3. I have not been convicted of a felony or other disqualifying offense or been adjudicated mentally incompetent, or if so, my voting rights have been reinstated, and
4. I am not registering, requesting a ballot, or voting in any other jurisdiction in the U.S., and
5. My signature and date below indicate when I completed this document, and
6. The information on this form is true and complete to the best of my knowledge.

I understand that a material misstatement of fact in completion of this document may constitute grounds for conviction of perjury.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_ Signed: \_\_\_\_\_ Date: \_\_\_\_\_  
(MMDDYYYY)      (Witness/Notary and Address (if required))      (MMDDYYYY)

The information contained herein is for official use only. Any unauthorized release of this information may be punishable by law.

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# **IMPORTANT DATES TO REMEMBER**

**Absentee ballots MUST be received by  
7pm on Election Day**

## **February 5, 2008 Presidential Primary Election**

- December 24, 2007.....*Full absentee ballots available for February 5 Election.*  
January 9, 2008.....*Last day to register for February 5 Election.*  
January 30, 2008.....*Deadline to apply by guardian, relative within the second degree, mail or facsimile for an absentee ballot to be mailed.*

## **August 5, 2008 Primary Election** **(Voters must choose a party ballot)**

- June 24, 2008.....*Full absentee ballots available for August 5 Election.*  
July 9, 2008.....*Last day to register for August 5 Election.*  
July 30, 2008.....*Deadline to apply by guardian, relative within the second degree, mail or facsimile for an absentee ballot to be mailed.*

## **November 4, 2008 Presidential Election**

- September 23, 2008.....*Full absentee ballots available for November 4 Election.*  
October 8, 2008.....*Last day to register for November 4 Election.*  
October 29, 2008.....*Deadline to apply by guardian, relative within the second degree, mail or facsimile for an absentee ballot to be mailed.*



**FEDERAL SERVICE ABSENTEE BALLOT  
TRACKING SHEET**

Federal and State law require each state and unit of local government to track the number of absentee ballots requested, transmitted, cast and counted. Please use the charts below to help you compile that information.

***PLEASE SUBMIT A COPY OF THIS TO THE SECRETARY OF STATE'S OFFICE ALONG WITH  
YOUR ELECTION CERTIFICATION DOCUMENTS.***

BALLOT TYPE	REQUESTED	TRANSMITTED (mailed)	CAST	COUNTED
Domestic Military				
Overseas Military				
Overseas Citizens				
Federal Write-In Absentee Ballot				

Please keep track of how the absentee ballots were requested:

BALLOT TYPE	IN PERSON	MAIL OR CARRIER	FAX	E-MAIL	RELATIVE
Domestic Military					
Overseas Military					
Overseas Citizens					
Federal Write-In Absentee Ballot					

Please keep track of how the absentee ballots were received in your office:

BALLOT TYPE	IN PERSON	MAIL OR CARRIER	FAX	E-MAIL	RELATIVE
Domestic Military					
Overseas Military					
Overseas Citizens					
Federal Write-In Absentee Ballot					

Please keep track of how many Federal Write-In Absentee Ballots were received in your office:

BALLOT TYPE	DOMESTIC MILITARY	OVERSEAS MILITARY	OVERSEAS CITIZENS
Federal Write-In Absentee Ballots			

## **FEDERAL SERVICE VOTERS CHECKLIST ELECTRONIC SUBMISSION OF ABSENTEE BALLOTS**

Please use this check list to ensure that you have followed all four required steps when submitting your ballot electronically:

1. \_\_\_\_\_ Fill out the cover sheet in its entirety. The cover sheet **MUST BE SIGNED BY YOU.**
2. \_\_\_\_\_ Write a form of identification on the ballot in case the cover sheet and ballot become separated in the transmission process. Use your name, last four digits of your social security number or ballot application number.
3. \_\_\_\_\_ Fax or scan and attach to an e-mail both the signed cover sheet and your ballot directly to your local election authority.
4. \_\_\_\_\_ Mail your regular ballot to your election authority in the absentee ballot envelope.

**IMPORTANT -- Please make sure to notify your local election authority each time you change your mailing address.**

## **INSTRUCTIONS FOR ELECTION AUTHORITIES ON HANDLING ELECTRONICALLY TRANSMITTED ABSENTEE BALLOTS**

1. APO and/or FPO addresses indicate the voter is in federal service. Information about faxing or e-mailing ballots should be sent to anyone with an APO or FPO address. If the voter is in an imminent danger pay, hostile fire pay or combat zone (as declared) that person is eligible to return their voted ballot by fax or e-mail. Voters in areas **not** on the attached list are **not** eligible to return voted ballots by fax or e-mail.
2. Federal service voters in the designated areas are to be given three options: 1) return the original ballot by regular mail if there is sufficient time; 2) fax the voted ballot directly to your office; or 3) scan the voted ballot, attach it to an e-mail, and send directly to your office. The information you send to the voter should contain all the needed details for the voter to return the ballot.
3. Along with the absentee ballot, you should send the voter four additional items:
  - a. Ballot Instructions for Federal Service Voters that includes Combat Zone, Hostile Fire, or Imminent Danger areas (enclosed);
  - b. Federal Service Voters Checklist (enclosed);
  - c. Fax or e-mail Cover sheet (enclosed); and
  - d. Important Dates to Remember flyer.
4. Write your fax number and e-mail address **legibly** on the cover sheet. You may want to type your fax number and e-mail address on the sheet rather than writing it. We have sent all of these documents as e-mail attachments to assist you with this and so you can also save the document.
5. The countries listed on the enclosed document are designated by the Internal Revenue Service (IRS) and/or the Department of Defense as either imminent danger pay, hostile fire pay, or a combat zone.
6. The Ballot Instructions for Federal Service Voters enclosure tells voters how to handle the faxing or e-mailing of ballots. Oversized or two-page ballots may be difficult to transmit electronically. In that case, the voter is instructed to write the names of the candidates they wish to vote for on a piece of paper and transmit that “ballot” directly to you. The voter must mail the original voted ballot, regardless of time, back to you.
7. To ensure that the proper ballot does not get separated from its cover sheet, the voter is instructed to mark the ballot by either signing their name, writing the last four digits of their social security number or the application number.
8. When you receive a ballot by fax or e-mail, place that ballot in an absentee envelope on which you have written the voter’s name and precinct. Attach the voter’s cover page to the envelope. These ballots should be stored just as you store your other absentee ballots. You will also need a bi-partisan team (perhaps your regular absentee team) to duplicate the faxed or emailed ballots in the manner you usually use to duplicate spoiled ballots. Refer to 115.299 and 115.300 RSMo and 15 CSR 30-9.020(2)(B).

## UOCAVA BALLOT TRACKING SHEET

## JURISDICTION \_\_\_\_\_

Federal and State law require each state and unit of local government to track the number of absentee ballots requested, transmitted, cast and counted. The charts below should be used to compile this information.

**Please submit a copy to the Secretary of State's Office along with your election certification documents.**

1. The total number of UOCAVA ballots requested by a voter, transmitted to the voter by the election authority, cast by the voter and counted by the election authority:

Ballot Type	Requested	Transmitted (mailed)	Cast	Counted
Absent <b>uniformed services voter</b> – domestic or foreign (See reference page for more information)				
Absent non-military/ civilian <b>overseas voters</b> (See reference page and 115.275(5) for more information)				
Federal Write-In Absentee Ballot				

2. The number of UOCAVA ballots requested and how they were requested was:

Ballot Type	In Person	Mail or Carrier	Fax	E-mail	Relative
Absent <b>uniformed services voter</b> – domestic or foreign (See reference page for more information)					
Absent non-military/ civilian <b>overseas voters</b> (See reference page and 115.275(5) for more information)					
Federal Write-In Absentee Ballot					

3. The number of UOCAVA ballots received in your office and how they were received was:

Ballot Type	In Person	Mail or Carrier	Fax	E-mail	Relative
Absent <b>uniformed services voter</b> – domestic or foreign (See reference page for more information)					
Absent non-military/ civilian <b>overseas voters</b> (See reference page and 115.275(5) for more information)					
Federal Write-In Absentee Ballot					

4. The number of Federal Write-In Absentee Ballots received in your office was:

Ballot Type	Absent <b>uniformed services voter</b> – domestic or foreign	Absent non-military/ civilian <b>overseas voter</b>
Federal Write-In Absentee Ballots		

## **UOCAVA Ballot Tracking Reference Page:**

UOCAVA defines “**absent uniformed services voter**” as:

- (A) a member of a uniformed service on active duty who, by reason of such active duty, is absent from the place of residence where the member is otherwise qualified to vote;
- (B) a member of the merchant marine who, by reason of service in the merchant marine, is absent from the place of residence where the member is otherwise qualified to vote; and
- (C) a spouse or dependent of a member referred to in (A) or (B) who, by reason of the active duty or service of the member, is absent from the place of residence where the spouse or dependent is otherwise qualified to vote.

UOCAVA and state law (115.275(5)) define “**overseas voter**” as:

- (A) an absent uniformed services voter who, by reason of active duty or service is absent from the United States on the date of the election involved;
- (B) a person who resides outside the United States and is qualified to vote in the last place in which the person was domiciled before leaving the United States; or
- (C) a person who resides outside the United States and (but for such residence) would be qualified to vote in the last place in which the person was domiciled before leaving the United States.

**If you have question on how to properly complete the tracking sheet, please call Jason Ramsey at:  
573.526.3986**

**FEDERAL SERVICE ABSENTEE BALLOT  
TRACKING SHEET**

Federal and State law require each state and unit of local government to track the number of absentee ballots requested, transmitted, cast and counted. Please use the charts below to help you compile that information.

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YOUR ELECTION CERTIFICATION DOCUMENTS.***

BALLOT TYPE	REQUESTED	TRANSMITTED (mailed)	CAST	COUNTED
Domestic Military				
Overseas Military				
Overseas Citizens				
Federal Write-In Absentee Ballot				

Please keep track of how the absentee ballots were requested:

BALLOT TYPE	IN PERSON	MAIL OR CARRIER	FAX	E-MAIL	RELATIVE
Domestic Military					
Overseas Military					
Overseas Citizens					
Federal Write-In Absentee Ballot					

Please keep track of how the absentee ballots were received in your office:

BALLOT TYPE	IN PERSON	MAIL OR CARRIER	FAX	E-MAIL	RELATIVE
Domestic Military					
Overseas Military					
Overseas Citizens					
Federal Write-In Absentee Ballot					

Please keep track of how many Federal Write-In Absentee Ballots were received in your office:

BALLOT TYPE	DOMESTIC MILITARY	OVERSEAS MILITARY	OVERSEAS CITIZENS
Federal Write-In Absentee Ballots			

# ELECTION OFFICIAL NEWS

## Military and Overseas Voting

VOLUME 2, ISSUE 6

JULY 2008

### INSIDE THIS ISSUE:

- New Website
- New Tool

## Improved and Redesigned Website!

We are very pleased to announce find this page by clicking on the the launch of our comprehensively link in the upper right-hand corner redesigned and greatly improved of the homepage. Here, you'll find website! The site has an entirely all the great resources of our old new look and user-friendly website in a new, refreshed, and navigation. It also contains state- easy-to-use format. Check out this specific instructions from all 55 section of the website for easy-to-states and territories to assist read information on USPS mail citizens covered under the guidelines, guidelines for faxing and *Uniformed and Overseas Citizens* emailing balloting materials, tips *Absentee Voting Act (UOCAVA)*. for communicating with voters, and There is also a separate section much more.

dedicated to information for election officials.

The design and structure of our new website is based upon your

All resources for election officials feedback. We hope you find it are now in the new section entitled: informative, useful, and user-Friendly. You can friendly.



**Remember!**  
**There are now**  
**new links to the**  
**Federal Post**  
**Card Application**  
**and the Federal**  
**Write-In**  
**Absentee Ballot.**  
**Update your**  
**website with our**  
**new links as**  
**soon as possible!**

**FVAP** FEDERAL VOTING ASSISTANCE PROGRAM  
Voting Help For Uniformed Service Members, Their Families, & Citizens Living Outside The U.S.

For Voting Assistance Officers | For Election Officials

HOME UNIFORMED SERVICES MEMBERS CITIZENS OUTSIDE U.S. REFERENCE CENTER FAQ CONTACT Search Site... Search

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**To Vote Absentee, Start By Telling Us Who You Are**

**I am a uniformed service member or a family member.**  
For active-duty members of the Armed Forces, Merchant Marine, Public Health Service, NOAA, and their family members.  
**Get Started**

**I am a citizen living outside the U.S.**  
For United States citizens who are living outside the U.S. for work, school or other reasons.  
**Get Started**

If neither of these choices apply to you, please visit [www.canivote.org](http://www.canivote.org)

**Election Countdown**  
**111 Days**

**News** (More News)  
May 27, 2008 Minnesota News  
April 23, 2008 Maryland News  
February 15, 2008 California News  
 RSS Subscribe

**Quick Links**

[Get the Voter Registration/Absentee Ballot Request Form](#)  
[Get the Back-up Ballot \(Federal Write-In Absentee Ballot\)](#)  
[Find out where to send my Voter Registration/Absentee Ballot Request and absentee ballot](#)  
[Use Our New Automated Tool to Register/Request a Ballot](#)

The new and improved Federal Voting Assistance Program homepage!

## New Tool for Voters and Election Officials

We encourage voters to use our new tool, now available on our website, to complete the Voter Registration and Absentee Ballot Request Form using only the specific information they need for their state. Voters from participating states and jurisdictions may also use the feature to send a completed, signed, and scanned Registration and Ballot Request Form to their local election office and receive their blank ballot online via a secure server. The tool uses a multi-layer approach to security which ensures that the voter's personal information is not viewed by anyone except the intended recipient. These advancements will provide military and overseas voters an easier way to register and request absentee ballots, as well as another alternative to the by-mail process of absentee voting, without sacrificing the security of the voter's identity.

Please contact FVAP or your state election office for more details about participating.

The screenshot shows the FVAP Ballot Request Form. On the left, a sidebar lists steps: Complete the Form (1. Eligibility, 2. My Information, 3. Voting Residence, 4. Mailing Address, 5. Method to Send Form, 6. Method to Receive Ballot, 7. Additional Information), Print and Finish. The main area is titled 'My Information' and contains fields for First Name, Middle Name, Last Name, Suffix, Previous Name, Political Party, Telephone Number, Fax Number, Email Address, Gender, and Date of Birth (MMDDYY). A pop-up window titled 'State Warnings - Microsoft Internet Explorer...' displays a message: 'The last four digits of your Social Security number OR your Michigan Driver's License number is required for voter registration. If you do not possess either of these identifications, Michigan will assign a number to identify you for voter registration purposes.' At the bottom right of the form, it says 'Powered by: InfoPath Forms Services'.

The tool provides voters state-specific information as they are guided through completion of the Voter Registration and Ballot Request Form. Once completed, the voter can view and print their form.

### FVAP Contact Information

**Email:** [vote@fvap.ncr.gov](mailto:vote@fvap.ncr.gov)

**Toll free number:** 1-800-438-VOTE (8683)

**Fax:** 703-696-1352

**Website:** [www.fvap.gov](http://www.fvap.gov)

Federal Voting Assistance Program  
Department of Defense  
1777 N. Kent St., Suite 14003  
Arlington, VA 22209-1262



## ROBIN CARNAHAN

CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release:

September 23, 2008

Contact:

Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

# Carnahan Highlights Importance of Military Voting

*Absentee voting starts in Missouri on Tuesday*

JEFFERSON CITY, Mo.—Secretary of State Robin Carnahan along with former U.S. Marine Stephen Webber and Lieutenant Colonel Paula Dayringer of the Missouri National Guard stressed the importance of voting participation among federal service members and discussed new education efforts about their voting options. Today is also the first day absentee voting is available.

Missourians living overseas should request an absentee ballot from their local election authority. They can do this by mailing a copy of the [Federal Post Card Application](#) to the local election official in their city or county in Missouri. This form can also serve as a voter registration form if postmarked by the October 8th deadline.

Once they receive the ballot, state law allows Missourians serving overseas and their families living in areas declared by the Secretary of State's office as inaccessible, to either fax or e-mail their voted ballots directly to their local election official. If an absentee ballot does not arrive in time, a backup federal write-in ballot may be used to ensure their vote is counted on Election Day.

Men and women serving in areas designated by the U.S. Department of Defense as eligible to receive hostile fire or imminent danger pay and those living in locations designated as combat zones by the IRS qualify as inaccessible.

"Taking steps to make voting more convenient for our men and women serving overseas is the least we can do to honor their service," said Carnahan. "They deserve the opportunity to pick their next Commander-in-Chief and the elected officials who make decisions that affect their lives and careers."

In this historic election year, Secretary Carnahan is committed to making sure every eligible Missourian can cast their ballot, especially our brave men and women serving at home or abroad. In the November 2006 general election, 3,326 Missouri soldiers and overseas citizens cast absentee ballots, and it is expected that number will increase this year.

For more information about military and overseas voting and a list of countries designated as hostile fire, imminent danger pay and combat zones, please visit our website at:

<http://www.sos.mo.gov/elections/military/default.asp>.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



www.sos.mo.gov  
Secretary of State  
Robin Carnahan

Name  
Address Line 1  
Address Line 2  
City, State, Zip Code

Jefferson City, MO 65102  
PO Box 1767  
Elections Division  
Missouri Secretary of State's Office

## QUESTIONS?

(800) NOW-VOTE  
elections@sos.mo.gov

# Upcoming Election

November  
4th, 2008

# YOUR VOTE,

## Curbside Voting

Voters with limited mobility can vote "curbside" or outside the polling place. They should go to their polling place and ask someone to go in and ask poll workers to bring a ballot out to them. The poll workers should bring the voter a ballot within a reasonable period of time.



## Accessible Polling Places

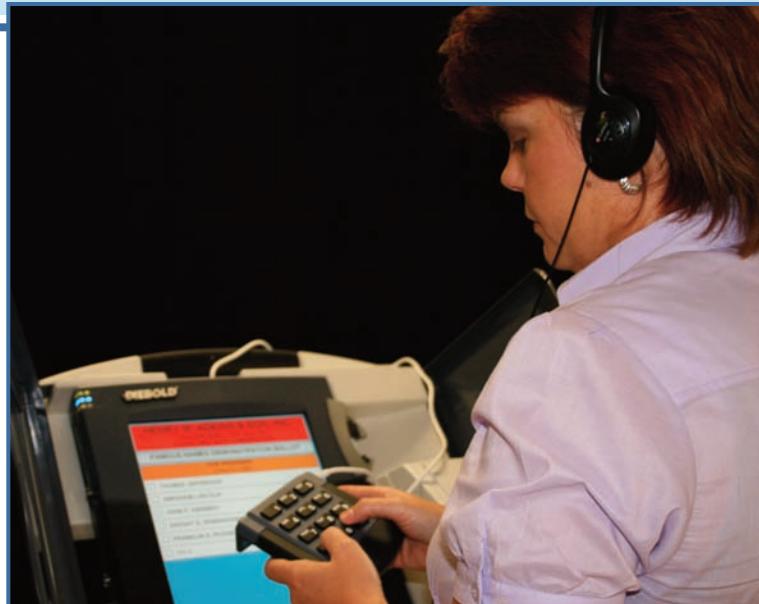
Voters with physical disabilities, whose polling place is not accessible, may request a different polling place assignment so that they may vote in a more accessible polling place. They should contact their local election authority to make this request. Voters can find their local election authority by visiting

[www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp)  
or calling (800) NOW-VOTE.



## Accessible Voting Systems

Every polling place must have an accessible voting system for individuals with disabilities including audiovisual accessibility. Accessible systems include an audio ballot to make selections or the ability to enlarge text so that voters can read the on-screen ballot with ease.



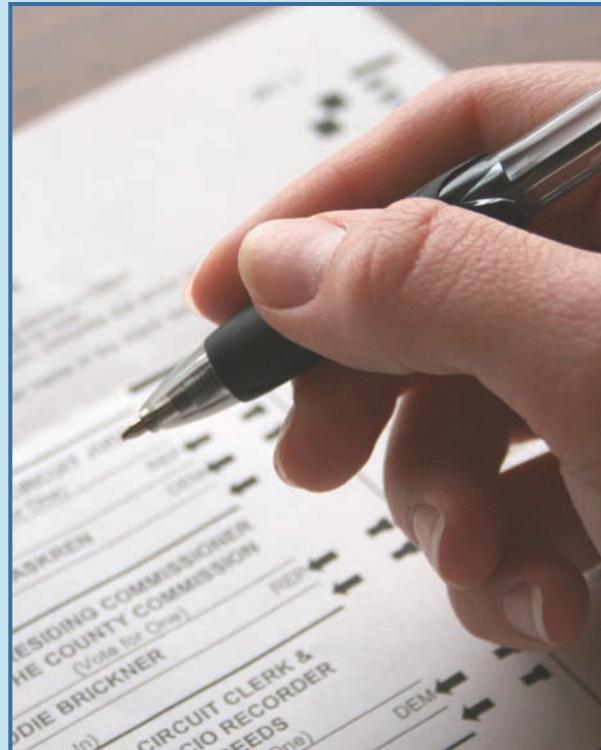
# YOUR VOICE

## Permanent Absentee Voting

Voters with a permanent physical disability may request to be placed on a designated list so that their local election authority can automatically mail an absentee ballot application directly to them prior to each election. Voters will need to make this request directly to their local election authority who will send them further information. Voters can find their local election authority by visiting:

[www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp)

or call (800) NOW-VOTE



**To register to vote online, please visit  
[www.sos.mo.gov/RegisterToVote](http://www.sos.mo.gov/RegisterToVote).**

**Or call 800-NOW-VOTE to request a voter registration form be mailed to you.**

**Remember, the last day to register is  
October 8th. Election Day is  
November 4, 2008.**

**If you would like to request this information in an alternate format, please contact us at 1-800-669-8683.**

# Dear Missourians,

One of my duties as Secretary of State is to ensure free and fair elections by making sure that EVERY voter can participate on Election Day.

This year Missourians will hold a very important election where important decisions will be made and local, state and federal elected officials will be selected. I want to make sure that every Missourian can vote regardless of physical disabilities. In fact, those with physical limitations may be able to have specific voting arrangements made if they are:

- Unable to leave their house without assistance
- Visually impaired or are legally blind
- Limited in their mobility

I hope Missourians will take some time to review the enclosed information. Those who would like to learn more about Missouri elections should visit my website at [www.sos.mo.gov](http://www.sos.mo.gov) or call my office at **(800) NOW-VOTE**.

Very truly yours,

A handwritten signature in black ink that reads "Robin Carnahan". The signature is fluid and cursive, with "Robin" on top and "Carnahan" below it, though the two names are connected.

Robin Carnahan  
Secretary of State

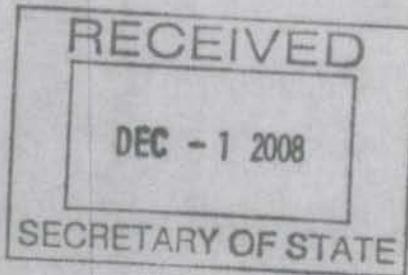


# Disabled Citizens

ALLIANCE for INDEPENDENCE

Box 675 — Viburnum, Missouri 65566  
Telephone: (573) 244-3315  
TTY: (573) 244-3315  
FAX (573) 244-5609

Office of the Secretary of State  
Ms. Robin Carnahan  
State Capitol, Room 208 or  
State Information Center  
600 W. Main  
Jefferson City, MO 65101



Dear Ms. Carnahan,

From the staff and board of DCAI we want to express our sincere appreciation for your assistance with the accessibility problems in Washington County.

The Grant you offered the County to comply with HAVA standards was the pivotal point in the County's decision to comply for the November 4<sup>th</sup> elections.

Originally, 13 of 18 sites were inaccessible to people with disabilities. After your generous offer of accessibility funding, Washington County made a decision to comply with accessibility for all sites except 2. I wish all State Government would act with such haste and responsibility as your office for access improvements during the past election. Your staff was top notch and Mr. Ron Berry bent over backwards to ensure the operations were being met.

Unfortunately, we are now embroiled in a lawsuit with the County over the Courthouse accessibility. I am certain this is a suit we will win in court. I find it ironic the county would move or make accessible 11 voting sites yet leave the primary place of County commerce inaccessible to people with disabilities.

Regardless, your actions and those of your staff reflect public service to the disabled constituency in the highest order.

Once again, I want to applaud the efforts of your office on behalf of the Board of DCAI, the staff of DCAI and all of your constituents with disabilities.

Sincerely,



Richard Blakley  
Executive Director

RB/dn

Cc: Ron Berry  
DCAI Board of Directors

# Acceptable IDs to Vote

Registered Voters Need To Present

**ONLY ONE**

of the Following Types of ID (Examples only)

## Photo ID



① Missouri Driver's License



① Missouri Non Driver's License



① Federal Government



① Federal Government



② Missouri Institution of Higher Education

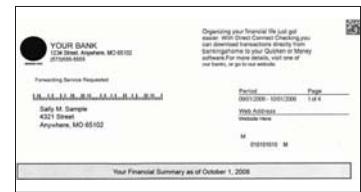


④ Out of State Driver's License

## Non Photo ID



① & ③ Local Election Authority



③ Bank Statement



③ Utility Bill

- ① ID issued by the Federal Government, state of Missouri, or a local election authority;
- ② ID issued by a Missouri institution (public or private) of higher education, including a university, college, vocational and technical school;
- ③ A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter;
- ④ Driver's license or state identification card issued by another state.

If you do not possess any of these forms of identification, you may still cast a ballot if two supervising election judges, one from each major political party, attest they know you.

\*Pursuant to Section 115.427, RSMo.

[www.sos.mo.gov/elections](http://www.sos.mo.gov/elections)

# Don't Forget:

**Make a Mark by Each Candidate  
You're Voting For.**

You can no longer use the “straight party” ballot option where one mark allowed you to vote for all of the candidates of one political party.

**Now, you must vote  
for each candidate  
of your choice *individually*.**

Ask a pollworker if you have any questions or need assistance.

**Make Your Vote Count!**

**[www.sos.mo.gov/elections](http://www.sos.mo.gov/elections)**

# Electioneering and Posting Signs in Polling Places

Section 115.637(18) RSMo of Missouri State Law prohibits, among other things, electioneering, distributing election literature, and posting signs with respect to any candidate or question to be voted on inside the building in which a polling place is located or within 25 feet of the building's outer door.

Violation of this law is a class 4 election offense, punishable by imprisonment of up to one year and/or a fine of up to \$2,500.

# Fair Ballot Language

For the General Election held November 4, 2008.

## Constitutional Amendment 1

A “yes” vote will amend the Missouri Constitution to add a statement that English shall be the language of all governmental meetings at which any public business is discussed, decided, or public policy is formulated. This includes meetings conducted in person or by other means of communication including conference calls, video conference, Internet chat, or Internet message board.

A “no” vote will not amend the Missouri Constitution to add a statement that English shall be the language of all governmental meetings at which any public business is discussed, decided, or public policy is formulated.

This proposition will have no impact on taxes.

## Constitutional Amendment 4

A “yes” vote will amend the Missouri Constitution to change the provisions relating to the financing of stormwater control projects. Currently, the Missouri Constitution allows the legislature to issue bonds or other types of debt so that grants and loans may be provided to municipalities and water and sewer districts in certain counties and cities for stormwater control.

This amendment will limit funding to only public water and sewer districts. It removes the current limitation on the amount of funds that can be made available for these projects and removes the restrictions on the method of disbursing these funds. It further provides that loan repayment funds shall be deposited into a specific fund to be used for stormwater control projects.

A “no” vote will not change the provisions relating to the financing of stormwater control projects.

If passed, this measure will not have an impact on taxes.

## Proposition A

A “yes” vote will amend Missouri law to:

- repeal the current individual maximum loss limit for gambling;
- prohibit any future loss limits;
- require identification to enter the gambling area only if necessary to establish that an individual is at least 21 years old;
- restrict the number of casinos to those already built or being built;
- increase the casino gambling tax from 20% to 21%;
- create a new specific education fund from gambling tax proceeds generated as a result of this measure called the “Schools First

Elementary and Secondary Education Improvement Fund”; and

- require annual audits of this new fund.

A “no” vote will maintain the current individual maximum loss limit of five hundred dollars for each gambling excursion. The casino gambling tax will not be increased nor will the “Schools First Elementary and Secondary Education Improvement Fund” be created. Also, the number of new casinos that may be built in Missouri will not be restricted.

If passed, this measure will increase the casino gambling tax.

## Proposition B

A “yes” vote will amend Missouri law to enable the elderly and Missourians with disabilities to continue living independently in their homes by creating the Missouri Quality Homecare Council. If formed, this Council will ensure the availability of quality home care services under the Medicaid program by recruiting, training, and stabilizing the home care workforce.

A “no” vote means the Missouri Quality Homecare Council will not be created.

This measure will have no impact on taxes.

## Proposition C

A “yes” vote will amend Missouri law to require investor-owned electric utilities to generate or purchase electricity from renewable energy sources such as solar, wind, biomass (including ethanol) and hydropower. The required renewable energy sources must equal the following percentages of retail sales:

- 2% by 2011
- 5% by 2014
- 10% by 2018
- 15% by 2021.

Of the total renewable energy sources required to be sold, at least 2% shall be solar sources. Also, any rate increase to consumers resulting from this measure must be no more than 1%.

A “no” vote will not require Missouri’s investor-owned electric utilities to generate or purchase electricity from renewable energy sources.

This measure will not have an impact on taxes.



**ROBIN CARNAHAN**  
Secretary of State

# Missouri Voter Information

## Voting Instructions

- Show one of the forms of acceptable identification (see below) and sign the poll book to obtain your ballot.
- Mark your ballot *individually for each candidate* you choose – Missouri no longer allows the “straight party” ticket option.
- If you make an error that you are unable to correct *before* you cast your ballot, ask an election judge for a new ballot. Your old ballot will be “spoiled” and will not be counted.
- Ask the election judges if you have any questions or concerns.

## Acceptable Forms of Voter Identification\*

All voters, including first-time voters who registered by mail, will need to show **ONLY ONE** of the following forms of identification:

- Identification issued by the state of Missouri, an agency of the state, or a local election authority of the state;
- Identification issued by the United States government or agency thereof;
- Identification issued by an institution of higher education, including a university, college, vocational and technical school, located within the state of Missouri;
- A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter;
- Driver's license or state identification card issued by another state.

If you do not possess any of these forms of identification, you may still cast a ballot if two supervising election judges, one from each major political party, attest they know you.

\*Pursuant to Section 115.427, RSMo.

## Voting Equipment

Know how to properly use your voting equipment and cast your ballot:

- Ask for a demonstration or assistance from an election judge if you need additional instructions.
- Read the instructions posted in your polling place.
- **Second Chance Voting:** If you accidentally over-mark your ballot (mark more candidates for a race than to be elected), you will have the opportunity to correct your ballot.

## Change of Address

If you moved within this jurisdiction, you must update your registration. If you have not updated it prior to Election Day, you will be directed to your new polling place or a location designated by your election authority where you can update your registration records and vote.

## Absentee Voting

You may vote absentee for the following reasons: absence on Election Day; incapacity or confinement due to illness or physical disability, including caring for a person who is incapacitated or confined due to illness or disability; religious belief or practice; employment as an election authority or an election judge at a location other than your polling place; or incarceration (provided voting rights are retained).

If you registered by mail and are voting absentee the first time you vote, you must provide a copy of acceptable identification with your application for an absentee ballot.

## Accessible Voting

Ask for assistance from an election judge if you have any physical disability which hinders your ability to independently vote your ballot. You may cast your ballot on an accessible voting system (i.e. equipped with an audio ballot); request curbside voting; obtain assistance from a person of your choice; or ask for relocation to a more accessible polling location if needed due to a disability.

## Protecting Your Right to Vote

Violating election laws can jeopardize your right to vote. The following actions are violations of election laws and are subject to fines and/or imprisonment and/or loss of your right to vote:

- Making or accepting bribes to influence voters to vote either for or against candidates or ballot measures.
- Using threats, violence or force to influence someone's vote.
- Falsifying voter registration information.
- Voting more than one time at any election.
- Electioneering within twenty-five feet from the outside entrance of a polling location.

## Provisional Voting

If your name is not on the precinct register (poll book), the following actions may be taken:

- Election judges will call the central election office to verify your registration. If you are at the wrong polling place, you will be directed to the correct location.
- If your registration cannot be confirmed after contacting the central election office, you can vote a provisional ballot, which will only be counted if you are later found to be an eligible voter at that polling place.

## Election Facts

- **Polling Place Hours** – Polls are open from 6:00am to 7:00pm on Election Day.
- **Primaries** – August primary elections are for political parties to nominate their general election candidates. Missourians don't register by party, but you must choose one party's ballot when voting in a primary, or choose to vote an “issues only” ballot (which will not include ANY candidates).
- **General Elections** – General elections are those in which you elect candidates to offices. The general election is held on the first Tuesday after the first Monday in November.
- **Presidential Elections** – When you cast a vote for President and Vice-President, you are voting for presidential electors. The electors whose candidates get the most votes go on to cast their electoral votes through the Electoral College, which elects the President and Vice-President.

Make your vote count! Contact your local election authority if you have any questions about voting.

**You have the right to expect a free and fair election. If you feel your voting rights have been violated, contact the Office of the Secretary of State at 800-NOW-VOTE.**

This poster is in compliance with the Help America Vote Act of 2002 and Section 115.417, RSMo.

**www.sos.mo.gov/elections**



# Voter's Bill of Rights

**As a registered Missouri voter, you have the right to:**

1. Cast your ballot free from interference in a private and secret manner unless assistance is requested;
2. View written instructions on how to obtain and cast a ballot;
3. Ask for and receive further instructions from election judges concerning the manner of voting;
4. View a sample ballot in the polling place before voting;
5. Cast a vote if you are in line at 7:00pm (closing time at the polls);
6. Ask for assistance from an election judge or person of your choice if you have any physical disability which hinders your ability to independently vote your ballot; cast your ballot on an accessible voting system (i.e. equipped with an audio ballot); or request curbside voting or a more accessible polling location if needed;
7. Receive another ballot if your ballot is accidentally spoiled or you make an error;
8. Vote by provisional ballot if your name is not on the precinct register and the election judges or election authority cannot determine your registration status;
9. Vote by absentee ballot as permitted by law;
10. Verify that the choices you made on the screen match the attached voter verifiable paper audit trail if you vote on a "touch screen" system and;
11. File a grievance with the Secretary of State's office if your rights under the Help America Vote Act, Title III, have been violated.

***If you believe your voting rights have been violated, contact the Missouri Office of the Secretary of State at 800-669-8683 or the U.S. Department of Justice at 800-253-3931.***

This poster is in compliance with the Help America Vote Act of 2002 and Section 115.417, RSMo.



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For immediate release: January 28, 2008

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## Carnahan Encourages Missourians to Participate in Super Tuesday Presidential Primary

JEFFERSON CITY, MISSOURI -- Secretary of State Robin Carnahan is encouraging voters across the state of Missouri to participate in the February 5, 2008 Presidential Primary. It is estimated that nearly 28 percent of Missouri registered voters will take part as Missourians choose who they think is the best presidential nominee.

"We've already seen record voter turnout in all the states with early presidential contests. On Tuesday, February 5th Missourians get to have their say on which candidates deserve to be the party nominees for president," Carnahan said. "I encourage all Missourians to take the time to vote in this historic election."

Missouri has long been known as a bellwether state, and since 1900 Missourians have correctly chosen the winning president in every election but one. With this track record, presidential candidates recognize the importance of Missouri and much attention will be paid to how Missourians vote.

All polling places in the state will open at 6 a.m. and close at 7 p.m. Any individual that is in line by 7 p.m. on February 5th will be allowed to cast their vote. Voters are urged to read their ballots carefully so that they do not miss important instructions as they are casting their vote.

In addition, the types of identification voters can present at the polls will remain the same as in past elections. Specifically, acceptable identification includes any one of the following: your voter identification card; your driver's or non-driver's license; your Missouri college, university, or vocational and technical school ID; or a recent paycheck, bank statement, or utility bill with your name and address on it. You can see the full list of acceptable identification at [www.sos.mo.gov/elections/voterid](http://www.sos.mo.gov/elections/voterid)

Unofficial results for Missouri's presidential primary will be updated on the secretary of state's Internet site, [www.sos.mo.gov](http://www.sos.mo.gov), as they come in throughout the evening.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



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February 1, 2008

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## CARNAHAN ANNOUNCES "TWO MINUTE GUIDE TO VOTING IN MISSOURI" *New Video is Designed to Help Voters on Election Day*

JEFFERSON CITY, MISSOURI -- Secretary of State Robin Carnahan today released a two minute video for first-time voters, and for those who need a refresher, on what to expect when they go to the polls on Election Day.

This educational video includes a quick overview on a variety of Election Day topics including:

- How to find your polling location
- What type of identification to bring
- When the polls are open on Election Day
- How to access election night results

The video guide is available at: [www.sos.mo.gov/2MinuteVoterGuide](http://www.sos.mo.gov/2MinuteVoterGuide)

This is one of several efforts by Secretary Carnahan to help encourage voters across the state of Missouri to participate in the February 5, 2008, Presidential Primary. It is estimated by local election officials that nearly 28 percent of Missouri registered voters will take part as Missourians choose who they think is the best presidential nominee.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



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# Carnahan and Area Election Board Chairs Discuss Preparations for Busy November Election

*Carnahan Emphasizes Need for Poll Workers and Voter Education*

ST. LOUIS, MISSOURI—Missouri Secretary of State Robin Carnahan, St. Louis City Election Board Chairwoman Carol A. Wilson and St. Louis County Election Board Chairman John Fox Arnold were at the St. Louis City Board Elections office today discussing preparations for what should be a busy Election Day, November 4, 2008.

Carnahan reminded voters about the web-based resources her office has available to help Missourians who want to vote in the upcoming election. The Secretary of State's online voter information look up allows voters to verify that they are registered to vote at their current address, view the address of their polling place and see a list of their elected officials. The web address is: <http://www.sos.mo.gov/voterlookup>.

She also highlighted the work her office has done to help provide local election officials with more poll workers, including making \$2 million in grant funding available to hire additional poll workers. Also, her office has helped recruit over 3,000 poll workers for the upcoming election through the poll worker recruitment page on the Secretary of State's office Web site. Missourians can sign-up to be a poll worker at: [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker).

"I am hopeful that all of Missouri's 116 local election authorities will use the poll worker funding and recruitment help our office is providing," Carnahan said, "Having enough, well-trained poll workers is the most important step they can take in preparing for a smooth, efficient election."

In addition, all three election officials reminded Missourians who want to register to vote or update information that the deadline to register is Wednesday, October 8, 2008. Any voter who wants to get registered should visit [www.sos.mo.gov/registertovote](http://www.sos.mo.gov/registertovote) to for more information.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



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# Carnahan Defends the Voting Rights of Missourians Losing their Homes

*State law sides with those facing foreclosures*

JEFFERSON CITY, Mo – Secretary of State Robin Carnahan is taking steps to protect Missourians facing foreclosures by educating the public about their voting rights. These individuals are no different than any other Missourian nor should their fundamental rights be jeopardized.

"These folks are hurting. The lives they built have been turned upside down because they can no longer provide a home for their families," said Carnahan. "This is the most crucial time to vote and the possibility of losing that right should be the last thing they worry about."

There are approximately 27,000 foreclosed homes throughout Missouri. This number continues to increase, leaving more Missourians feeling less secure about their ability to vote when going to the polls.

"There is no place in our state for targeting those in foreclosure proceedings and questioning their right to vote," said Carnahan. "I will not stand for partisan games that aim to prevent eligible voters from participating in this election."

Secretary Carnahan will continue to protect the rights of Missourians facing this issue and inform the public that the law is on their side.

Any individual who still resides at the address where they are currently registered to vote is still eligible to vote. Foreclosure is about ownership, not residence, and simply because a home is on a public foreclosure notice, does not mean the individual must leave their home or no longer lives there.

If an individual has left the foreclosed home, it does not mean they are not eligible to vote.

- If an individual has relocated within an election authority's jurisdiction, that person may file a "change of address" with the election authority up to and including Election Day and they may vote at a central polling place or at the polling place that serves his or her new address.
- If an individual has relocated and moved outside their previous election authority's jurisdiction, they may complete a new voter registration application by the deadline so long as it is received or postmarked by October 8, 2008.
- If an individual has relocated outside their election authority's jurisdiction and updates their voter registration information after the October 8, 2008 deadline, they may vote by absentee ballot for President, Vice-President, US Congress and statewide elected officials, questions, propositions and amendments by contacting their local election authority.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



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## **Secretary Carnahan Reminds Voters of “Dos and Don’ts” For a Smooth Election Day**

JEFFERSON CITY, MO – On November 4<sup>th</sup>, Missourians will join the nation in an election of unprecedented historical importance. The Secretary of State’s Office has been working with local election authorities across the state in preparation for possible record turnout. Missouri voters also need to prepare for the upcoming election by learning what will be on their ballot, where to vote, and what type of identification they should bring to the polls. Today, Secretary of State Robin Carnahan released the following reminders for voters:

### **ELECTION Dos:**

DO verify your registration status. If you are already registered to vote but your address is not current you can update your address even on Election Day. Go to [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) and click on “Voter Information Lookup”.

DO know where your polling place is. The Vote Missouri website includes a tool that allows voters to both find the address of their polling place and view it on a map. To find your polling place please go to [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) and click on “Voter Information Lookup”.

DO know what to bring on Election Day. Missouri has a commonsense voter identification law that makes it easy for voters to prove who they are on Election Day and also ensures our voting system is secure. To see examples of accepted forms of identification, please go to [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) and click on “How to Vote”.

DO know what is on your ballot before Election Day. Newspapers around the state publish sample ballots twice before the election, and voters may also view their sample ballot online through the “Voter Information Lookup” tool on [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com)

DO plan time to vote on Election Day. Lines are generally shorter earlier in the day and people can move through more quickly. If you cannot vote during business hours, please plan enough time to make sure you are in line by 7 PM on November 4<sup>th</sup>. Polls in Missouri are open from 6 AM until 7 PM, and anyone in line by 7 PM will be allowed to vote.

DO bring your family and friends on Election Day. November 4<sup>th</sup> will be an important day for all Americans and what better way to share it than going to vote together.

(Continued...)

DO remember that Missouri no longer has a Straight Ticket voting option. You must fill out a choice on each race for it to be counted.

DO let us know immediately if you encounter any problems at the polls. If you have problems, please call the Election Division hotline at 1-800-NOW-VOTE.

**ELECTION DON'Ts:**

DON'T cast a provisional ballot at the incorrect polling place. If a poll worker tells you that you are at the wrong polling place, please take the time to go to the correct location to make sure your voice is heard. Provisional ballots cast at the incorrect polling place will not be counted.

DON'T be discouraged from voting if you are going through the foreclosure process. Whether you are still in your home, staying somewhere else in your county, or have moved across the state, you should still be able to cast a ballot under Missouri law. Contact your local election authority or call 1-800-NOW-VOTE for more information.

DON'T sit on the sidelines during this important election. Remind your friends to vote, go as a group to vote, and call your elderly family members and make sure they will have a chance to vote.

DON'T be discouraged by long lines or long ballots. Missourians will have the opportunity to decide many important issues during this election, which means ballots may take more time to fill out. You can be prepared by previewing your ballot online through the "Voter Information Lookup" tool at [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com). As long as you are in line by 7 PM on November 4<sup>th</sup> you will be able to cast your ballot.

DON'T forget to watch the election night results come in with our new Election Night Reporting Maps. Please go to [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) and click on "Election Night Reporting Results".

DON'T forget to thank your poll workers. Without the more than 20,000 Missourians that have volunteered to be poll workers across our state, this election would not be possible. They work long days on the front lines of our elections and deserve our appreciation.

Finally, all Missouri voters are encouraged to share their voting experience on the newest section of the Vote Missouri website called "I Voted". Missourians can share their election experience by submitting their story on the site. These stories will be posted on the website after Election Day and used in the Voters First report, published by the Secretary of State's office after each election cycle. To tell your Election Day story please visit [www.GoVoteMissouri](http://www.GoVoteMissouri) and click on the "I Voted" icon found on the home page.

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**To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)**



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**CARNAHAN RELEASES VOTER TURNOUT PREDICTION AND  
VOTER REGISTRATION TOTALS FOR NOVEMBER 4 ELECTION  
*SEVENTY-SIX PERCENT TURNOUT PREDICTED FOR HISTORIC PRESIDENTIAL ELECTION***

JEFFERSON CITY, MISSOURI -- Missouri Secretary of State Robin Carnahan announced today that 76 percent of Missouri's registered voters are predicted to vote in the November 4, 2008 general election. This estimate is a compilation of local turnout estimates submitted to the Secretary of State's office by the 116 election authorities around the state. If the 76 percent prediction is met, more than 3.2 million votes will be cast in the election.

"Missouri voters should have confidence in their election system," said Carnahan. "Local election officials around the state have been working tirelessly to make preparations for a busy election day. This year, we have increased security checks on voting machines, raised the number of poll workers statewide, and invested in more training for Election Day workers."

In addition to the estimated turnout, Secretary Carnahan also released the statewide voter registration total for the upcoming election. There are a record-setting 4,205,774 Missourians currently registered to vote, which includes over 340,000 first time voters.

A large portion of the new voters are younger Missourians. Nearly 150,000 of the first time registrants are 18-24 years old, which is more than double any other age group. In both Kansas City and St. Louis City, over 50 percent of the new registrants are 18-24 years old.

"Seeing so many young people around the state who are interested in this election is a wonderful thing for the future of Missouri and our country," said Carnahan.

Since 2005, Secretary Carnahan has overseen the creation of Missouri's first statewide voter registration database. This system automatically verifies the information of each new voter against state and federal databases to confirm the identity of the voter. Over the past four years, the statewide database has allowed election officials to remove duplicates, deceased persons and felons from the rolls.

Polling places will be open from 6 a.m. to 7 p.m. on Tuesday, November 4, 2008. Unofficial results will be updated on the Missouri Secretary of State's website ([www.sos.mo.gov](http://www.sos.mo.gov)) throughout election night. Voters can also visit [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) to find the location of their polling place, learn what to bring, and view a sample ballot.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



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# Carnahan Reminds Voters to Prepare for Historic Election Day

JEFFERSON CITY, MISSOURI— Secretary of State Robin Carnahan wants to remind voters about how they should prepare for the election on Tuesday, November 4.

The Secretary of State's Office has developed a new website to help keep voters informed about this year's election. The Web address is [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com). Voters can log on to find out:

- How to find their polling place location by contacting their local election authority or entering their information into the [voter information look-up](#)
- What type of [identification to bring to the polls](#)
- When the [polls are open on Election Day](#)
- How to access [election night results](#)
- A three minute [video guide to voting in Missouri](#)
- What will be on their [ballot](#)

These are just a few examples of the resources available to voters on Election Day. Voters can also call 1-800-NOW-VOTE if they have problems on Election Day or need assistance.

"Estimates suggest that there will be a record number of Missourians casting their votes on Tuesday," said Carnahan. "Everyone needs to prepare for a busy and exciting day that will mark a new chapter in the history of our state and our country." Carnahan also advises voters to review the candidates and issues they will be voting on before heading to the polls.

It is estimated by local election officials that 76 percent of Missouri registered voters will take part in the election.

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To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



# Poll Worker Survey Responses

More than 20,000 poll workers are needed to run a statewide election in Missouri. In 2008, more than 3,000 poll worker volunteers signed up through the Secretary of State's (SOS) website. The SOS's Office surveyed the volunteers that signed up through the office's website. The survey asked these volunteers for input regarding the elections they worked, their training, and about any suggestions they might have for future poll workers. The SOS's Office has received more than 650 completed surveys at the time of publication. The responses represent both volunteers who worked on Election Day and those who did not.

The survey responses have been divided into overarching themes and issues below. More than ninety-five percent of poll workers that worked an election in 2008 would like to work again in the future. These individuals as a whole felt that they had enough training to make it through Election Day without problems, received few complaints, and enjoyed the experience. Eighty-five percent of those individuals that did not serve would also like to work an election in the future.

## Poll Worker Skills

Being a poll worker means spending approximately 14 hours at the polls on Election Day. This can be physically and mentally exhausting. Assignments range from greeting voters to serving as a machine technician. The interest in the 2008 election cycle brought with it many first time poll workers and many first time voters.

Several poll workers stated that the addition of college students and younger poll workers at the polls helped greatly. "It was great to have college students working at the Presidential election. They were sharp and very versatile. I hope they will continue to be recruited as poll workers," one poll worker stated.<sup>1</sup>

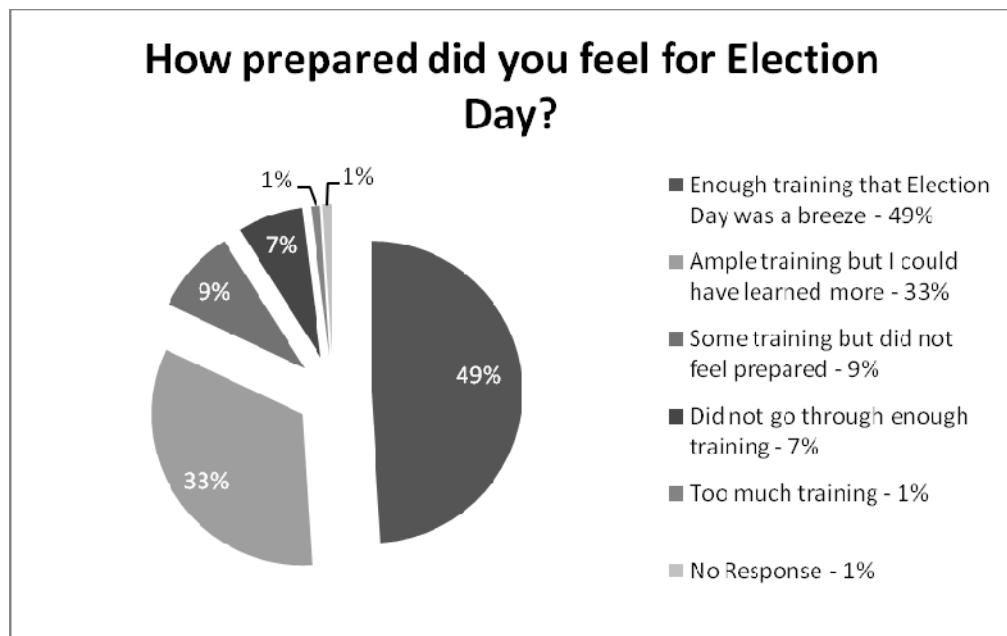
Following passage of the Help America Vote Act in 2002, the level of technology used in polling places has increased greatly. The addition of new poll workers that are accustomed to and comfortable with voting technology will play an increasingly important role in our elections.

## Poll Worker Training

Poll worker training is conducted at the local level by each of Missouri's 116 local election jurisdictions. In response to that training, 49 percent of those individuals that served as poll workers felt that they had enough training to successfully make it through Election Day. However, thirty-three percent of those that responded believed they could have learned more. Some poll workers received several hours of training and felt "training was a little long" and that different positions should receive different amounts of training, for example "the captains should do the long training, everyone else maybe an hour or so." Other poll workers did not feel that

<sup>1</sup> For all poll worker comments please see complete list online at [www.sos.mo.gov](http://www.sos.mo.gov)

they had received enough training. Many of those surveyed suggested role playing of Election Day scenarios, more hands on experience with setting up machines, and generally wanted more training time so that it did not feel rushed.



Many poll worker comments mentioned confusion about electronic voting machines. Some suggested that more education about how to use electronic voting machines be provided to the public because “they were scared to use them.” It was also recommended that Missouri “get rid of the electronic voting machines go back to a paper ballot.” Electronic voting machines seem to be more popular with poll workers in urban areas such as St. Louis and Kansas City with several poll workers in both of these areas requesting “MORE electronic voting machines!”

There were also comments about questions pertaining to election law, primarily regarding acceptable types of identification and address changes. Many Missourians move between elections and are unaware of the need to update their registration, “one woman thought when she changed her address at the post office that included voting.” More training is needed not only to help poll workers explain what the voters need to do to vote but also so poll workers know what to do when such a situation presents itself.

Overall, poll workers believed that they had received adequate amounts of training to successfully run the elections on Election Day and have learned from their experiences better preparing them for future service.

## Polling Place Problems

Polling place set-up varies from county to county. Each county uses different machines and has different polling locations that alter how equipment and materials are laid out. One of the most commonly reported polling place observations was long lines. The most common reason

reported for long lines related to how the poll books were divided alphabetically. Many polling places had lines that were much longer for certain portions of the alphabet than others. For example “the line for the end of the alphabet (P-Z) was too long.”

Another reason for long lines was poll workers themselves. Poll books are often printed in a smaller font to allow for more names on a page. This font is not always easy to read and several poll workers requested a “faster way to log voters into [the] ledger.” To help ease “some long lines due to slow workers,” individuals “switched up to prevent from occurring again”.

Long lines make Election Day less pleasant for everyone, but are especially burdensome on elderly and disabled voters that may have difficulty standing in line for long periods of time. Some locations prepared by having “a place already set up with chairs.” Planning is important, all polling locations should “talk about crowds and how to manage the lines for these big elections” and “set up evacuation pathways beforehand.”

## Other situations

Many poll workers in Missouri have provided many years of service. These workers have seen the machines and the laws change and have developed a camaraderie that helps them get through Election Day. These veteran poll workers prompted both positive and negative responses in the survey. Many new poll workers felt that their more experienced co-workers helped them get through the day. Past experience can be truly invaluable on Election Day as training, no matter how good, cannot simulate the full Election Day experience. Unfortunately, some new workers did not feel as welcomed. One poll worker stated, “the veteran workers seemed to have the attitude that I was not competent and I was given the job of handing out stickers.”

## Suggestions for future poll workers

Poll workers were asked in the survey to provide tips and hints to future poll workers to make Election Day easier. Below is a list of the most common suggestions:

- Plan ahead, vote absentee
- Be aware of the weather
- Review your materials before hand and bring them with you to reference during the day
- Wear comfortable, layered clothing appropriate for the weather
- Wear comfortable shoes
- Bring water, snacks, and a lunch if not provided by LEA. You will be working for 12 to 16 hours and will need food and drink to sustain you throughout
- Bring coffee or other beverages you may want
- Bring a book, magazine (be careful that the content is not political), or crossword for the smaller elections
- Bring a pillow to sit on or support your back
- Get plenty of sleep the night before

- Be early for set-up
- Leave your purse and coat locked in your car
- Stay alert, notice the people around you
- Work out a rotation schedule for restroom and lunch breaks
- Be helpful and patient
- Have fun

## **Suggestions for Secretary of State's Office and LEAs**

Many poll workers provided recommendations for changes in future elections. Some of these suggestions have been mentioned in previous sections such as dividing the poll books not solely by alphabet but by the number of names in each section of the alphabet. Poll workers also would like to see split shifts to reduce the burden of taking on a 12 to 16 hour work day. Several of the individuals that were unable to work in 2008 mentioned that split shifts would reduce their scheduling conflicts.

The most common suggestion from poll workers and those that volunteered to be a poll workers regarded communication. Many volunteers were not contacted by their Local Election Authorities and felt that they should have at least received notice that their name had been received by the office so that they could track their status. Poll workers and volunteers would like to be able to plan ahead. Several poll workers and volunteers received calls the day before the election which gave them very little time to make arrangements if they were able to at all.

Additionally, many poll workers and volunteers questioned how party affiliation plays a role in the choosing of poll workers. Several individuals that did not serve as a poll worker on Election Day would like to be chosen as an independent judge and feel that choosing a party should not be required. A volunteer also suggested that lists of potential poll workers be rotated so that more individuals get the opportunity to serve as a poll worker.

## **Conclusion**

Those that served as poll workers reinforced the overall positives of the 2008 election season. The 20,000 plus poll workers and those that volunteer to serve as poll workers continue to allow Missouri to hold smooth and secure elections. Consistent evaluation allows the SOS's Office to measure successes and find areas that still need work. The individuals that were surveyed provided excellent insight into the experience of working at the polls in 2008. Additionally, these surveys should provide guidance for LEAs on steps to improve the Election Day experience for both voters and poll workers. The comments, suggestions, issues and themes mentioned in these surveys will be incorporated in to the planning of the next several elections.

## Poll Worker Grant Programs

In an effort to increase efficiency in Election Administration and make sure that there were enough poll workers on Election Day, the Secretary of State's (SOS) Office invested over \$2 million into recruiting more qualified poll workers by making grants available for local election authorities (LEAs).

The grants provided for more technologically savvy poll workers and created additional training for more specialized poll workers on Election Day. LEAs applied for grants for: Polling Place Troubleshooters, Voter Assistance Specialists, Student Poll Workers and additional poll worker training.

**Polling Place Troubleshooters** monitor all electronic voting equipment in the polling place, assist with the setting-up and closing-down of voting machines, troubleshoot voting machine operation and deliver additional ballots to polling places as needed throughout the day. At the time of this publication, 37 counties were participating in this grant program.

**Voter Assistance Specialists** determine if the voter is in the correct polling place and if they have any special needs, ensure that voters have the correct identification, direct voters to the correct line, assist voters in completing any necessary forms, answer any general questions from voters and gather data as requested on forms provided by the SOS's office. At the time of this publication, 35 counties were participating in this grant program.

**A Student Poll Worker** must be at least 18 years old and a registered Missouri voter currently enrolled at a public or private educational institution, including a university, college, junior or community college, high school or vocational school, located within the state of Missouri. At the time of this publication, 24 counties were participating in this grant program.

The **Poll Worker Grant Program** was utilized by 74 counties at the time of publication.

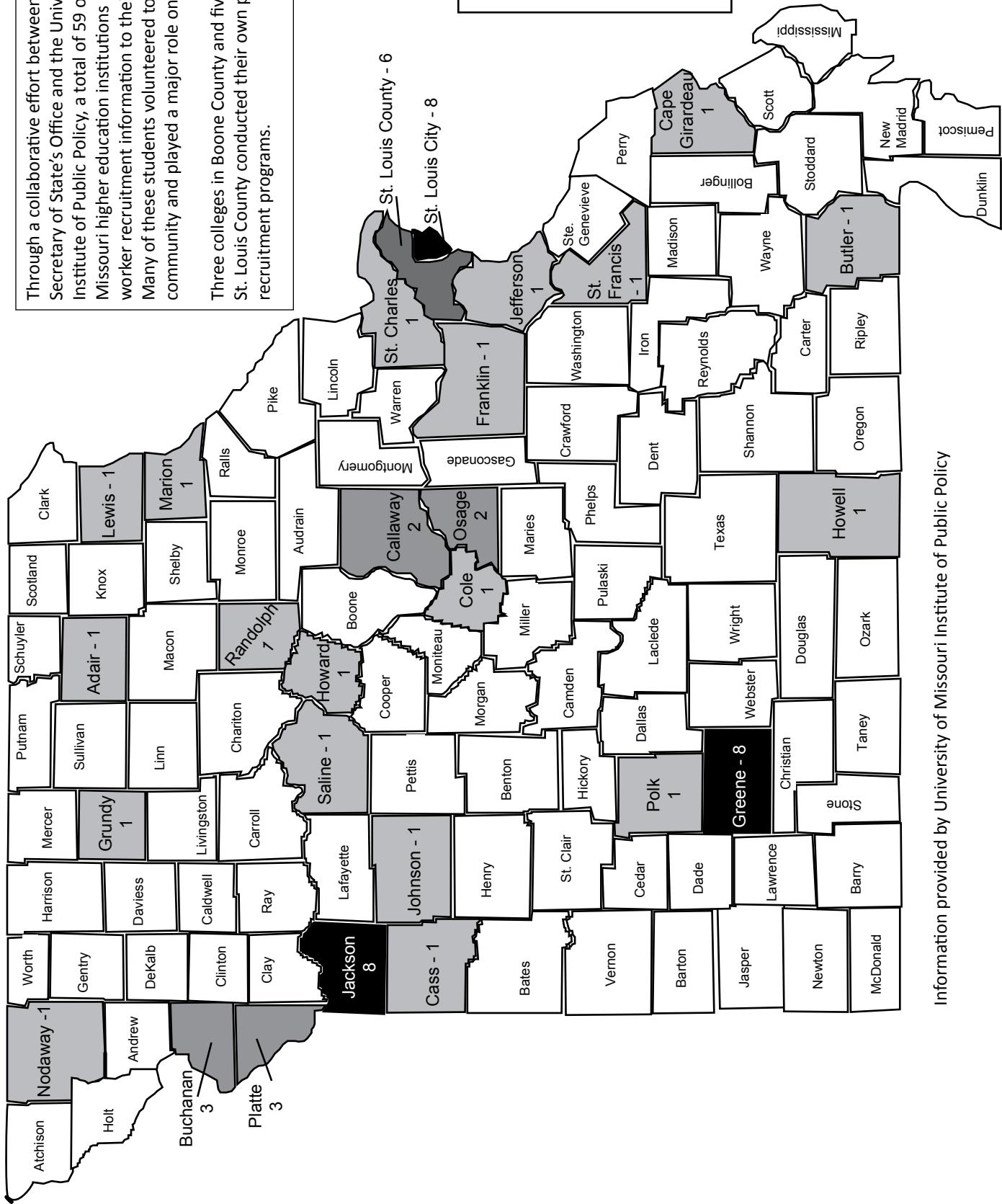


Boone County Poll Workers help voters on August 5<sup>th</sup>, 2008.

# Poll Worker Recruitment in Missouri Higher Education Institutions

Through a collaborative effort between the Missouri Secretary of State's Office and the University of Missouri Institute of Public Policy, a total of 59 out of over 200 Missouri higher education institutions provided poll worker recruitment information to their students. Many of these students volunteered to serve in their community and played a major role on November 4th.

Three colleges in Boone County and five colleges in St. Louis County conducted their own poll worker recruitment programs.



Information provided by University of Missouri Institute of Public Policy

## Training Materials for Poll Workers

In February 2008, the SOS's Office began developing voting machine training materials for election officials and poll workers. These manuals were created to train Election Day staff on the various types of voting machines used throughout the state. The majority of the counties use a combination of two voting machines due to the fact LEAs are allowed to choose from an approved list of voting systems.

The four manuals the office created for training purposes are the following: *Premier Accuvote TSX and Accuvote Optical Scan Machines, ES&S Ink-a-Vote and Vote-o-Matic, ES&S Automark and Optical Scan Machines, Sequoia AVC Edge and Optech Insight*.

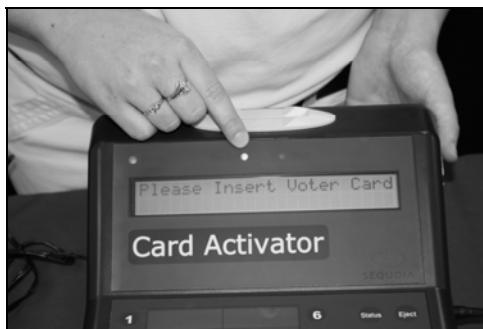
The SOS's Elections Division coordinated numerous opportunities with several local election authorities across the state to videotape and take photographs as their staff demonstrated some of the voting machine Election Day procedures. In addition to incorporating the LEAs' step-by-step voting machine instructions, the manual referenced the guidebook produced by some of the systems' companies.

This collaborative effort resulted in resourceful manuals featuring instructions on setting up the equipment, opening the polls, troubleshooting, closing down the polls and packing up the equipment. The office produced both paper versions and videos of the manuals illustrating and demonstrating the steps to be taken.

Each county received two paper manuals per polling place. In addition, five or more video versions of the manuals were distributed to each county. In total, the Secretary of State's Office produced and distributed approximately six thousand manuals and seven hundred videos.

In addition to the voting machine training materials, the Secretary of State's Office developed literature for poll workers to reference throughout Election Day. The *Ten Things Every Missouri Poll Worker Should Know* contained information pertaining to election law, accepted forms of ID and many other important topics including contact information for their LEA.

The SOS's Office distributed over 30,000 copies of the publication to the LEAs. The quick reference guide proved to be effective when the SOS's Office received high demands from clerks for additional cards after the initial distribution. As the office understands, these materials were used as an integral part of poll worker training for LEAs throughout the state.



**DEMOCRACY IS ON THE LINE.**



**BE A POLL WORKER.**  
Visit [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker) or call 1-800-669-8683

Robin Carnahan  Secretary of State



## Overview:

Over 25,000 poll workers are needed across Missouri because of high voter interest and the predicted record turnout in this year's election. Poll workers are truly on the front lines of democracy; their work is critical to protecting the integrity of our elections and ensuring that the voting process is fair and accurate. Individuals are encouraged to sign up at the Secretary of State's web site at [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker). The names and contact information of participants will then be forwarded to their county's local election authority. From there, the local election authority will contact these volunteers to invite them to a scheduled training.

## How you can help:

Recruiting enough poll workers depends on a partnership with businesses and organizations such as yours to recruit Election Day volunteers. We encourage you to not only make your employees or members aware of this important program but allow them a paid day off of work or service hours as further incentive.

By passing out the materials contained in this packet and participating as a partner you are not only providing an opportunity for your employees to participate directly in democracy, but also helping your community by ensuring that our elections are free, fair and accurate.

## Contents of this packet:

- A template email or letter that can be used to share this volunteer opportunity with those in your organization.
- A template news release that can be used to share your participation with your community
- A sample handout that can be used to provide further information to interested individuals.
- A sample poster that can be used as a visual to remind individuals in your organization about the opportunity.
- A CD with a digital copy of all of the above.

## For more information:

Missouri Secretary of State Elections Division  
800-NOW-VOTE or [pollworker@sos.mo.gov](mailto:pollworker@sos.mo.gov)

Frequently asked questions: <http://www.sos.mo.gov/pollworker/faqs.asp>



Dear <Insert Business/Organization> employees/members:

Secretary of State Robin Carnahan, local election officials and <Insert Business/Organization> are working in partnership to recruit poll workers for Election Day. Poll workers are critical to protecting the integrity of our elections and ensuring that the voting process is fair and accurate. Over 25,000 Missourians are needed to work at the polls on November 4<sup>th</sup>, and I hope you will be one of them.

Regardless of which candidates you choose to support, every community should have accurate, fair, and secure elections. Poll workers are truly on the front lines of democracy and can make the difference between a smooth Election Day and confusion at polling places. The predicted record turnout for this year's election means your participation will be especially valuable.

I would like to encourage you to serve on Election Day. You can sign up on the Secretary of State's web site at [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker). Your name and contact information will then be forwarded to your local election authority, who will contact you with more information about scheduled trainings before Election Day.

To learn more about the role of a poll worker and answer any other questions you may have, please visit <http://www.sos.mo.gov/pollworker/faqs.asp>. You may also contact <Contact Person> at <Contact Information>.

We are pleased to be a part of this effort that will improve our elections process by placing more workers in polling places across Missouri on Election Day. <Insert Business/Organization> has set a goal to sign up \_\_\_\_\_ interested employees.

*Democracy is on the line. Be a Poll Worker!*

Sincerely,

**DEMOCRACY IS ON THE LINE.**



## **BE A POLL WORKER**

Robin Carnahan – Secretary of State

- ✓ Give back to your community.
- ✓ Earn extra money while showing your support for democracy.

Sign up at  
[www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker)  
or call 800.669.8683 today!



**DEMOCRACY IS ON THE LINE.**

## **BE A POLL WORKER**

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Sign up at  
[www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker)  
or call 800.669.8683 today!





For immediate release:

Insert Date

Contact:

Insert Contact Name

Insert Contact Phone Number

**INSERT BUSINESS/ORGANIZATION TO PARTNER WITH  
COUNTY/CITY AND CARNAHAN TO  
RECRUIT ELECTION DAY POLL WORKERS**

*Democracy is on the line. Be a Poll Worker! Program Underway in Missouri*

**INSERT CITY, MISSOURI** – **Insert Name** with **Insert Business/Organization** today announced it is partnering with Missouri's Secretary of State Robin Carnahan to recruit poll workers for Election Day. In 2006, Carnahan launched the state's first statewide initiative to recruit Election Day poll workers. **Insert Business/Organization** is pleased to announce it will heed the Secretary's call to action and encourage its employees/members to serve as Election Day poll workers.

**Insert a quote from the CEO/President about civic duty and importance of elections in our country.**

Recruiting Election Day poll workers has become increasingly important after the passage of federal election reforms known as the 2002 Help America Vote Act (HAVA). Since 2002, Missouri has busily been working to meet all national requirements and provide the best voting environment possible for those going to the polls. As part of this effort, the Secretary of State's Office has worked to further develop the "Be A Poll Worker" program. This program helped local election authorities throughout the state find 1,700 more poll workers. It is hoped that during the 2008 election year even more individuals will volunteer to help their communities by working at the polls.

With the upcoming presidential election, the **county/city** will rely on quality poll workers more than ever to make things run smoothly on Election Day. **Insert Business/organization** hopes to be able to recruit **XX** poll workers to participate in the program and help ensure a smooth Election Day for **county/city**.

**Insert quote from County Clerk or E.B. Director about how excited and pleased they are for Business/Organization's participation in program.**

To become an Election Day poll worker, interested participants can simply sign up on the Secretary of State's website at <http://www.sos.mo.gov/pollworker>.

"Becoming a poll worker is an easy way to give back to your community, your state, and the nation. I applaud **Insert Business/Organization** for supporting the front lines of democracy by participating as a partner in our poll worker recruitment efforts," said Secretary of State Robin Carnahan.

To volunteer to be an Election Day poll worker, visit <http://www.sos.mo.gov/pollworker>. You can also contact the Elections Division staff in the Secretary of State's office via email at [pollworker@sos.mo.gov](mailto:pollworker@sos.mo.gov).

**Insert standard PR paragraph about Business/organization.**

## Poll Worker Award of Excellence

Recognizing those that work hard is important. To honor the many men and women that worked the polls on Election Day, Secretary Carnahan commenced the *Poll Worker Award of Excellence* program. This award recognizes individuals who exemplify the attributes of a poll worker by carrying out the responsibilities and requirements of the law in a dedicated, fair and courteous manner.

Starting in November 2008, the SOS's Office emailed *Poll Worker Award of Excellence* nomination forms to LEAs throughout the state. This program gave election officials the opportunity to show their appreciation for the poll workers that served on Election Day.

Election authorities nominated a number of individuals for various reasons. Numerous poll workers were identified for going above and beyond the call of duty to ensure fair elections. Others were nominated for their several years of service and for successfully adapting to the many changes that have occurred. The office also received nominations for first time poll workers who have proven to be a positive addition to the Election Day team.

In addition, the SOS's Office emailed and mailed *Poll Worker Award of Excellence* nomination forms to the individuals who volunteered their time and service on Election Day, the poll workers themselves. The poll workers seemed more responsive to the program thus proving these efforts a success. The majority of the nominations the SOS's Office received were filled out by other poll workers.

Since the launch of this program, over fifty poll workers from across the state have been nominated either by their local election authorities or by their peers. Over the next few months, the SOS's Office will work with LEAs to award the selected individuals and present them with a personalized certificate and a *Missouri Poll Worker Award of Excellence* lapel pin recognizing them for their hard work on Election Day.





# *The Poll Worker Award of Excellence 2008 Nomination Form*

In efforts to honor the many men and women that worked the polls on Election Day, Secretary of State Robin Carnahan has commenced the Poll Worker Award of Excellence. This award recognizes individuals who exemplify the attributes of a poll worker by carrying out the responsibilities and requirements of the law in a dedicated, fair and courteous manner. Poll workers should be nominated for being identified as someone that goes above and beyond the call of duty to ensure fair elections. The nominee may have served as a poll worker for several years and successfully adapted to the many changes that have occurred or they may have recently become a poll worker and have proven to be a positive addition.

*Please mail to the Office of the Secretary of State, Communications Division, 600 West Main Street, Jefferson City, Mo 65102*

**Person filling out nomination form:** \_\_\_\_\_

**Name of Nominee** \_\_\_\_\_

**County** \_\_\_\_\_ **Years of Service** \_\_\_\_\_

**Position(s) held** \_\_\_\_\_

**Explain why this person deserves the Poll Worker Award for Excellence (attach additional pages if necessary):** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



# DEMOCRACY IS ON THE LINE. BE A POLL WORKER

Robin Carnahan — Secretary of State

# 10

## Things Every Missouri Poll Worker Should Know

1

### Photo ID is NOT Required.

Voters need to present only one of the following types of personal ID:

1. ID issued by the Federal Government, state of Missouri, or a local election authority;
2. ID issued by a Missouri institution (public or private) of higher education, including a university, college, vocational and technical school;
3. A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter;
4. Driver's license or state ID card issued by another state;
5. Voters may also cast a ballot if personally known by two supervising election judges, one from each major political party, and an affidavit is signed by the voter and the two supervisory election judges. RSMo. 115.427

3

### Voters May Choose to Vote on a Paper Ballot OR Electronic Voting Machine.

Voters should be aware they have a choice of voting on a paper ballot or electronic voting machine. Make sure you understand how the voting system works. If a machine is not working correctly, immediately call your local election authority or contact a technical specialist if one is available for your polling place.

4

### Keep Plenty of Paper Ballots and Other Supplies on Hand.

Pay attention to how many paper ballots and provisional ballot envelopes you have at all times. If supplies run low, call your local election authority and ask them to send more supplies. Do not wait until supplies run out to call. By mid-day take an inventory of your supplies and prepare for a surge of voters at the end of the day.

2

### Be Sure to Give the Voter the Correct Ballot.

Your polling place may have multiple ballot styles which require you to review the poll book to determine which ballot voters should receive.

5

### Persons in Line at 7PM Must be Allowed to Vote. RSMo. 115.407

Send a pollworker to the end of the line at 7:00 p.m.

A large, semi-transparent background photograph shows the lower half of two individuals standing at a voting booth. One person is wearing a light-colored shirt and jeans, while the other is wearing a dark shirt and jeans. They appear to be interacting with a voting machine or ballot box.**6**

## Voters May Choose Someone to Assist Them.

Voters who cannot read or write, are blind or disabled, and cannot vote the ballot, may bring in any person (including a child, relative or friend) to help them before, during or after voting. The assistant does not have to be over the age of 18 or be a registered voter; however, one person may not assist multiple voters (unless they are an immediate family member of the voter or an election judge). Additionally, a bipartisan team of poll workers must assist a voter upon request. RSMo. 115.445.3

**7**

## Voters Who Moved to a New Address Within Their County May Cast a Regular Ballot.

Voters who have moved must vote in the precinct where they currently live or at a central location. If a voter moved to a new address within the same election jurisdiction (i.e. voter moved within the same county) and did not update their address, they may still cast a regular ballot.

1. Call your local election authority and verify voter's new polling place;
2. Direct voter to new polling place or central location. RSMo. 115.165
3. Have voter fill out a change of address form before they cast their ballot.

**8**

## If a Voter is not in the Poll Book, Call the Local Election Authority.

If a voter believes they are registered at your polling place, but they do not appear in the poll book, contact the election authority. If the election authority cannot find the voter in the statewide database, determine the voter's assigned precinct based on their street address.

**9**

## Follow Poll Closing Procedures & Ensure Security.

Return memory storage devices, voting equipment, ballots, and other materials as instructed by the election authority. Ensure ALL voting materials are securely stored during transportation.

**10**

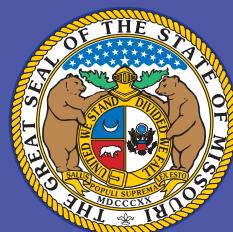
## Know Who to Call with Questions!

Local Election Authority:

---

Contact Information:

---



**Robin Carnahan**  
**Secretary of State**

[www.sos.mo.gov](http://www.sos.mo.gov)



## ROBIN CARNAHAN

CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: January 22, 2008

Contact: Ryan Hobart 573-526-4734  
Mindy Mazur 573-522-9756

## IT'S YOUR TURN: BE A POLL WORKER! **Some Counties Still in Need of Poll Workers for Super Tuesday 2008**

JEFFERSON CITY, MISSOURI – Secretary of State Robin Carnahan is asking Missourians to sign up to serve as poll workers for this year's upcoming presidential primary election on February 5<sup>th</sup>, as some counties are still in need of more workers for the election.

To support local officials in administering Missouri's elections, Secretary Carnahan's office has worked to further develop the "It's Your Turn: Be a Poll Worker" recruitment program, where people can sign up to work at [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker).

"Poll workers are where the rubber meets the road on Election Day, and they literally stand on the front lines of our democracy," said Carnahan. "Being an Election Day poll worker is one of the best ways to get involved and make a real difference in your community."

The "It's Your Turn: Be a Poll Worker" program has helped local election authorities throughout the state recruit about 2,000 potential poll workers over the last two years. Efforts are underway to spread the word so that even more individuals will volunteer to help their communities by working at the polls in the 2008 elections.

To qualify as a poll worker, Missourians must be at least 18 years old and registered to vote in Missouri. Students under 18 years old can also sign up on the website to help out on Election Day in other ways.

To volunteer to be an Election Day poll worker, sign up at [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker) or contact your local election authority directly. A list of Missouri local election authorities with contact information is available at: [www.sos.mo.gov/elections/countyclerks.asp](http://www.sos.mo.gov/elections/countyclerks.asp)

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**To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)**



CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

ROBIN CARNAHAN  
SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: June 12, 2008  
Contact: Ryan Hobart 573-526-4734

## Take time to be a Poll Worker because this year *It's Your Turn!*

**Potential record turnout this fall increases the need for poll workers**  
**A Column By Secretary of State Robin Carnahan**

Before we know it, summer will start changing into fall and Missourians will start to focus more on the choices to be made in this year's elections. Missourians turned out in record numbers to participate in the February Presidential Primary, and I expect to see another record turnout in this year's General Election.

In 2006, my office launched Missouri's first statewide poll worker recruitment program that has signed up nearly 2,500 potential poll workers to help on Election Day. *It's Your Turn. Be a Poll Worker* is an ongoing partnership between my office and Missouri businesses, universities and civic and labor organizations. The program encourages voters from across the state to serve as poll workers.

As we look toward the August Primary Election and the November General Election, it is more important than ever to have enough knowledgeable, well-trained poll workers to assist Missourians in casting their ballots. In fact, smooth election days on August 5<sup>th</sup> and November 4<sup>th</sup> won't just happen automatically. They'll happen because civic-minded people from all across Missouri pitch in and serve their communities in a unique way.

You may not hear a lot about poll workers, but they are an essential part of running elections and making our democracy work. I always say that poll workers are "where the rubber meets the road" on Election Day. Poll workers are the people who make it all happen inside our polling places. They check-in voters, manage the voter registration rolls, answer questions, solve problems and ensure that everyone who is eligible to vote can cast a ballot.

Poll workers are paid for their effort and for taking time out of their busy lives to help make our elections run smoothly. And after putting in a long day, most poll workers return home with wonderful stories and a renewed sense of optimism about our country.

"I loved working the polls. I would do it again," said one poll worker. "We had 433 voters. It was great. Thanks for letting me be part of it."

Becoming a poll worker is an important way to give back to your community, your state, and the nation. It's your turn to join the front lines of democracy. I hope you'll consider signing up to become a poll worker yourself or help someone else sign up. It couldn't be easier. Simply go to our website at [www.sos.mo.gov/pollworker](http://www.sos.mo.gov/pollworker) or call 1-800-NOW-VOTE.

Take time this fall to help make history happen. And remember, ***It's your turn. Be a poll worker!***

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## Primary Preparation E-Newsletter



The Primary Election is one week away. And more than ever before, the job you do as election administrators is put under a microscope by the public and the media. Our Election Division staff is standing by and ready to assist as you prepare for August 5<sup>th</sup>. This e-newsletter highlights four of the top issues you'll want to remember in order to ensure a smooth, efficient election.

### Avoiding Confusion:

*Understanding Missouri's voter ID requirements*

### Well-trained Poll Workers:

*\$2 million available for additional poll workers!*

### Preparing for High Voter Turnout:

*Printing enough paper ballots & having enough voting booths*

### Accessible Voting Machines:

*Only one accessible voting system required per polling place*

### Avoid Confusion:

*Understanding Missouri's voter ID requirements*



In 2006, 1 out of every 5 voter complaints in Missouri related to misinformation about ID required at the polling place. This happened despite the fact that the law on identification requirements **has not changed**.

Missouri law allows multiple forms of identification, including but not limited to voter notification cards, student IDs, utility bills, paychecks, bank statements, driver's



and non-driver's licenses, passports, military IDs, and any other government document with the voter's name and address on it. Poll workers should be trained to expect and accept a variety of identification on Election Day. Current information is available on the website at <http://www.sos.mo.gov/elections/voterid/>



Our office has prepared posters and other information for each polling station that clearly state which IDs are allowed for voting in Missouri. We will mail "voter education kits" to all of the local election authorities before the election, which contain detailed information on ID requirements, voting equipment, Missouri's election laws, and other resources.

## Well-trained Poll Workers: *\$2 million available for additional poll workers!*

Preparing for the high voter turnout also means recruiting and training extra poll workers to keep things running smoothly on election day. Secretary Carnahan is dedicating \$2 million dollars of HAVA grant funding to assist with the recruitment and training of additional poll workers, potentially adding almost 4,000 additional poll workers in Missouri. Grant application forms are available on our website [www.sos.mo.gov/elections/lea](http://www.sos.mo.gov/elections/lea)



There are currently 4 grants available for both the primary and general elections. **The deadline for all grants has been extended to August 1<sup>st</sup> for the Primary Election.** The deadline for the General Election is November 1<sup>st</sup>.

**NEW! Student Poll Workers** – This new grant reimburses local election authorities for the **salary and training of Student Poll Workers**. This includes any person who is at least 18 years old, a registered Missouri voter, and currently enrolled at a public or private educational institution. This includes a university, college, junior or community college, high school, vocational or technical school, located within the state of Missouri.

**Voter Assistance Specialists** – Funding is available for the **salary and training of special poll workers** who perform duties such as providing information and assistance to voters as they enter polling places and gathering important data on the election process. These workers are not election judges, and are not required to declare a party affiliation.

**Polling Place Troubleshooting Teams** – A grant is available for the **salary and training of special teams of poll workers** who can prevent or solve problems in polling places on Election Day. These poll workers will travel in bipartisan teams to various polling places assigned by you.

**Poll Worker Training** – This grant is similar to training grants in previous election years, and will be a **lump sum allotted to you to use to train poll workers** using training materials provided by the Secretary of State for federal elections throughout 2008.

## Preparing for High Voter Turnout: *Printing enough paper ballots & having enough privacy booths*



The statutory requirement for paper ballots is a minimum amount; many polling places will need more. Think hard about how many paper ballots you may actually need. No matter what kind of turnout you have during the primary election, election officials around the country are already predicting turnouts as high as 80 percent in the November general election.

Here in Missouri, we have already seen record registration levels across the state. If registration continues at the current pace, this could mean 500,000 more voters coming through your polling places than you saw in November 2004. In this situation, using the baseline of votes cast in 2004 may not be an accurate predictor of how many ballots you need to print.

Paper ballots have many advantages. Marking a paper ballot takes much less time than using a touch screen DRE machine. When turnout is high and lines are long, having plenty of paper ballots and privacy booths will decrease waiting time and allow more voters to vote at the same time rather than making them wait for a limited number of machines. In case of emergencies or problems, paper ballots are more reliable. If something goes wrong, people can still vote and those ballots can be counted later.



## Accessible Voting Machines: *Only one accessible voting system required per polling place*

Remember, federal law requires only ONE direct recording electronic machine or other accessible voting system per polling place. Paper ballots are faster and more efficient. When turnout is high and ballots are long, having plenty of paper ballots will decrease waiting time and allow more voters to vote simultaneously rather than making them wait for a limited number of machines. It is essential to have a sufficient number of paper ballots, regardless of the number of DRE machines in each polling place.

## Next Up!

- Understanding and avoiding provisional ballots
- Ideas on updating your voter list before election day
- *Send us your ideas about topics to include in the next newsletter!*



The Election Division is always available to assist you. Please contact us with your questions at (800) 869-8683 or visit our website at [www.sos.mo.gov/elections/lea](http://www.sos.mo.gov/elections/lea)



# Election Preparation E-Newsletter

September 29  
Volume 1 Issue 1

Missouri Elections Division, Office of the Secretary of State  
[www.sos.mo.gov/elections/lea](http://www.sos.mo.gov/elections/lea) 800-669-8683

## INSIDE THIS ISSUE

- 1** In the news
- 2** The Basics of Military Voting
- 3** Preparing for High Voter Turnout
- 3** Poll Worker Award of Excellence
- 4** Resources

## In the news

As the Election grows closer, news media across Missouri and around the nation are reporting on the election preparation efforts of state and local officials. Here are some articles that might be of interest to you and your county.

### [Deadline Looms for Missouri Voters](#)

By Colleen Hogan, KRCG

### [State officials tighten security at the polls](#)

By Dan Verbeck, KCUR

### [Voting machines are no problem here](#)

By Sara Semelka, Columbia Daily Tribune

### [Rights v. Fraud: Bring on the Voter Suits](#)

By Ariane De Vogue, ABC News

### [County clerks prepare for high-interest election day](#)

By Chad Livengood, Springfield News-Leader

### [Voter responsibility high for election](#)

By Ahmad Safi, St. Joseph News-Press

### [Area clerks say increased registration could translate to large voter turnout](#)

By Susan Redden, Joplin Globe

*Look for more of the latest headlines in the next issue.*

## The Basics of Military Voting

*Making sure our soldiers can vote*



Over the next few weeks, the more than 8,000 Missourians overseas will begin casting their votes. Many of these men and women are currently serving our country and as such have specific rules that apply to them.

### ***UOCAVA - Keeping track***

The Elections Division has provided each LEA a tracking sheet to help them monitor the UOCAVA information that comes through their office to track the following:

1. The number of absentee ballots requested.
2. The number being sent out.
3. The number of completed ballots returned.
4. The number of completed ballots counted.

This information will be of particular importance when LEAs are surveyed by the Federal Voting Assistance Program and Department of Justice, which will also be taking place in the weeks leading up to the election.

### ***Inaccessible areas designation***

Military voters that are voting from areas designated as inaccessible have the ability to fax or email their completed ballots back to their LEAs.

Please review the attached handbill that further discusses federal service members voting options in declared hostile fire or combat zones.

Currently, Congressman Ike Skelton is distributing this handbill in Kosovo, and the Missouri National Guard is distributing this information by email to troops serving in Iraq, Kosovo, Afghanistan and other combat zones.



*Secretary Carnahan joined by former US Marine Steve Webber and Lt. Colonel Paula Dayringer to speak about Military Voting on September 23 in Kansas City at the VFW National Headquarters.*

[Link to list of inaccessible areas.](#)

### ***Missourians Abroad and Federal Service Members***

The Secretary of State's Office has created reader-friendly voting information for Missourians overseas and Missourians who are federal service members. Please review the attached documents so that you and your staff know what to expect on, before and after Election Day and what election materials you must accept from these individuals. Currently, we are sending this information to federal service members and their families.

## Preparing for High Voter Turnout

### *Are you ready for Election Day?*

The statutory requirement for paper ballots is a minimum amount; many polling places will need more.

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Voter turnout is predicted to be as high as 80 percent in the November election.

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Think hard about how many paper ballots you may actually need. No matter what kind of turnout you had during the primary election, election officials around the country are already predicting turnouts as high as 80 percent in the November general election.

Here in Missouri, we have already seen record registration levels across the state. If registration continues at the current pace, this could mean 500,000 more voters coming through your polling places than you saw in November 2004. In this situation, using the baseline of votes cast in 2004 may not be an accurate predictor of how many paper ballots you need to print.

Paper ballots have many advantages. Marking a paper ballot takes less time than using a touch screen DRE machine. When turnout is high and lines are long, having plenty of paper ballots and additional privacy booths will decrease waiting time and allow more voters to vote at the same time rather than making them wait for a limited number of machines. In case of emergencies or problems (i.e. power outage), people can still vote on paper ballots and those ballots can be counted later.

## Poll Worker Award of Excellence

### *Help us recognize the poll workers in your area*

Secretary of State Robin Carnahan and the Elections Division need the help of local election authorities in recognizing some of our best poll workers around the state.

Poll workers are an important part of elections and they work long, hard hours to help make sure that our democracy runs smoothly. We would like to know about your extraordinary poll workers so we can recognize them for their dedication to democracy. Have they volunteered for 30 years? Did they help make Election Day exceedingly smooth? Did a voter go out of the way to tell you about their excellent experience because of a particular poll worker? Let us know.

For more information or to request a nomination form please contact [Amy.Susan@sos.mo.gov](mailto:Amy.Susan@sos.mo.gov) or call 573-522-1009. Winners will receive a Poll Worker Award of Excellence pin and certificate.

Thank you, for helping us recognize excellence in our state.



*Top: Image of Poll Worker Award of Excellence pin.*

*Bottom: Boone County poll workers help a voter during the August 5 Primary.*

## Resources

### We're here to help

Below is a list of resources currently available to LEAs. If you need more information or would like to order more please contact the Elections Division at 800-669-8683.

Poll Worker Guides are becoming available for LEAs across the state. All counties with ES&S Automark, ES&S Ink-a-Vote/Vote-o-Matic and Sequoia machines should have received binders. If more are needed please let us know. All other counties should expect their copies of this tool in the next two weeks. We are working with our printers to make this process as quick as possible. Thank you for your patience.

**Polling Place Posters** - LEAs can order additional and replacement posters for their polling places. Posters include: Acceptable forms of Voter ID, Voter Bill of Rights, Electioneering, No Straight Ticket Voting.

**Elections Law Books** - An updated version of the Elections Law Book is currently being printed and will be mailed to LEAs in the first weeks of October.

**Poll Worker Palm Cards** - This quick reference guide for poll workers reminds them of 10 important facts to remember on Election Day and important contact information. These cards should be mailed with the Election Law Books.

**Military Voting Hand Bill** - This handbill is currently being handed out to soldiers serving in Kosovo. If LEAs would like to receive copies of this information please contact the Elections Division.

**Poll Worker Guides** - These step-by-step guides not only give detailed instructions in the set-up, opening of the polls, closing of the polls, and taking down of the equipment they also have easy to follow visuals. Tool kits are currently being printed and mailed as quickly as possible and should be mailed within the first week of October. Follow-along video guides will also be mailed before the election.

**Voter Registration and Solicitor Videos** - Videos are now available to explain how to correctly fill-out a voter registration application and for voter registration solicitors. Copies can be requested from the Elections Division.

**Elections Division  
600 W. Main  
Jefferson City, MO 65102**

**Phone: 800-669-8683**

**Fax: 573-526-3242**

**Email: [elections@sos.mo.gov](mailto:elections@sos.mo.gov)**

## Acceptable IDs to Vote

Registered Voters Need To Present

ONLY ONE

of the Following Types of ID (Examples only)



- ID issued by the Federal Government, state of Missouri, or a local election authority;
- ID issued by a Missouri institution (public or private) of higher education, including a university, college, vocational and technical school;
- A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter;
- Driver's license or state identification card issued by another state.

If you do not possess any of these forms of identification, you may still cast a ballot if two supervising election judges, one from each major political party, attest they know you.

\*Pursuant to Section 115.427, RSMO.

[www.sos.mo.gov/elections](http://www.sos.mo.gov/elections)

A Poll Worker's Guide to:  
ES&S Automark and Optical Scan Machines

Robin Carnahan  
Secretary of State

**Missouri Military Voting Information**  
For those serving in Iraq, Kosovo, Afghanistan and other combat zones  
Please follow these steps AS SOON AS POSSIBLE to make sure your vote is counted in November

If you are already registered to vote in Missouri:

- 1) As soon as possible, mail or fax your voter registration application to your local election authority. It must be received by October 20th. The FPCA serves both as an absentee ballot request and as a voter registration form.
- 2) When you receive your Missouri ballot, you may fax or email it back.
- 3) If you do not receive your ballot before the election, you can still vote. Just fax or email the Federal Write-In Absentee Ballot (FWAB) to your local election authority no later than 1 p.m. CST November 4th.

If you are a Missouri resident but are not registered to vote:

- 1) As soon as possible, mail the Federal Post Card Application (FPCA) to your local election authority. It must be received by October 20th. The FPCA serves both as an absentee ballot request and as a voter registration form.
- 2) If you do not receive your ballot before the election, you can make sure your vote is counted. Fax or email the Federal Write-In Absentee Ballot (FWAB) to your local election authority no later than 1 p.m. CST November 4th.

If you miss the voter registration deadline, you can still vote for President, Vice-President and U.S. Congress ONLY. You should fill out the Federal Write-In Absentee Ballot (FWAB) and fax or email it to your local election authority no later than 1 p.m. CST November 4th.

All forms are available online ([see links](#)). Voting Assistance Officers also have hard copies. IMPORTANT: In block and day voting areas, we FLOOR you MUST know where you are serving in a housing area declared by the Missouri Secretary of State.



# Election Preparation E-Newsletter

October 20, 2008  
Volume I Issue 2

Missouri Elections Division, Office of the Secretary of State  
[www.sos.mo.gov/elections/lea](http://www.sos.mo.gov/elections/lea) 800-669-8683

## Inside this issue

**1** In the news

**2** Five security tips to remember

**3** Grant money still available

**4** Poll worker training

**4** Polling place must haves

**4** NCOA Mailer

**5** Reminders

## In the news

As the Election grows closer, news media across Missouri and around the nation are reporting on the election preparation efforts of state and local officials. Here are some articles that might be of interest to you and your county.

[As homes are lost, fears that votes will be, too](#)  
By Ian Urbina, NY Times

[Sec. of State Robin Carnahan defends rights of voters losing homes](#)  
St. Louis American

[Area voter registration setting records](#)  
By Rudi Keller, Southeast Missourian

[Earl warns of long lines on election day](#)  
By John Hacker, Carthage Press

[Registration drives finish up](#)  
By Rachel Lippmann, KWMU

[Voter registration is closed in Missouri, but the counting isn't over](#)  
By Bill Reker, KMOX

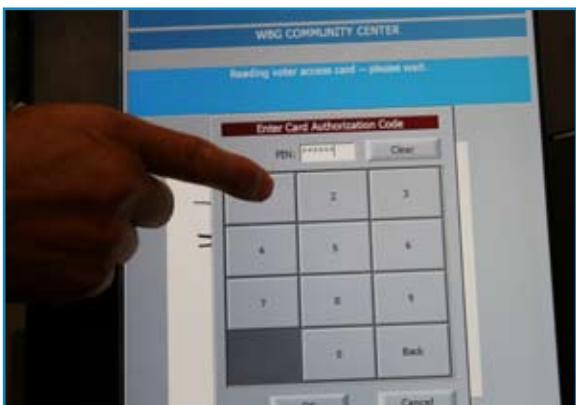
[New poll workers join veteran judges Nov. 4th](#)  
By Paul Thompson, Suburban Journals

# Five security tips to remember

**1. Equipment transportation** - Transportation of voting equipment should be carefully controlled and documented in an equipment checkout log.



**2. Key control** - Keys that allow access to voting equipment should be strictly controlled. Issuance of these keys to your staff or poll workers should be documented in a key log.



**3. Passwords** - If your system uses passwords, we recommend that you issue new passwords if you have not already done so for this election.



**4. Security seals** - The best way to demonstrate the integrity of voting equipment in the election is the use of security seals. Numbered seals should be placed on each voting machine such that the machine may not be opened or used without first breaking a seal. These seals should be inspected by poll workers before and after the voting day.

**5. Post-election audit** - Remember that the manual recount rule, 15 CSR 30-10.110, has been amended to provide additional safeguards to verify that voting equipment performs properly. Please consult the rule amendment that was provided to you previously for more details.

# Grant money still available

## Poll Worker Training

The purpose of this grant is to provide financial assistance to LEAs for training of poll workers for the federal elections that occur in 2008. Allowable uses for these funds include stipends for poll workers to attend training, training supplies and refreshments for training.

## Voter Assistance Specialist

The purpose of the voter assistance specialist, VAS, is to enhance the voting experience by providing information to voters, directing voters to the correct line, assist voters in completing any necessary paperwork and gather data on the election process. VASs are not election judges, and are not required to declare a party affiliation.

## Polling Place

### Troubleshooting Teams

The purpose of polling place troubleshooting teams, PPT, is to prevent or solve problems with voting machines and other electronic devices and in addition, assist poll workers in congested polling places. PPTs are election judges and will travel in bipartisan teams among polling places assigned by the LEA. PPTs are also responsible for delivering ballots to those polling places that may be running low.

## Student Poll Workers

The purpose of this grant is to assist LEAs with polling place staffing using Missouri registered voters who are currently enrolled at a public or private educational institution and at least eighteen (18) years old.

## Computer Printer and Scanner Warranty Coverage

The purpose of this grant is to provide warranty coverage on computer printers and/or scanners previously purchased by the LEA to support the Missouri Centralized Voter Registration System.

## Internet Service Provider Grants

Internet service is provided by grants for counties who had to install internet service in order to support the Missouri Centralized Voter Registration System.

## MCVR Computer Equipment Grant 2008-2010

The purpose of this grant is to replace workstations and monitors that are three years or older based on the year the equipment was originally purchased to support the Missouri Centralized Voter Registration System.

## HHS Polling Place Accessibility

The purpose of this grant is to assist in making polling places accessible to all Missouri voters.

The preceding grants are available to LEAs who are in compliance with state and federal requirements. To be in compliance the LEA must have complied with all requirements and processes regarding procurement and payment procedures, as well as documentation and reporting requirements. This includes having submitted for 2005, 2006 and 2007 their Program Surveys, Financial Status Report, Maintenance of Effort and A-133 reports. Any grant funds previously issued to the LEAs must either be spent in accordance with the grant agreement or returned to the State of Missouri. More information is available on the SOS website at [www.sos.mo.gov/elections/hava/docs/notice.asp](http://www.sos.mo.gov/elections/hava/docs/notice.asp).

If you are interested in learning more about the HAVA and HHS federal grants currently available, please contact Michael Bushmann, Kay Dinolfo or Angie Hake at (573) 751-2301.

# Poll Workers

Ten things your poll workers must know for Election Day.

1. **The acceptable forms of voter ID.** RSMo. 115.427
2. Make sure the voter is getting the correct ballot.
3. Voters may choose to vote on a paper OR electronic voting machine.
4. Plenty of paper ballots and other supplies should be kept on hand.
5. Persons in line by 7 PM must be allowed to vote. RSMo. 115.407.
6. Voters may choose someone to assist them. RSMo. 115.445.3
7. Voters who moved to a new address within their county may cast a regular ballot.
8. If a voter is not in the Poll Book, the poll worker should call their LEA.
9. Poll workers should always follow poll closing procedures and ensure security.
10. Who they should call with questions.

Each of these is explained more thoroughly in the “10 Things Every Missouri Poll Worker Should Know” palm card. Each LEA should have received these palm cards for distribution to poll workers. If you need more copies or have questions please contact the Elections Division at 800-669-8683.

# Polling place must haves

The following are required by statute:

- Voter Instruction Cards
- Sample Ballots
- Election Law Book
- Ballot language poster - this poster gives the full language of each ballot measure.
- Fair ballot language - this poster provides an explanation of what a vote for or against the ballot measures represent.
- Voting Rights Poster

The following are suggested to help make Election Day smoother:

- Accepted forms of Voter ID poster.
- “Don’t Forget”- no straight ticket voting poster
- Poll Worker Guide... to the election machine in your county.
- No Straight Ticket Voting Poster

## NCOA Mailer

The National Change of Address or NCOA Mailer was a new project organized by the Missouri Secretary of State’s Office Division of Elections this year. The NCOA mailer targeted individuals that had moved or changed their address in Missouri within the last four years with the United States Postal Service. With this mailer, Missouri became one of an elite number of states working to make sure that voters were not only registered but also registered with the correct information.

Thanks in part to the NCOA mailer effort, more than 500,000 Missourians updated their address and name information for the November 4th, 2008 General Election. By helping more than half a million Missourians update their information before Election Day we hope to decrease the number of individuals that your poll workers will have to help find their correct polling place and decrease lines at the polls overall.

The NCOA mailer was one of two voter registration specific mailers that went out this year. A mailer was also sent to all individuals who turned 18 between January and September 2008 which also included a voter registration application. Finally, the new election website, [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com), also encouraged Missourians to register and locate their polling place before the election.

# Reminders

## Recognize the excellence in your community

Poll Worker Award of Excellence nominations are still being accepted. As you go through the busy Election Day, don't forget to take note of those Poll Workers who make a particular impact in your communities. Did they go out of their way to help new poll workers? Have they served as a poll worker for many years? We encourage you to take time after the election to recognize those individuals that help us run smooth elections each year. To request a nomination form or submit a nomination please contact Amy Susan at [Amy.Susan@sos.mo.gov](mailto:Amy.Susan@sos.mo.gov) or 573-522-1009.



## No straight ticket voting

Don't forget to place your "No Straight ticket voting" posters in a location that is easily viewed by the public. You should have received these signs prior to the August 5th primary but if you need more copies please contact the Elections Division (see example below).

## Poll worker guides delivered to counties

All Poll Worker Guides to voting machines have been sent out to counties according to election equipment type. We hope that you find these new tools helpful as you train your poll workers. Videos are currently being completed and should be sent out in time for use on Election Day. If you have questions about the Poll Worker Guides or would like to request an electronic copy of the guide used in your county please contact us.

## Don't Forget:

### Make a Mark by Each Candidate You're Voting For.

You can no longer use the "straight party" ballot option where one mark allowed you to vote for all of the candidates of one political party.

Now, you must vote for each candidate of your choice *individually*.

Ask a pollworker if you have any questions or need assistance.

**Make Your Vote Count!**

[www.sos.mo.gov/elections](http://www.sos.mo.gov/elections)

**Contact Us:**  
Elections Division  
600 W. Main  
Jefferson City, MO 65102

**Phone:** 800-669-8683

**Fax:** 573-526-3242

**Email:** [elections@sos.mo.gov](mailto:elections@sos.mo.gov)



# Election Preparation E-Newsletter

October 29, 2008  
Volume I Issue 2

Missouri Elections Division, Office of the Secretary of State  
[www.sos.mo.gov/elections/lea](http://www.sos.mo.gov/elections/lea) 1-800-669-8683

## Inside this issue | In the news

### 1 In the news

### 2 Voter ID Requirements

### 3 Photo and video in polling places

### 4 By the numbers- General Election 2008

### 5 Introducing new additions to Elections staff

### 6 Reminders

As the Election grows closer, news media across Missouri and around the nation are reporting on the election preparation efforts of state and local officials. Here are some articles that might be of interest to you and your county.

[Missouri voting system ranked as one of most ready](#)  
Springfield News-Leader

[Follow Boy Scout advice for Election Day](#)  
Laura Scott, KC Star

[Carnahan promotes military voting in Kirksville](#)  
Kirksville Daily Express

[99 year old woman won't wait until Nov 4<sup>th</sup> to vote](#)  
Associated Press, KC Star

[November ballot has two statewide constitutional amendments](#)  
Dale Singer, St. Louis Beacon

[Carnahan geared for election](#)  
KC Kotyk, Rolla Daily News

[Analysis: Could early voting lead to higher voter turnout?](#)  
Elia Powers, St. Louis Beacon

# Accepted forms of Voter IDs

Voter IDs are one of the most important issues to make sure your Poll Workers are well informed about and able to answer questions. Voters have the right to bring one of many different accepted forms of photo or non-photo IDs.

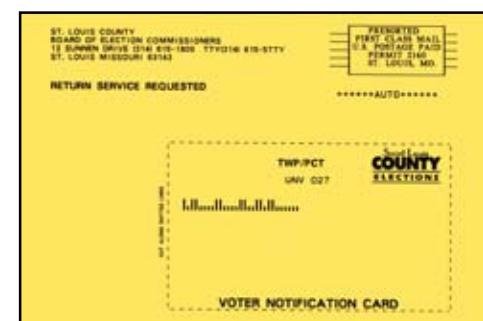
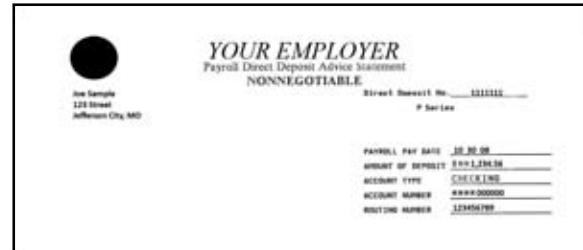
Missouri has a commonsense identification requirement that requires all voters to show one form of identification before they cast their ballot. New registrants in your jurisdiction who have registered by mail or by submitting a post card application must present a form of identification at the polls other than a voter notification card. In your poll book, these voters will have "ID Verification" next to their name.

This week, these first time registrants will be receiving a letter from the Elections Division reminding them that they should present any acceptable form of ID except their voter notification card. If you have questions, please call the Elections Division at 1-800-669-8683.

## Photo



## Non-Photo



Above are examples ONLY. For a complete list visit [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com)

# PBS' Video Your Vote

The Public Broadcasting System along with several partners has created *Video Your Vote*, which encourages voters to video themselves voting on Election Day. It also encourages voters to interview, gather first person accounts, document problem areas and look for voter enthusiasm.

Voters who participate must not cause a disturbance at the polling place, impede the voting of others, or take part in electioneering. Following are some things to keep in mind.

- There are no specific prohibitions in Missouri law on using a camera within a polling place.
- Persons may not enter a polling place unless they are listed in 115.409 (voters and their minor children, LEA personnel, watchers/challengers, approved news media, etc.)
- Persons in the polling place may not interfere or attempt to interfere with any voter, cause any breach of the peace, or engage in disorderly conduct, violence, or threats of violence where the election is impeded or interfered with. 115.637(16) and (17)

- A voter may not loiter in the polling place after voting or photograph how other people are voting. 115.637 (14), 115.441, 115.445.1
- A voter may not photograph his voted ballot, or the ballot of any other voter and show it to someone else. 115.637(14)
- It is within the discretion of the local election authority to determine whether the particular circumstances of each situation violate any of these provisions.

*Video Your Vote* rules: <http://youtubehosting.googlepages.com/videovourvote>

Missouri laws identified by Citizens Media Law Project:

[Mo. Rev. Stat. § 115.409](#) - Who may be admitted to polling place

[Mo. Rev. Stat. § 115.635](#) - Class three election offenses

[Mo. Rev. Stat. § 115.637](#) - Class four election offenses

At this time we are not sure how great the participation in Missouri will be. If you have questions or would like more information please call the Elections Division at 1-800-NOW-VOTE.

# New York Times Polling Place Photo Project

The New York Times has asked voters to submit pictures of themselves voting and at their polling places. This project has been active since the beginning of the Presidential Preference Primary Season.

Home page for the project: <http://pollingplaces.nytimes.com/>

Rules of the project: [http://pollingplaces.nytimes.com/content.cfm/how\\_to\\_participate](http://pollingplaces.nytimes.com/content.cfm/how_to_participate)

This project has already had participation from Missouri. The home page allows you to search for images that are posted specifically from Missouri.

Like *Video Your Vote*, voters who participate must not cause a disturbance at the polling place, impede the voting of others, or take part in electioneering. If you have questions or concerns, please call the Elections Division at 1-800-NOW-VOTE.

# By the numbers - General Election 2008

## Three counties with the highest predicted turnout

County	Registered Voters 2008	Expected Voters	% Expected turnout
Nodaway	14127	12109	85.72%
Grundy	6862	5900	85.98%
St. Charles	244155	219739	90%

## Three counties with the highest number of registered voters

County	Registered Voters 2008	Expected Voters	% Expected turnout
Jackson	244570	199041	81.38%
St. Louis City	257442	178400	69.30%
St. Louis County	796979	677432	85%

## Age specific Information (statewide)

Age Range	Reg. Voters	Percentage
18-24	503673	12%
25-34	733653	18%
35-44	707209	17%
45-54	808908	20%
55-64	628851	15%
65-75	424043	10%
76 and older	336798	8%
Total	4143135	100%

## Age Specific Information New Registrants

Age Range	Reg. Voters	Percentage
18-24	148,988	43.56%
25-34	74,740	21.85%
35-44	45,651	13.35%
45-54	36,899	10.79%
55-64	20,879	6.10%
65-75	9,371	2.74%
76 and greater	5,506	1.61%
TOTALS	342,034	100.00%

## MCVR Election Day Handy Hints and Helpful Tips

We would like to offer some suggestions for Election Day use of MCVR in the hope that it will make everyone's day run more smoothly.

- Be sure users who are not actively using MCVR log off (when they go to lunch or don't plan to be using MCVR for more than 15 minutes).
- Avoid running any large jobs/searches (statewide/countywide searches of all voters or other searches that are not specific to a single voter name). If any of these large jobs need to be done on election day, please let us know so that we can help coordinate this in the system.
- We recommend running three extracts that you would save on either a laptop or CD to have in case of a power outage at your site (so that you could use a laptop on battery power to see if a voter is registered). The extracts are: EX-001, EX-002, and EX-003 from the Extracts menu in Reports & Labels. Feel free to contact the helpdesk if you need assistance to run these extracts. Please note that the EX-001 - General County Extract can take a long time to run, so we recommend that if you plan to run it, you schedule it for after hours (late night) or the weekend.
- If you have someone who needs to look up polling places based on a voter's address, we suggest using the link to the SOS Polling Place lookup instead of MCVR on Election Day. The link to this site is: <https://mcvr.mo.gov/ppl/>

# Introducing new additions to Elections Division Staff

**Chrissy Peters** joined the Election Divisions of the Missouri Secretary of State office in August of 2008. Her duties as an Elections MCVR Specialist includes assisting local election authorities on MCVR issues, election related matters and to maintain administrative components of MCVR. Among other duties she will conduct training for local election authorities on MCVR.

Having been employed by the State of Missouri for the past 6 years, Chrissy worked as an Office Support Assistant at the Missouri Gaming Commission and has spent the last four years working for the Missouri Ethics Commission as a Reporting Analyst.

Chrissy Peters is a graduate of Jefferson City High School and holds a Bachelor of Arts in Business Administration with a minor in Criminal Justice Administration from Columbia College.

Peters is a lifelong resident of Jefferson City. She is married to Brad Peters and they have one daughter, Sophia.



**Angie Hake** joined the Elections staff in May 2008. As an Account Specialist her duties include assisting with the implementation of HAVA, establishing reporting requirements and documentation necessary for LEA recipients of HAVA grants; analyzing the documents provided by the LEAs and monitoring recipients of HAVA grants; prepare and review financial reports and assist with budget management; working extensively with LEAs on HAVA and other election-related matters.

Angie graduated from Columbia College with a Bachelor's Degree in Business Administration and from Linn State Technical College with an Associate Degree in accounting. She has worked in State government for 8 years as an external financial auditor, internal auditor and monitoring recipients of Federal grants. Angie currently resides in Jefferson City with her husband and two children.



**Kelly Gerlach** joined the Elections staff in August 2008. Her duties include working extensively with local election authorities, general public, statewide elected officials and members of the legislature, assisting them in elections related matters.



Kelly is originally from Sparta Illinois and moved to Missouri to participate in the Office of the Secretary of State's internship program. Before moving to Missouri, she obtained a Bachelor's degree in Political Science and Speech Communications from Southern Illinois University. She is currently in the process of defending her thesis in order to complete a Masters degree in Public Administration from SIU. While at SIU, she served as a student ambassador for the Paul Simon Public Policy Institute and was a member of their Women's Golf Team.

## Paper Ballots, Be Prepared

The statutory requirement for paper ballots is a minimum amount; many polling places will need more. Think hard about how many paper ballots you may actually need. Please look at MCVR precinct level data to identify areas with high levels of voter registration. These may indicate polling places where turnout will be unexpectedly high and there may be an increased need for paper ballots.

Paper ballots have many advantages. Marking a paper ballot takes less time than using a touch screen DRE machine. When turnout is high and lines are long, having plenty of paper ballots and privacy booths will decrease waiting time and allow more voters to vote at the same time rather than making them wait for a limited number of machines. In case of emergencies or problems, paper ballots are more reliable. If something goes wrong, people can still vote and those ballots can be counted later.

## Recognize the excellence in your community

Poll Worker Award of Excellence nominations are still being accepted. As you go through the busy Election Day, don't forget to take note of those Poll Workers who make a particular impact in your communities. Did they go out of their way to help new poll workers? Have they served as a poll worker for many years? We encourage you to take time after the election to recognize those individuals that help us run smooth elections each year. To request a nomination form or submit a nomination please contact Amy Susan at [Amy.Susan@sos.mo.gov](mailto:Amy.Susan@sos.mo.gov) or 573-522-1009.



## Speed Up Grant Reimbursement

When ready for reimbursement from a grant, please complete the top portion of the payment request form applicable to it and attach supporting documentation. Supporting documentation should include the invoice or receipt and proof of payment, and in the case of poll worker related grants, a copy of sign in sheets for training, the Voter Assistance Specialist reports (submitted within 45 days) and mileage detail for the Polling Place Trouble shooters. If you have any questions or need a payment request form, please call or email Michael Bushmann or Angie Hake.

**Contact Us:**  
Elections Division  
600 W. Main  
Jefferson City, MO 65102

**Phone: 1-800-669-8683**

**Fax: 573-526-3242**

**Email: [elections@sos.mo.gov](mailto:elections@sos.mo.gov)**

## Truman School of Public Policy Clerk Training Program

In the spring of 2008 the Secretary of State's (SOS) Office began working with The Institute of Public Policy (IPP) at the Truman School of Public Affairs of the University of Missouri to provide a comprehensive training and leadership program which included a Train the Trainer program for local election officials (LEAs). The Train the Trainer Workshops are part of a comprehensive training program that will continue over the next two years.

The IPP led seven Train the Trainer workshops with a total of 108 participants from 62 election jurisdictions. These workshops were held in Perryville, Springfield, Chillicothe, Kansas City, Jefferson City, Moberly and Rolla beginning in July and ending in early October. Presentations highlighting key points from these workshops were presented at the Urban Board Conference and the County Clerks' Conference. Also, a Lessons Learned workshop was held in December for LEAs to share their successes.

Sessions offered general training techniques and interactive materials based on manuals developed by the SOS's Office and the University Extension in 2004. Segments included Polling Place Procedures, Provisional Voting, Services to Voters with Disabilities and Voter Service. The SOS's Office also provided information on equipment, security and post-election audits. LEAs shared best practices during discussion segments. As part of the contract, the IPP provided a range of technical assistance to LEAs on an individual basis.

Recommendations mentioned in evaluations included:

- Holding the workshops in non-election years so the LEAs are better prepared before the busy election season begins
- Create a clearinghouse of documents used around the state, preferably through a secure website, where LEAs can access electronic copies to edit for their own use
- Increased communications between the Secretary of State's office and the LEAs
- Additional trainings on a variety of topics

The 2008 general election ran smoothly. At the Lessons Learned workshop held after the election, many LEAs stated that they were better prepared for training their poll workers and indicated the Train the Trainer workshops contributed to their success.



STATE CAPITOL  
ROOM 208  
(573) 751-2379

**ROBIN CARNAHAN**  
SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

October 2, 2008

Mr. Michael J. Astrue, Commissioner  
Social Security Administration  
6401 Security Boulevard, #900  
Baltimore, MD 21235

VIA FACSIMILE  
410-966-9973

Dear Commissioner Astrue:

I respectfully request that you postpone the Social Security Administration's (SSA) database system maintenance, currently scheduled to take place on the weekend of October 10-12, 2008, until after the November 4, 2008, General Election.

Missouri's voter registration deadline is October 8, 2008, with voter registration at record levels across our state. Many of our local election authorities, including several of our largest jurisdictions, will likely still be completing their voter registration processing the weekend of your scheduled system maintenance. Moreover, this is an issue that extends beyond Missouri. An overwhelming majority of states have a voter registration deadline on or after October 6, 2008, and will likely be processing a large number of voter registrations as these deadlines draw near.

As you know, the Help America Vote Act (HAVA) requires states to verify new voter registrations by running a check against the Social Security Administration database whenever an applicant provides a partial social security number instead of a driver's license.

Shutting down the SSA database, even just for a weekend, so close to the November election may result in delays or unforeseen issues with voter registration. Given the anticipated number of new voters who are registering for this election, I believe we should do everything possible to ensure they are registered and able to vote in November.

That is why I urge you to postpone the SSA database system maintenance until December when all ballots have been counted and the election results have been certified.

Please feel free to contact me if you have questions or need further information. Thank you for your consideration.

Very truly yours,

A handwritten signature in black ink that reads "Robin Carnahan".

Robin Carnahan



## SOCIAL SECURITY

The Commissioner

October 6, 2008

Robin Carnahan, Secretary of State  
State of Missouri  
P.O. Box 1767  
Jefferson City, MO. 65102

Dear Secretary Carnahan:

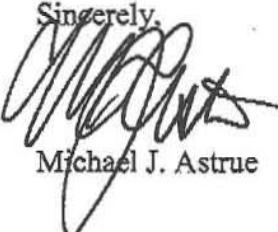
Thank you for your letter of October 2, 2008, regarding the annual shutdown of the National Computer Center to perform vital maintenance and upgrades to our system.

For over fifteen years, our career employees have regularly scheduled these upgrades over the Columbus Day weekend; we have postponed it only once due to special workloads created by Hurricane Katrina. As the infrastructure of the antiquated National Computer Center frays, it is increasingly important that we do timely and appropriate repairs and maintenance to avoid a catastrophic interruption of payments and other services to hundreds of millions of Americans.

The National Computer Center will be shut down at midnight Friday, October 10, so there will be no impact on registrations on that date. It will be operational for voter registration purposes at 5:00 a.m., on Monday, October 13, so any registration applications taken on Saturday and Sunday can be verified before anyone's normal start of business on Monday, more than three weeks before the election.

I hope that you will join me in correcting any misinformation concerning our longstanding maintenance practice scheduled and performed by our dedicated career civil servants.

Sincerely,



Michael J. Astrue



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ROBIN CARNAHAN  
SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
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(573) 751-4936

October 8, 2008

The Honorable Charlene Davis  
Jackson County Board of Elections  
215 N. Liberty  
P. O. Box 296  
Independence, MO 64051

Dear Charlene:

In this busy election year, the Jackson County Election Board has processed thousands of voter registration applications. It has been brought to my attention that you have received some applications which you believe may have been submitted in violation of the law.

I want to thank you for your efforts to review these applications through a consistent and thorough process. As my staff recently discussed with you, after attempting to contact the voter listed on the application, any voter registration application that you believe may contain falsified information should be forwarded to both your local prosecuting attorney and the U.S. Attorney for the Western District.

Thanks to your efforts, voters in Jackson County should feel confident in the integrity of the elections process. The procedural protections that are currently in place are proof that the system works. Thanks to your diligent efforts, those who may attempt to register to vote improperly, but are not eligible, will be caught and referred to the appropriate law enforcement authorities before any ballots can be cast.

Very truly yours,

A handwritten signature in black ink, appearing to read "Robin Carnahan".

Robin Carnahan  
Secretary of State



## ROBIN CARNAHAN

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

SECRETARY OF STATE  
STATE OF MISSOURI

ELECTIONS DIVISION  
(573) 751-2301

October 17, 2008

Dear Election Authority:

With November 4 quickly approaching, I know you are focused on poll worker training and getting ready for Election Day. With that in mind, I want to mention a few topics that I believe warrant your special attention.

- ✓ Voter turnout is expected to be high--please take active steps to reduce long lines.
- ✓ Paper ballots should be available for and offered to all registered voters.
- ✓ Ensure the security of voting equipment and ballots at all times.
- ✓ Follow up with recruited potential poll workers.
- ✓ The deadline to apply for the poll worker grants is November 1, 2008.
- ✓ Stress the ID requirements with your poll workers to ensure they do not turn away voters with acceptable forms of ID.
- ✓ Remind voters and poll workers about the elimination of straight party voting.
- ✓ Remind poll workers to conduct election materials and supplies status checks throughout the day.
- ✓ Remind poll workers that inoperable voting machines must be repaired or replaced, and they should have a sufficient number of paper ballots as a back-up.
- ✓ Remind poll workers that challengers may be present at each polling place during the hours of voting. Also, challengers may be present at locations where absentee ballots are counted.
- ✓ Watchers may be present at each place where votes are counted.
- ✓ Remind poll workers that voters who have moved within the jurisdiction may update their address on Election Day and vote a regular ballot at the polling place assigned to their new address or at a central polling place.
- ✓ A full precinct provisional ballot shall be offered to voters whose eligibility at a precinct cannot be immediately determined after examination of the poll book and contact with the local election authority.
- ✓ Remind your poll workers of the proper procedures for handling damaged and abandoned ballots.
- ✓ Remind poll workers that electioneering must stay 25 feet from the door to the polls.

Below is more information about each of these topics:

✓ **High Voter Turnout:**

Because registration is at record levels across the state, there could be 500,000 more voters than in November 2004. Are you prepared for voter turnout as high as 80 percent? You should take active steps to minimize long lines and to have efficient polling places to keep things running smoothly on Election Day. Such steps include ensuring a sufficient number of paper ballots, additional privacy booths and an increased number of well-trained poll workers.

✓ **Paper Ballots:**

It is essential to have a sufficient number of paper ballots. We strongly encourage you to print enough paper ballots so that every registered voter can have the choice to vote on a paper ballot. When turnout is high and ballots and lines are long, having plenty of paper ballots and privacy booths will decrease waiting time and allow more voters to vote simultaneously. **The statutory requirement for paper ballots is only a minimum amount; many polling places may need more.** With record turnouts expected, using the baseline of votes cast in 2004 in each precinct may not be an accurate predictor of how many ballots you need to print. You should use MVCR to identify increases in registration by precinct. Having a sufficient number of paper ballots is critical regardless of the number of DRE voting systems in each polling place. Remember, federal law requires **only one** direct recording electronic or other accessible voting system per polling place.

✓ **Voting Equipment Security:**

In order to ensure their integrity, it is critical that you and your elections team **keep voting equipment and ballots secure before, during, and after the election.** Refer to the ***Best Practices for Electronic Voting Systems Security*** manual our office provided you last summer. If you need another copy of this manual, please contact our office.

✓ **Poll worker Recruitment:**

As you know, my office has been actively promoting a program, *Democracy is on the line. Be a Poll Worker*, to help recruit additional potential poll workers for the upcoming November election to work along side your long term poll workers. Among other things, we have partnered with businesses, colleges and community organizations, and placed newspaper ads throughout the state in an effort to enhance the pool of potential poll workers. All names and contact information we receive is being forwarded to you promptly so your office can follow up. I strongly encourage you to **make an effort to contact these people.** Not only might they be valuable resources for this election, but also in the future.

✓ **Funds for Additional Poll Workers or Poll Worker Training:**

Over the past several months you have received communications from us regarding the availability of these funds. Our office has dedicated \$2 million to assist with the recruitment and training of additional poll workers, potentially adding almost 4,000 additional poll workers in Missouri. There are currently 4 grants available for the general election. These include grants for student poll workers, voter assistance specialists, polling place troubleshooting teams, and poll worker training. **As you plan your training, remember these outstanding funds. The deadline to apply for all of these grants is November 1, 2008.**

✓ **ID Requirements:**

In 2006, 1 out of every 5 voter complaints in Missouri related to misinformation about what ID a voter was required to provide in order to vote at the polling place.

**A voter must present any one of the following acceptable forms of ID:**

1. Identification issued by the state of Missouri, an agency of the state, or a local election authority of the state;
2. Identification issued by the United States government or agency thereof;
3. Identification issued by an institution of higher education, including a university, college, vocational and technical school, located within the state of Missouri;
4. A copy of a current utility bill, bank statement, government check, paycheck or other government document that contains the name and address of the voter;
5. Driver's license or state identification card issued by another state.
6. Personal knowledge of the voter by two supervising election judges, one from each major party, shall be acceptable voter identification upon the completion of an affidavit that is signed by both supervisory election judges and the voter which attests to the personal knowledge of the voter by the two supervisory election judges.

As you train your poll workers, please ensure they are familiar with all the acceptable forms of ID. Our office has prepared posters and other information for each polling place that clearly states which IDs are allowed for voting in Missouri. You should place these posters in a highly visible location for review by voters. We mailed these to you before the August election so that they can be posted in your polling places and made available for reference by your voters and poll workers. If you need more posters, please let our office know.

Remember, we recommend that voters who have registered by mail and did not provide a copy of an acceptable form of identification (ID) with their voter registration card show ID other than their voter notification card when voting for the first time.

✓ **No More Straight Party Voting Option:**

In 2006, the legislature passed a new law that eliminated the option of voting a straight party ballot. This is a major change for many voters since more than one million straight party votes were cast in the last Presidential election (nearly 40% of all votes statewide).

To avoid potential confusion among voters and delays at polling stations, it is important that you stress this change to your voters in two ways.

1. **Train your poll workers to inform all voters as they give them their ballots that “straight party voting is no longer an option and that voters will need to mark the candidate they wish to vote for in every race.”**
2. **Conspicuously post a reminder about the elimination of the straight ticket option at the polls, including inside every privacy screen where ballots are marked.** (We sent you these materials in August. If you need additional materials, please contact our office.)

Poll workers should also be trained to remind voters that both the front and back sides of the ballot contain races and issues that need to be voted on.

✓ **Election Materials and Supplies Status Checks:**

Poll workers should be trained to conduct status checks of election materials and supplies throughout the day. These status checks should be done throughout the day to ensure that voting equipment is working properly and that there are enough paper ballots on hand at the polling location.

✓ **Voting Machines Not Working Properly:**

Poll workers should be reminded that if any voting machine at a polling place is not working properly or becomes completely inoperative, the poll workers must immediately notify you. If possible, the machine shall be either repaired or replaced. If the machine cannot be repaired, and no other machine is available for use, paper ballots should be used.

✓ **Challengers:**

Challengers designated by the chair of the county committee of each political party named on the ballot may be present at each polling place during the hours of voting. Challenges may only be made when the challenger believes that the election laws have been or will be violated. Each challenger shall report such belief to the election judges, or to the election authority if not satisfied with the decision of the election judges. Any

challenge to a voter's identification for validity shall be made only to the election judges or other election authority and not to the voter. If the challenger is not satisfied with the decision of the election judge, then he or she may report his or her belief that the election laws have been or will be violated to the election authority. Challengers may also be at each location at which absentee ballots are counted and may be present while the ballots are being prepared for counting and being counted.

✓ **Watchers:**

Watchers designated by the chair of the county committee of each political party named on the ballot may be present at each place where votes are counted. Watchers are to observe the counting of votes and present any complaint of irregularities or law violation to the election judges or to the election authority if not satisfied with the decision of the election judges. No watcher may be substituted for another on Election Day.

✓ **Change of Address**

A registered voter who has changed his or her residence within an election authority's jurisdiction, and has not been removed from the list of registered voters, shall be permitted to file a change of address before an election judge at a polling place and cast a regular ballot at a central polling place or at the polling place that serves his or her new address upon written or oral affirmation by the voter of the new address.

✓ **Provisional Ballots:**

If a voter is registered and eligible to vote at the polling place, the voter shall receive a regular ballot. If the voter is eligible to vote at another polling place, the voter shall be directed to the correct polling place or to a central polling place. However, if a voter's eligibility at a precinct cannot be determined after examination of the poll book and contacting the local election authority, the voter shall be entitled to vote a provisional ballot after providing an acceptable form of ID. The provisional ballot is a full ballot for that precinct. If it is determined that the voter is registered and eligible to vote at the polling place, the provisional ballot shall be counted.

✓ **Damaged Ballots:**

If a ballot is determined to be damaged, the bipartisan team shall spoil the original ballot and duplicate the voter's intent on the new ballot, provided that there is an undisputed method of matching the duplicate card with its original after it has been placed with the remainder of the ballot cards from the applicable precinct. If a ballot is damaged and cannot be properly counted by the automatic tabulating equipment, it may be hand-counted in the manner provided for absentee ballots or a duplicate copy may be made. Also, if a ballot contains a number of votes and write-in votes for any office which

October 17, 2008

Page 6

exceeds the number allowed by law, it may be hand-counted in the manner provided for absentee ballots and a duplicate copy made which does not include the invalid votes or, at the discretion of the election judges, a self-adhesive removable label, sensitized, may be placed over any mark to allow the ballot to be processed through the automatic tabulating equipment. **The original ballot may not be permanently altered.**

✓ **Abandoned Ballots:**

As you train your poll workers, please be sure they are familiar with the proper procedures for handling abandoned ballots. Many jurisdictions will have lengthy ballots and this will be the first time many voters are using the new electronic voting systems in a general election for President. 15 CSR 30-10.150 (2) provides the appropriate action to be taken by election judges when a voter leaves the polling place after having made their selections, but without finally casting their ballot. This rule addresses the situations when a voter has made their selections on a DRE, before and after the voter verifies their selections, and on an optical scan ballot, before and after the voter places the ballot in the precinct counter.

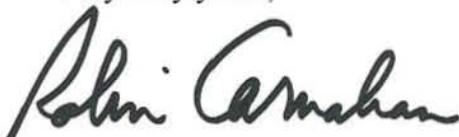
✓ **Electioneering Restrictions:**

Please review with your poll workers the provision related to electioneering in polling places. Section 115.637(18), RSMo, prohibits, among other things, electioneering, distributing election literature, exit polling, and posting signs with respect to any candidate or question to be voted on inside the building in which a polling place is located or within 25 feet of the building's outer door. It is important that your poll workers are fully aware of and enforce this law.

Additionally, to avoid possible problems on Election Day, we suggest you remind those who operate the buildings where polling places are located of this law to ensure they remove any candidate or issue materials from the location before Election Day.

Many of the items listed above also appear on the poll worker palm card, ***Ten Things a Missouri Poll Worker Should Know***. Please make sure each of your poll workers receives this card and has it on hand on Election Day. If you need more of these cards, please let us know. Thank you for your attention to these matters during this very busy time. Let me know if you have any questions or if there is anything my office can do to assist in your preparations for Election Day.

Very truly yours,



Robin Carnahan  
Secretary of State



CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

ROBIN CARNAHAN  
SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: October 10, 2008  
Contact: Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

## Statement from Carnahan on Questionable Voter Registration Applications in Jackson County

JEFFERSON CITY, MISSOURI –Secretary of State Robin Carnahan today release the following statement regarding questionable voter registration applications in Jackson County:

I want to commend the efforts of the Jackson County Board of Election in identifying questionable voter registration applications. Due to the diligent efforts of the staff in Jackson County, these applications were identified before they were placed on the voter rolls.

All voter registration applications submitted in Missouri undergo a verification process. This process works; voters in Missouri should feel confident that elections are secure and run fairly. My office has been in contact with Jackson County election officials and recommended that the questionable applications be forwarded to the Jackson County Prosecutor and the United States Attorney.

Anyone who knowingly submits a falsified voter registration application should be prosecuted to the fullest extent of the law. I will continue to work closely with Local Election Officials around the state to ensure any issues with voter registration applications are caught early and that anyone attempting to undermine the system is punished.

—30—

To find out more about the Missouri Secretary of State's Office, visit [www.sos.mo.gov](http://www.sos.mo.gov)



## ROBIN CARNAHAN

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SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
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(573) 751-4936

For immediate release:

October 17, 2008

Contact:

Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

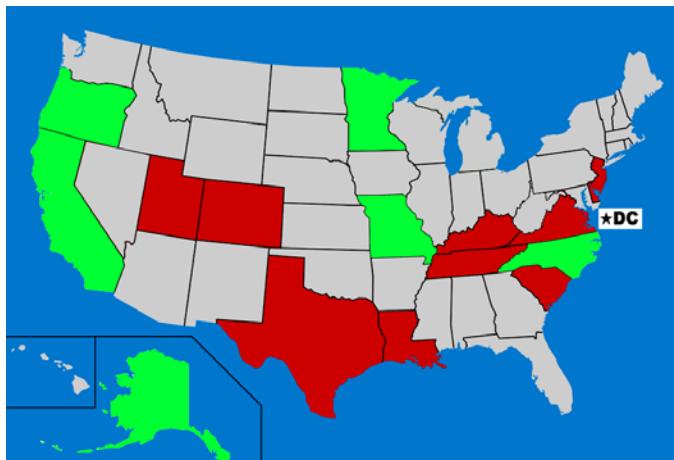
# Missouri Recognized for Excellent Election Preparations

## Report Ranks Missouri's Voting System as One of Top Six in Nation

JEFFERSON CITY, MISSOURI -- A report released yesterday ranks Missouri's voting system as one of the most prepared in the nation for the upcoming election. The Brennan Center, Common Cause, and Verified Voting evaluated all fifty states in several key areas including security checks, accurate and secure vote counting procedures, and maintenance of voting machines. Missouri was one of only a few states that received a positive rating in each area that it was evaluated.

Secretary of State Robin Carnahan has been working with local election authorities around Missouri to prepare for the upcoming election. "I am pleased that the diligent efforts and careful preparation of our local election officials are being recognized on a national scale," Carnahan said. "Missouri voters should have confidence in their election system. This year, we have increased security checks on voting machines, raised the number of poll workers statewide, and invested in more training for Election Day workers."

Secretary Carnahan has also overseen the creation of Missouri's first statewide voter registration database. This system automatically verifies the information of each new voter against state and federal databases to confirm the identity of the voter. The statewide database has allowed election officials to remove duplicates, deceased persons and felons from the rolls.



### OVERALL VOTING SYSTEM RATINGS:

#### THE MOST PREPARED AND THE LEAST PREPARED

█ Most Prepared

█ Least Prepared

The full report is available online: <http://www.brennancenter.org/page/-/publications/is.america.ready.to.vote.pdf>

-- 30 --

## **Voting System Security Recommendations for Local Election Authorities**

The Secretary of State's (SOS) Office produced the *Best Practices for Electronic Voting System Security* guide in efforts to enhance the training materials on procedures for testing and use of new voting systems. The SOS's Office produced these materials to encourage election officials to re-examine their current security measures and think about a strategic security plan that they can incorporate for future elections.

The information focused on suggested practices that could be included with current security measures and utilized by election officials and election judges to ensure proper supervision and management of the voting equipment. The guide also contained information about how to monitor electronic voting systems prior to Election Day.

The guide included suggestions on equipment storage, preventative measures and diagnostic testing, placement of tamper-evident security seals and post Election Day audit procedures. In addition, the guide provided sample logs to use to monitor who had access to voting equipment, keys and secured areas of the election office. Photos were also included depicting where the security seals and tape should be placed on the voting equipment to guarantee its functionality and reliability on Election Day. Every county official received at least one guide prior to the August 5<sup>th</sup> Election.



# Best Practices for Electronic Voting System Security

Recommendations from the  
Office of Secretary of State  
to Local Election Authorities

Summer 2008

Robin Carnahan  
Secretary of State

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**This piece was distributed to all 116 Local  
Election Authorities in the state of Missouri.**

**If you would like to view a complete copy or  
request a copy, please visit: [www.sos.mo.gov](http://www.sos.mo.gov)**



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STATE INFORMATION CENTER  
(573) 751-4936

ELECTIONS DIVISION  
(573) 751-2301

**ROBIN CARNAHAN**  
SECRETARY OF STATE  
STATE OF MISSOURI

Dear Missouri Election Officials,

Over the past few years, the nature of elections administration has shifted dramatically with the implementation of the Help America Vote Act (HAVA) and the expansion of electronic voting systems. In a year of record turnout you can increase confidence in elections by following the standards and procedures laid out in this manual. I encourage you to re-examine your current security measures and think about a strategic security plan that you and your staff can adopt and follow on a day-to-day basis.

The information included here focuses on suggested practices that you can include with your current security measures and employ year-round to ensure proper supervision and management of your voting equipment. This guide also contains information about how to monitor electronic voting systems as you gear up for Election Day and as you audit your process after Election Day.

At the end of this guide, we have provided you with sample logs which you can duplicate and use to monitor who accesses your voting equipment, keys and secured areas of your office. Use of these logs reflects the importance of being accountable for access to your voting systems and the responsibility of ensuring your equipment is locked in secure rooms while in storage, while onsite at polling locations and when being transported. You will also find photos designating where security seals and tape should be placed on your voting equipment to guarantee its functionality and reliability on Election Day.

Finally, having knowledgeable, dependable and well-trained poll workers is central to keeping voting equipment secure. As you continue to recruit adequate numbers of poll workers I hope you also use other poll worker training materials provided by my office to prepare your staff and poll workers for Election Day activities. If you would like more information about recruiting poll workers, please contact Michael Bushmann at (573) 526-1272 or [Michael.Bushmann@sos.mo.gov](mailto:Michael.Bushmann@sos.mo.gov).

Very truly yours,

A handwritten signature in black ink that reads "Robin Carnahan".

Robin Carnahan  
Secretary of State

PO Box 1767 • JEFFERSON CITY, MISSOURI • 65102  
[www.sos.mo.gov](http://www.sos.mo.gov)



## 15 CSR 30-10.110 Manual Recount

*PURPOSE: This rule provides a method for the election authority, the secretary of state and the general public to compare electronically tabulated vote results with manual recounts of selected races and ballot issues in certain election precincts.*

### (1) Definitions.

(A) County—whenever the word county is used in this rule, it includes the cities of St. Louis and Kansas City.

(B) Precinct—the election authority, at his/her discretion, may consider polling sites containing more than one (1) precinct to be counted as a single precinct for all purposes of this rule.

(2) Prior to the certification of the election results, the accuracy certification team shall randomly select not less than five percent (5%) of all election precincts through the use of a random drawing, but not less than one (1) precinct, in order to conduct a manual recount of selected contested races and ballot issues in the selected precinct(s). Random selection of the precincts shall be open to any member of the public, and the election authority shall notify the public of the time and place of the selection process no later than forty-eight (48) hours prior to the beginning of the selection process by posting a notice in a prominent place, which is easily accessible to the public and clearly designated for that purpose, at the principal office of the election authority.

(3) Recount of the randomly selected precinct(s) shall be conducted in the following manner:

(A) The election authority shall select not less than one (1) manual recount team made up of not less than two (2) persons selected from lists as outlined in 15 CSR 30-10.040(6) except when an election authority is a board of election commissioners, the election authority may designate persons of its own choosing. Each person so appointed shall have the qualifications of and take the oath of office prescribed for election judges in section 115.091, RSMo. The election authority may utilize the accuracy certification team selected in 15 CSR 30-10.040;

(B) For the selected precinct(s), the manual recount team shall unseal the appropriate ballot containers and manually recount certain randomly selected contested races and ballot issues; and

(C) One (1) contested race or ballot issue to be manually recounted shall be randomly selected from each of the following categories, where applicable:

1. Presidential and Vice-Presidential

electors, United States senate candidates and state-wide candidates;

2. State-wide ballot issues;

3. United States representative candidates and state general assembly candidates;

4. Partisan circuit and associate circuit judge candidates and all nonpartisan judicial retention candidates;

5. In addition to the candidates and issues previously listed, the manual recount team shall select not less than one (1) contested race or ballot issue from all political subdivisions and special districts, including the county, in the selected precinct(s); and

6. In addition to the candidates and issues previously listed, the manual recount team shall select all races in which the margin of victory between the two (2) top candidates is equal to or less than one-half of one percent (0.5%) of the number of votes cast for the office or issue.

(4) If the results of the manual recount of the selected races and ballot issues differ by more than one-half of one percent (0.5%) from the results of the electronically tabulated vote results, the manual recount team shall immediately notify the election authority, who shall investigate the causes of any discrepancy and resolve any discrepancies prior to the date of certification set forth in section 115.507, RSMo.

(5) The secretary of state, at his/her sole discretion, and upon the showing of good cause by an election authority not less than three (3) weeks prior to the date of an election, may waive the manual recount requirement for any political subdivision or special district holding an election on the election date.

(6) Upon completion of the manual recount, the manual recount team shall reseal the ballots and other support materials in the appropriate containers. The results of the manual recount shall be reported on certificates provided by the secretary of state. One (1) copy shall be filed with the secretary of state within four (4) weeks of the election date and one (1) copy shall be filed with the public records of the election.

(7) The secretary of state may make grant funds available to reimburse election authorities for the cost of conducting manual recounts under section (2) and paragraph (3)(C)6. of this rule.

*AUTHORITY: section 115.225.1., RSMo Supp. 2008.\* Original rule filed Jan. 3, 1990, effective March 26, 1990. Emergency amendment filed Sept. 15, 2008, effective Sept. 25, 2008, expired March 23, 2009. Amended:*

*Filed Sept. 15, 2008, effective March 30, 2009.*

*\*Original authority: 115.225, RSMo 1977, amended 1993, 1995, 2002, 2006.*

**FISCAL NOTE  
PUBLIC COST**

- I.**    **Department Title:**   **Title 15-Elected Officials**  
**Division Title:**   **Division 30-Secretary of State**  
**Chapter Title:**   **Chapter 10-Voting Machines (Electronic)**

<b>Rule Number and Name:</b>	15 CSR 30-10.110 Manual Recount
<b>Type of Rulemaking:</b>	Proposed Amendment

**II. SUMMARY OF FISCAL IMPACT**

Affected Agency or Political Subdivision	Estimated Cost of Compliance in the Aggregate
<b>41 Local Election Authorities</b>	<b>\$18,080 statewide per municipal, primary or general election</b>

**III. WORKSHEET**

Jurisdictions affected by amendment	Total no. precincts	Current Rule: # precincts audited	Proposed Amendment: # precincts audited	Estimated cost per precinct	Estimated additional cost per election
Boone	90	1	5	\$160	\$640
Buchanan	35	1	2	160	160
Butler	25	1	2	160	160
Callaway	27	1	2	160	160
Camden	24	1	2	160	160
Cape Gir.	35	1	2	160	160
Cass	48	1	3	160	320
Christian	25	1	2	160	160
Clay	75	1	4	160	480
Cole	38	1	2	160	160
Douglas	25	1	2	160	160
Dunklin	22	1	2	160	160
Franklin	53	1	3	160	320
Greene	83	1	5	160	640
Howell	21	1	2	160	160
Jackson	294	3	15	160	1920
Jasper	50	1	3	160	320
Jefferson	108	2	6	160	640
Johnson	21	1	2	160	160
Kansas City	186	2	10	160	1280

Laclede	21	1	2	160	160
Lawrence	21	1	2	160	160
Lincoln	24	1	2	160	160
Miller	21	1	2	160	160
New Madrid	24	1	2	160	160
Newton	25	1	2	160	160
Pettis	26	1	2	160	160
Phelps	25	1	2	160	160
Platte	33	1	2	160	160
Polk	22	1	2	160	160
Scott	23	1	2	160	160
St. Charles	170	2	9	160	1120
St. Francois	28	1	2	160	160
St. Louis City	203	3	11	160	1280
St. Louis County	681	7	35	160	4480
Stoddard	21	1	2	160	160
Stone	22	1	2	160	160
Taney	24	1	2	160	160
Texas	22	1	2	160	160
Warren	24	1	2	160	160
Wayne	21	1	2	160	160
<b>TOTAL COST PER ELECTION</b>					<b>\$18,080</b>

#### IV. ASSUMPTIONS

The numbers of precincts that are currently audited and the number that would be audited if the rule is amended as proposed were calculated using the formulas in the current rule and the proposed amendment.

The estimated fiscal cost of the proposed amendment for each precinct audited was determined by surveying a sample of local elections authorities (LEAs) from both large and small jurisdictions. Those sample LEAs provided information on the costs to comply with the current manual recount rule, including the number of people necessary, hourly wage, and time required to perform the audit. The results of the survey indicate that the total cost of complying with the current rule range from \$80-\$160 per precinct. To insure that the impact of the proposed amendment is not underestimated, the fiscal cost of the amendment has been based on the higher number.

In order to determine the total cost of the proposed amendment per jurisdiction, the estimated cost of a manual recount for one precinct was multiplied by the number of additional precincts that would be required to be recounted under the proposed amendment.



## February 5, 2008 Voter Call Logs

Any comments received from the local election authorities regarding the calls in this section have been footnoted.

Issue type	Date	Time	Jurisdiction	Brief description of issue
Absentee	2/5/2008	1:30 p.m.	Macon	Clerk asked if she had to send an absentee team to a hospital in response to a request made from a voter.
Absentee	2/5/2008	9:20 a.m.	Other	The spouse of an active duty member of the military residing in Georgia asked about absentee voting options.
Absentee	2/5/2008	4:10 p.m.	Other	A grandson called to ask if he could deliver his grandmother's absentee ballot to the county clerk's office.
Absentee	2/5/2008	2:00 p.m.	Ralls	Clerks' office called to see if they had to send a bipartisan team on Election Day to a voter confined to their home because of an injury. <sup>1</sup>
Absentee	2/5/2008	11:36 a.m.	Ripley	Question about sending a bi-partisan team to a hospital.
Absentee	2/5/2008	1:15 p.m.	Christian	Clerk asked if she had to send an absentee team to a hospital in response to a request made from a voter.
Absentee	2/5/2008	9:59 a.m.	Wright	Voter called with questions about federal and absentee ballots.
Accessibility	2/5/2008	8:42 a.m.	St. Louis County	A voter reported his Kirkwood polling place was not accessible.
Ballot	2/5/2008	9:15 a.m.	McDonald	Voter called with concerns about why the McDonald county clerk's did not have the Constitution Party.
Ballot	2/5/2008	1:25 p.m.	Osage	Polling places were running out of ballots. <sup>2</sup>

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### Responses received from the Local Election Authorities regarding calls in their area:

<sup>1</sup> "As far as the February election we sent a bipartisan team to the house."

<sup>2</sup> "In reference to the concerns expressed on the occasion of elections during 2008:

First allow me to set the stage. The position of Osage County Clerk has been held by a democrat since the late 1960s. On January 1, 2007, I, a republican, took office. Even the circumstances surrounding my arrival here are somewhat unusual. A lady filed to be a republican candidate in the primary election. She withdrew from the race. The Osage County Republican Committee was authorized to seek a candidate whose name could be placed on the November General Election ballot. After many many other folks were asked, they asked me.....I agreed. I worked very hard to encourage folks to vote for me....and I succeeded. This whole process and the ultimate "loss" to a republican just really brought out the vitriolic hatred of some folks "on the other side of the aisle." I am taken aback that adult, ostensibly intelligent grownups can be so hateful.

With that background, you can see that my each and every move is closely scrutinized by those who would like to shame me and, in November 2010, take this elected position back home as a trophy. In preparing for the February 2008 Presidential Primary, I reviewed not only the previous similar election turnout but I also reviewed the Presidential Primary prior to that. I wanted to be sure to use the maximum number when applying the formula set forth in Missouri Statutes. I used the larger number and ordered one and one half times as many ballots. Had I had a crystal ball, I could have looked into it and could have seen that those folks choosing a democratic ballot would show up in larger numbers than

Ballot	2/5/2008	10:15 a.m.	St. Louis County	Voter complained that all three parties were on the same ballot.
Ballot	2/5/2008	11:25 a.m.	St. Louis City	Poll workers at the Lindenwood Church had covered up the Green and Libertarian party ballots. A voter chose the Libertarian party ballot, and then decided to change his ballot to the Green Party. The poll workers laughed at him, and voter stated that he felt humiliated and upset and did not know what it meant to spoil the ballot.
Ballot	2/6/2008	8:45 a.m.	Camden	Caller was concerned that she had to tell election judges which party ballot she wanted.
Challenger / Watcher	2/8/2008	12:49 p.m.	Howard	At a courthouse polling place, a former sheriff's voter ID was handed to a poll watcher by an election official. The poll watcher wrote down all of the information from the ID and what kind of ballot the former sheriff took. Caller claimed that the election official and poll watcher are both members of a local "radical" group. <sup>3</sup>
Challenger / Watcher	2/5/2008	6:12 a.m.	Jasper	Poll challenger was getting information from poll workers rather than gathering the information herself. Voter complained that poll workers were not controlling the boundaries of the challengers well enough.
Electioneering	2/5/2008	9:11 a.m.	Cape Girardeau	The clerk's office received complaints that representatives from the Clinton campaign were outside the door of the polling location.

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anticipated. Indeed, I did run out of democratic ballots. BUT, we had the Direct Readout Electronic (DRE) voting devices in place and ready to go. We had a valid plan B. You, as the authority for the State, must decide if the DRE is a valid and trustworthy mechanism on which citizens can cast their votes. If that mechanism is a valid and authorized and approved channel through which citizens can vote, THERE WAS NO PROBLEM. If that mechanism is NOT VALID then you must immediately declare that all DREs be idled. I'll admit the DRE is a pain in the butt and citizens must be patient. But everyone had occasion to vote. I heard rumors that voters were turned away etc etc etc. Hogwash. Some might have had insufficient patience and turned away on their own."

<sup>3</sup> "For the first time ever, a political party (Democrat) placed poll watchers at every poll in Howard County. The previous administration did not notify the election judges that there would be poll watchers and gave no guidance to the watchers as to what would be allowed. Some election judges fought with the poll watchers and demanded they leave. In many cases, the poll watchers sat at table between the judges, physically took people's identification and assisted in the election. Many election judges were afraid of the poll watchers and allowed them to participate. Many local citizens were not aware that poll watching was legal and were offended that someone was documenting which party style of ballot they chose. Often, they objected to someone handling their identification and whispered their ballot preference so as not to be heard. Also, all former sheriffs are either deceased or have moved out of Howard County."

Electioneering	2/5/2008	9:05 a.m.	Cole	Political committee person had a question about 115.637.18 and one of the school board candidates. A school employee at a polling place asked a candidate to not electioneer on school property. The caller was informed the employee, in this situation, was within his right to ask anyone to leave school property. The caller was in agreement and simply wanted confirmation.
Electioneering	2/5/2008	2:06 p.m.	St. Louis County	Someone inside the polling place at Mason Elementary School in Town & Country asked a voter to vote for Mitt Romney.
Electioneering	2/5/2008	2:16 p.m.	St. Louis County	A voter was made to cover up a candidate button before voting.
ID - Acceptable	2/5/2008	10:12 a.m.	St. Louis County	A voter did not receive a voter notification card this year. The voter was allowed to vote.
ID - Acceptable	2/5/2008	6:00 p.m.	St. Louis County	St. Louis County voters commented that several election workers were confused about acceptable identification required to vote and about the voting equipment. The poll workers called the LEA and were given clarification on acceptable forms of voter ID.
ID - Acceptable	2/6/2008	1:07 p.m.	St. Charles	The caller was upset because poll workers at her polling place did not check her signature nor did they ask her for a picture ID. The caller wants poll workers to "go back to the way they used to do it"---and request picture ID and double check her signature. <sup>4</sup>
ID - Photo	2/6/2008	12:51 p.m.	Boone	A voter at the Rock Bridge school was asked for a photo ID.
ID - Photo	2/5/2008	5:45 p.m.	Jackson	Poll workers at Randall Elementary School insisted that a voter produce his driver's license, even after being explained the photo ID court case. Finally, the voter was forced to produce his driver's license to vote. <sup>5</sup>
ID - Photo	2/5/2008	10:55 a.m.	Jasper	Two voters were turned away when they could not produce photo IDs.

<sup>4</sup> "The judges are instructed to accept the notice of election cards as proper I.D. along with other acceptable ID. The judges are instructed not to ask for more identification such as picture ID's and that they don't need to compare signatures, but just to make sure the name that was signed in the ledger is the same name on the accepted ID. We instruct the judges to follow the law."

<sup>5</sup> "Judges are trained to not ask for specific types of identification and are given a list of what is acceptable under state law."

ID - Photo	2/5/2008	7:40 a.m.	St. Louis County	Poll workers at Webster Groves Public Library required photo ID for voters to cast ballots.
ID - Photo	2/5/2008	3:05 p.m.	St. Louis County	A voter was asked for a photo ID.
ID - Photo	2/5/2008	6:00 p.m.	St. Louis County	At the Iveland Elementary School, a voter was told a voter notification card was insufficient to vote and a photo ID would be required.
ID - Photo	2/6/2008	9:10 a.m.	St. Louis County	Poll workers in University City at Hawthorn School insisted utility bills were not sufficient and a photo ID would be required to vote.
ID - Signature	2/5/2008	11:12 a.m.	St. Louis County	A voter was told her father needed a document with his signature on it to vote. Voter also reported she did not see a utility bill on the list of acceptable ID's.
Intimidation	2/5/2008	12:56 p.m.	St. Louis County	Report of St. Louis Police Department running a radar trap right down the street from the polling location at the Assembly God Church in Richmond Heights at Dale & Laclede. Caller felt that this is voter intimidation.
Other	2/5/2008	4:15 a.m.	Boone	Voter was having Internet issues and couldn't look up her polling place.
Other	2/5/2008	10:25 a.m.	Boone	Voter asked where they should go to vote
Other	2/5/2008	9:30 a.m.	Callaway	Caller did not like the winner-take-all method of delegate selection and was given contact information for the Republican party.
Other	2/5/2008	9:00 a.m.	Cedar	Cedar county clerk called about an exit poller being uncooperative at a polling place.
Other	2/5/2008	8:47 a.m.	Cole	Caller wanted to know which candidates had dropped from the presidential race. He had questions about the selection process, and it was suggested he find out from the established parties how the nomination process works for respective political parties.
Other	2/5/2008	7:03 a.m.	Douglas	Caller asked if people who have been standing outside the polling places all day are allowed to stay and watch the election judges close the polls?

Other	2/5/2008	10:02 a.m.	Holt	An elderly voter cast a provisional ballot and then, before the judges could stop her she ran it through the ballot box. She wasn't sure whether the ballot had been marked "provisional" or not.
Other	2/5/2008	2:10 p.m.	Jackson	Voter called asking about the location of their polling place. <sup>6</sup>
Other	2/5/2008	6:55 a.m.	Jefferson	Constituent wanted telephone numbers for the Jefferson County Clerk and the Phelps County clerk's offices.
Other	2/5/2008	10:17 a.m.	Lincoln	Voter has to travel and stay overnight in Illinois today. Voter's spouse asked if voter could come back to vote and LEA told her no.
Other	2/5/2008	4:15 p.m.	Osage	Chair of political committee called with several complaints about the Osage Co clerk. Caller reported that several hundred voters never received notice that their polling place had changed. No voter notification cards were sent out. There were also problems with absentee voting and mailing of absentee ballots. <sup>7</sup>
Other	2/5/2008	9:47 a.m.	St. Charles	Caller was unable to find their polling place on the website and had to keep trying to reach the LEA. <sup>8</sup>

<sup>6</sup> "Registered voters are mailed a voter notification card prior to each election which includes the name and address of their poll location. If contacted by a registered voter the JCEB will provide our registered voters with this information."

<sup>7</sup> "In reference to the concern about polling places having changed and voters were not notified. This observation is absolutely false. One precinct had been combined with a neighboring precinct prior to my taking office. I assume the previous administration notified those folks. We did close a very rural polling place (with unacceptable facilities) and split the voters with neighboring precincts. The plan was pre-announced by letters (to voters in this precinct and other precincts) asking voters to express their ideas. All plans to combine were scrapped except one. Voter Notification cards were prepared for and mailed to the affected voters. (We DO suspect that Voter Notification cards are not compatible with U S Postal Service Sorting machines.) Remember that 2008 was voter registration canvass year. We opted to send a new card to EVERY registered voter. We placed notices in the local newspaper and in church bulletins announcing that EVERY registered voter should have received a new voter card. We encouraged voters, by those media, to contact our office if they had not received a new card. We received MANY phone calls and letters asking for repeat mailings. I truly believe we re-mailed hundreds of Voter Notification cards. I suggest the complainant departed from the truth."

<sup>8</sup> "The caller was unable to use the Secretary of State's website to find his polling place because all of the data isn't 100% correct yet and we have asked them to not post our information. The caller should have been able to find their polling place using our website if the caller's address was up to date with us. Unfortunately, voters waiting until Election Day to find this information will have problems reaching us by phone due to the large volume of calls we receive, but once they get through we would have been able to give them the information that they needed. Also, all voters are sent out notice of elections cards containing their polling place information about a week before the election. If their addresses aren't up to date with us though, they will not receive this card."

Other	2/5/2008	12:50 p.m.	St. Louis City	Caller was unaware that St. Louis City and St. Louis County were different jurisdictions for the purposes of voting.
Other	2/5/2008	11:00 p.m.	St. Louis County	Election officials in St. Louis County had to recount votes in 15 precincts because the ballots were not turned in properly.
Other	2/5/2008	8:16 a.m.		Caller from Illinois called Missouri as a Super Tuesday state to make sure that "the media" did not disrupt and cause chaos at polling places. She was reading very rapidly from a script, but explained that Missouri law does not permit non-voters or non-poll workers into polling places.
Other	2/5/2008	8:32 a.m.		Voter wanted to know if the Voters Bill of Rights was on our website.
Other	2/5/2008	2:35 p.m.		Caller inquired about granting time off work for his employees to vote.
Poll Worker	2/6/2008	10:59 a.m.	Jefferson	Poll workers at Lutheran Church polling place wore lanyards sponsored by the US Army. A voter stated that this was sponsorship and should be outlawed.
Poll Workers	2/6/2008		Bollinger	Voter at Scopus Church experienced poll workers talking about candidates on the ballot and making unprofessional comments.
Polling Place	2/5/2008	8:00 a.m.	Boone	Voter arrived at a polling place on Industrial Blvd that was no longer open and claimed that no notification of a polling place change had been received. The voter said she saw several cars pull up to the now-defunct location and turn around and leave.
Polling Place	2/5/2008	3:34 p.m.	Boone	Caller couldn't find Boone County polling place locations online and requested assistance in locating their polling place.
Polling Place	2/5/2008	10:02 a.m.	Ray	Voter was at their polling place by 6:00am, but was unable to vote and was told to come back later. Voter reported that poll workers had arrived late to open the polls. He was able to vote but his ballot was left on a table which was not kept secret.
Polling Place	2/5/2008	9:25 a.m.	St. Louis City	Voter reported that the number of voting booths at their polling place had been reduced from 2 to 1. There was a 40 minute wait and several people walked out before voting.

Polling Place	2/5/2008	1:00 p.m.	St. Louis City	A St. Louis Senior Center polling place opened late when a janitor did not come to work on time to unlock the secure storage area in which the voting machines were being stored. According to the report, the polling place opened 3 minutes behind schedule.
Polling Place	2/7/2008	11:00 a.m.	St. Louis City	Voter reported an election judge who was not handing out Libertarian or issue ballots.
Polling Place	2/5/2008	6:15 a.m.	St. Louis County	Voter stated she had voted at the Larimore Elementary School polling place for years. After standing in line for sometime, voter was informed that her polling place had moved to Hazelwood S.E. Middle School. Voter was upset because she had not received word from the county about the polling place change. She also stated that numerous Caucasian voters at the front of the line had been allowed to vote and 3 or 4 African American voters were told to go to the new polling place.
Polling Place	2/5/2008	2:35 p.m.	Christian	Caller complained that their county clerk had changed polling place location and now it was further away from his home.
Privacy	2/5/2008	6:30 p.m.	Macon	Caller was upset that when she went in to vote, the election judge said "Your daughter was here earlier to vote." Caller feels this violated her daughter's right to privacy. She has expressed her concern with the county clerk.
Privacy	2/5/2008	1:20 p.m.	St. Louis County	Polling place was set up poorly. Voter said privacy of their vote was violated. Poll workers told voter to block screen with her body instead of moving DREs to allow for privacy. Family of voter went to polling place 3 hours later and issue had still not been resolved.
Privacy	2/5/2008	12:03 p.m.	Jackson	A voter reported that a Raytown City Hall poll worker was looking at voted ballots. <sup>9</sup>

<sup>9</sup> "Judges are trained not to observe voters ballots and concerned voter did not contact the Jackson County Election Board. Therefore the JCEB could not contact the judge in question to review what had occurred."

Privacy	2/5/2008	1:39 p.m.	St. Louis County	Caller reported that the polling place at Overland, Missouri - Marian Elementary School at Sims & Midland is one judge short as one judge tried to leave. Caller was offended that a judge not only walked him to the ballot stand, but stood there while the voter cast the ballot. Voter requested this be corrected immediately.
Registration / Eligibility	2/5/2008	10:12 a.m.	Cape Girardeau	County Clerk staff checking on the provisions for an intrastate new resident voter.
Registration / Eligibility	2/5/2008	11:47 a.m.	Christian	Voter did not know if someone who lives in an R.V. and only has a P.O. box could vote.
Registration / Eligibility	2/5/2008	9:42 a.m.	Clark	Caller had questions about the eligibility of a person who moved after the date required to register for the General Election.
Registration / Eligibility	2/5/2008	8:15 a.m.	Clay	Caller thought he registered to vote at the local DMV but did not appear on the voter rolls.
Registration / Eligibility	2/5/2008	10:34 a.m.	Clinton	Voter was not allowed to vote because he was mistaken for a felon that belonged to someone with the same name. <sup>10</sup>
Registration / Eligibility	2/5/2008	3:00 p.m.	Clinton	Voter reported that he was denied a ballot at his previous polling place. Clerk staff had put him in deleted status, and he was unclear where his true place of residence was. <sup>11</sup>
Registration / Eligibility	2/5/2008	12:52 p.m.	Cole	Request from a voter asking for same-day registration in Missouri.
Registration / Eligibility	2/5/2008	7:20 a.m.	Franklin	Voter turned away from a polling place because the voter's status was changed to disqualified (felon) by the Franklin County clerk's office. A felon with the same name, but different DOB and SSN was listed in the DOC's felon list. The voter's status was changed in error by the Franklin county clerk.
Registration / Eligibility	2/5/2008	8:50 a.m.	Franklin	A voter was turned away because he was on the felon list but he is not a felon.

<sup>10</sup>"As for the first voter not being allowed to vote due to a mistaken felony: I personally handled this to the satisfaction of the voter. The state had somehow got the [voter's] information mixed up with someone with most of the same information. [The voter] had gotten [their] identity stolen and that is what caused the problem. I spoke with the secretary of state's office and got it straightened out for [the voter] and changed in the computer. I called [the voter] back and [the voter] was allowed to vote."

<sup>11</sup> "On the second reporter, I would need more information on it. Nothing is coming to mind."

Registration / Eligibility	2/5/2008	8:55 a.m.	Franklin	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008		Greene	Voter in Republic, MO noticed her polling place had changed from St. Elmo's Community Center to Meadowview Baptist Church. The caller and the spouse of the caller arrived there and found the spouse's name was in the poll book but the caller's was not. Caller could not use a driver's license to vote. The caller's information had accidentally been transferred to Kansas City where another voter with the same name was registered. Caller cast a provisional ballot and was given a stub with instructions to call in 14 days to find out whether the vote counted. The Clerk confirmed that two people under the caller's name are registered to vote in the state. The Clerk explained that the caller should have been given a provisional ballot and not been asked to go drive to Springfield to resolve the issue. The Clerk was going to call Kansas City to resolve the issue & affirmed that the caller's vote would be counted.
Registration / Eligibility	2/5/2008	9:47 a.m.	Jackson	Caller had moved within Jackson County and wanted to find out where he should vote. <sup>12</sup>
Registration / Eligibility	2/5/2008	9:50 a.m.	Johnson	Caller did not know if they were registered to vote. <sup>13</sup>
Registration / Eligibility	2/5/2008	9:21 a.m.	Kansas City	Caller did not know if they were registered to vote.

<sup>12</sup> "Registered voters are mailed a voter notification card prior to each election which includes the name and address of their poll location. If contacted by a registered voter the JCEB will provide our registered voters with this information."

<sup>13</sup> "As required by statute Johnson County conducts the canvass of voters prior to each general election. Voter notification cards were mailed to each registered voter of the county including correspondence to each mail-in applicant informing them they were registered, to bring their ID, and where to vote. The canvass was completed by January 1, 2008.

In addition, the county has a web site where a person can select "Am I registered" to verify their registration and other helpful information such as poll location and "See My Ballot". They can also sign up for "Voter Notify" where they will be sent a notice by email of upcoming elections and dates for registering, absentee voting, etc.

Notice is given in the paper of upcoming elections plus new releases concerning deadline for registering to vote and how they can verify if they are registered including information about the canvass and how they should have received a current voter notification card, and what to do if they did not."

Registration / Eligibility	2/5/2008	12:56 p.m.	Kansas City	Caller did not re-register to vote after she was married and wanted to know if she could still vote since she moved to another county and now had a new last name.
Registration / Eligibility	2/5/2008	10:02 a.m.	Pemiscot	Voter registered through the DMV but their name was not in the poll book. Voter cast a provisional ballot.
Registration / Eligibility	2/5/2008	9:04 a.m.	Polk	Caller inquired as to whether or not a person on parole can vote. <sup>14</sup>
Registration / Eligibility	2/5/2008	11:47 a.m.	Scotland	New resident had questions regarding voting in Missouri.
Registration / Eligibility	2/5/2008	12:00 p.m.	Scotland	New resident wanting to know if they were eligible to vote
Registration / Eligibility	2/5/2008	2:05 p.m.	Scott	Caller had a suspended imposition of sentence and wanted to know if they could still vote. <sup>15</sup>
Registration / Eligibility	2/5/2008	9:37 a.m.	St. Charles	Caller unsure if they registered to vote at their new place of residence <sup>16</sup>
Registration / Eligibility	2/5/2008	10:26 a.m.	St. Louis City	Voter went to their polling place but did not appear in the poll book and a provisional ballot was offered to him. Voter chose not to cast a provisional ballot.
Registration / Eligibility	2/5/2008	8:32 a.m.	St. Louis City	Caller had not received a voter notification card.
Registration / Eligibility	2/5/2008	9:30 a.m.	St. Louis City	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	12:00 p.m.	St. Louis City	Voter was given and cast a provisional ballot this year -- he had changed his address in 2006 and voted a regular ballot in November of 2006. He wanted to know why his name did not show up on the poll books and wanted assurances that his vote would count.
Registration / Eligibility	2/5/2008	2:04 p.m.	St. Louis City	Caller did not know if they were registered to vote.
Registration / Eligibility	2/6/2008	2:33 p.m.	St. Louis City	Voter was told he was not listed in poll book and was registered somewhere else - voter found someone with the same name had filed a change of

<sup>14</sup> "In response to the call on February 5, 2008, concerning the registration/eligibility issue: The deputy voter registration clerk contacted the local parole officer to be sure the office had the right information concerning the caller. The parole officer assured the clerk, the [voter] was not eligible to vote."

<sup>15</sup> "We would have checked with Dept. of Corrections and the Circuit Clerk."

<sup>16</sup> "The caller could have used our web site to see if they were registered at their current address or they would have to call our office so that we could check this out. We have put our numerous notices in the news paper and on the internet alerting voters to call ahead of Election Day to make sure they are properly registered in our county."

				address form.
Registration / Eligibility	2/5/2008		St. Louis County	An active voter who has not moved was dropped from the voting records. He shares his name with his son and believed that might be the problem, but he was not offered a provisional ballot. Voter called St. Louis County and the shared name issue was verified: the son was shown as registering on the date that the father moved to St. Louis City.
Registration / Eligibility	2/5/2008	6:20 a.m.	St. Louis County	Voter called to find out if they were registered to vote and inquired about the location of their polling place.
Registration / Eligibility	2/5/2008	8:59 a.m.	St. Louis County	Voter that had moved to St. Louis County from St Louis City wanted to know what they needed to do in order to vote.
Registration / Eligibility	2/5/2008	10:05 a.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	10:44 a.m.	St. Louis County	Caller had moved within the county and wanted to know if he needed to change his address in order to vote.
Registration / Eligibility	2/5/2008	11:51 a.m.	St. Louis County	Caller was unsure whether or not they were registered to vote in Boone County or in St. Louis County.
Registration / Eligibility	2/5/2008	2:09 p.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	3:41 p.m.	St. Louis County	Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	10:01 a.m.	Taney	A gentleman called to ask if his son-in-law who had committed a felony in Texas 10 years ago was eligible to register to vote. He reported that his daughter had registered in Missouri through the DMV and his son-in-law thought he registered at the same time as well but wasn't on the voter rolls.
Registration / Eligibility	2/5/2008	9:40 a.m.	Vernon	Voter reported they registered to vote at a DMV but their county clerk's office did not receive the registration.
Registration / Eligibility	2/5/2008	8:28 a.m.		Caller wanted to know how Missouri handles the right to vote for persons who have "mental issues."
Registration / Eligibility	2/5/2008	8:57 a.m.		Caller inquired as to whether or not a person on parole can vote.

Registration / Eligibility	2/5/2008	11:45 a.m.		Caller telephoned from Hartford, Connecticut wishing to become a United States citizen as quickly as possible so she could vote later this year. She also wants to pay her back taxes.
Registration / Eligibility	2/5/2008	1:00 p.m.		Caller did not know if they were registered to vote.
Registration / Eligibility	2/5/2008	9:30 a.m.	St. Louis County	Call was received from a public officials' office with questions about what to tell constituents who are not in the poll book. The caller did not have specific information about a voter, as he admitted he was receiving 3rd hand information, but he wanted to know what to tell anyone else who might call with questions about this.
Voting Equipment	2/5/2008	6:45 a.m.	Christian	A voter reported that when she put her ballot in the optical scan machine the workers stopped her. Poll workers said the machine was not calibrated and she could not use it, so they had the voter put the ballot in an envelope. Voter was unsure what would happen to the ballot.
Voting Equipment	2/5/2008	8:50 a.m.	Polk	Caller was almost sure the optical scan machine at the Northeast Marion polling place did not change numbers after he inserted his ballot. He didn't tell the election judges until after two other voters inserted their ballots and the number on the machine changed as the other voters' ballots went though. When he did tell election judges they didn't appear to know enough to help him. Explained to the voter all the checks on the machine and the reconciliations that will be done at the end of the day. <sup>17</sup>

<sup>17</sup> "This letter is in response to the call log for 2008 elections. In response to the call on February 5, 2008, concerning the optical scan machine: Two messages were left with [the voter] to call the County Clerk's office concerning [their] ballot not being counted and [they] did not respond to either one. A deputy voter registration clerk went to the polling place immediately upon [the voter's] call to check the machine and be sure the ballots were being counted. The machine total matched the number of signatures on the poll book. No message was on the read-out tape signifying problems with ballots not being counted. The ballot certification was completed at the end of the day and all ballots were accounted for the poll book matched the number read on the machine. Before the November election [the voter] came into the office and stated [they] hoped the machine was counting right for this election and [they] did not appreciate this office treating [them] like [they] did not know what [they] were talking about and [they] were not stupid and continued to voice [their] opinion about this office which was not a high one. There was no response from [the voter] after the election, so hopefully, things went well for [them] that day."

Voting Equipment	2/5/2008	6:00 p.m.	St Louis County	Only 2 out of 6 touch screen voting machines were working and there were no signs or guides to help people with the equipment.
Voting Equipment	2/5/2008	6:45 a.m.	St. Louis County	A couple voting at Kirkwood City Hall voted on "paper ballots", but the machine would not scan them properly. The poll worker "took our ballots and threw them in a pile under the scanning machine." The poll worker told the couple the ballots would "get scanned in later."
Voting Equipment	2/5/2008	4:00 p.m.	St. Louis County	At the Spoede Elementary School polling place in at Creve Coeur, a lock on a secure box beneath the optical scanner jammed and delayed the polls from opening for 90 minutes.
Voting Equipment	2/5/2008	6:00 p.m.	St. Louis County	Voter at Maplewood City Hall attempted to insert the paper ballot into the Optical Scan machine, but it would not accept the ballot and the poll workers set the ballot aside and told the voter they would take care of it. Voter was concerned and called back later in the day for assurance that it was taken care of but was still anxious about it.
Voting Equipment	2/5/2008	6:00 p.m.	St. Louis County	Voter in unincorporated St. Louis County went to her polling place at Pierremont Elementary in Manchester to cast her Optical Scan ballot but the machine failed to take it. A poll worker suggested she vote on a touch screen machine so the voter started to tear her paper ballot but was interrupted by a poll worker who took it from her. Individual voted on a touch screen but she was concerned about voting on it.
Weather	2/5/2008	3:53 p.m.	Christian	Assembly of God Church polling place was closed because of a tornado. A voter stated this was unfair and the polls should be open.
Weather	2/5/2008	3:31 p.m.	Christian	A polling place was under a tornado warning, so poll workers locked everything down and had the judges take some sealed things with them to a storm shelter.
Weather	2/5/2008	3:47 p.m.	Christian	Voters wanted to know if the evacuated polling place could be held open past 7:00 p.m.
Weather	2/5/2008	10:02 a.m.	Holt	Voter reported bad weather

Weather	2/5/2008	10:11 a.m.	Mercer	Voter reported bad weather
Weather	2/5/2008	4:09 p.m.	Platte	Clerk said a transformer blew at one of the polling places. Asked for suggestions on how to get voters to an alternate location. <sup>18</sup>
Weather	2/5/2008	4:00 p.m.	St. Louis County	Overnight storms knocked out power to two polling places in St. Louis County. The power was off when poll workers arrived to set up the polling place on Election Day. A local election authority said that the board contacted Ameren UE to get power restored to those locations and they were up and running by 6:30 AM which was about 30 minutes late. Some voters left before casting their ballots.
Weather	2/5/2008	12:45 p.m.	Worth	Caller reported that some polling places had lost heat and others had lost power, could polling places be closed? <sup>19</sup>
Weather	2/5/2008		Worth	A couple of polling locations lost power.

<sup>18</sup> "EA contacted local tv and radio stations to broadcast the polling site change late on election day. An election judge remained in their car at the entrance to original polling site and directed voters to the new temporary location. In addition, signs were placed at the intersection to both locations, notifying passersby of the change in location. The move to the temporary location went smoothly. EA went on site to oversee the transfer of equipment and ballots to the new location."

<sup>19</sup> "I have reviewed the phone log for my county – I wonder if the calls were not the ones from my staff. On February 5, 2008 parts of my county were without electricity for one to six hours, because of the weather causing a power failure.

In the polling place supplies there were "emergency" paper ballots. After the battery back-ups were exhausted the poll workers began using the paper ballots. Also, there were flashlights in the polling place supplies and a poll worker brought a kerosene heater for the polling places where power was out the longest."

## August 5, 2008 Voter Call Log

Issue Type	Date	Time	Jurisdiction	Description of issue
Absentee	8/5/2008	12:05 p.m.	St. Louis City	Caller states that she has never received an absentee ballot despite applying for one.
Absentee	8/5/2008	4:40 p.m.	St. Charles County	Caller from St. Charles CO feels his wife's voting rights were violated because she was put in the hospital last Tuesday and could not go to the polls to vote, and was not allowed to vote today. He called the Board of Elections and they said there was nothing they could do. He was told she could only request an absentee ballot until wed and did not have enough time to get one. <sup>20</sup>
Absentee	8/5/2008	10:10 a.m.	Knox County	Wants to know if they have to count absentee ballots that were over-nighted for delivery today. <sup>21</sup>
Absentee	8/5/2008	2:55 p.m.	Macon County	Staff in LEA office called because they had a voter who was sent an absentee ballot but showed up at the polls to vote. He has not sent back the absentee ballot

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**Responses received from the Local Election Authorities regarding calls in their area:**

<sup>20</sup> "Unfortunately, the law says we stop sending out absentee ballots to those who request one in writing and was received after 5:00 p.m. the Wednesday before the election. If the patient was admitted into a hospital within St. Charles County after 5:00 p.m. on the Wednesday before the election, and was properly registered in our county, then a hospital team is sent to that hospital to allow the patient to vote."

<sup>21</sup> "If it was received in this office by the deadline it was counted, if not received it was not counted."

Absentee	8/5/2008	3:30 p.m.	Wayne County	Caller emailed to say that her husband requested absentee ballot by mail last Monday, and it only arrived today. Said that she thought the deadline for requesting an absentee should be moved up <sup>22</sup>
Accessibility	8/5/2008	3:08 p.m.	Dent County	Caller said that a site in his area is inaccessible as a polling place. He said he believed a nearby church might be able to serve as a location.
Ballot	8/5/2008	1:28 p.m.	Adair County	Caller was upset she had to pick a party ballot.

<sup>22</sup> "We always mail out absentee requests within the 3 business days of being requested as required. If the request was received on the Monday before the last day to mail out (Wednesday), it was mailed out at least by that last day Wednesday, which was no more than 2 days after being received. However, we receive so many incomplete or inaccurate absentee requests that we have to contact the requester before we can send them out. The requests do not have enough information on them to allow us to contact them any other way but by mail. They should require a day time phone number and or an email. I need more information on the specific voter who requested the absentee ballot in order to be able to completely explain what the situation was. Once we mail the absentee ballot and it was mailed no later than Wednesday before the Election, we have no control over when they receive it through the mail. As far as her request to move up the deadline to request an absentee, if she was worried about it arriving on time, why did she wait until 2 days before the deadline to request it. Looks as though if the deadline had been moved up earlier than 2 days before present deadline she would have missed it anyway. So many people wait until the last couple of days to think about absentees or even after the deadline.

For the November Election, I had one couple that are now both home bound call and request absentee ballots on Thursday the day after the deadline to mail out. They were not on my permanent disability list, but are now, but should have been thinking about absentee ballots sooner than 6 days before the election. I also had a lady in one of our Nursing Homes that was in for about 6 weeks of therapy call on the same day wanting an absentee ballot. I had sent teams to the Nursing Homes at the first of the week to vote those interested in absentees. This lady somehow missed being on that list. With busy schedule of printing poll books, packing election supplies for delivery on Monday and just getting ready for Tuesday I told these 3 people I would try to send a team to vote them but wasn't sure I would have the time. I was not required to accommodate these people since their conditions existed well before deadline to mail out absentees. We did manage to send a team on Monday even though it left my office short staffed during the 2 1/2 hours it took to go vote those 3 people.

On Monday, the day before the November Election, while I was out delivering election supplies and machines, we received a call from a case worker in a hospital in St. Louis requesting that I send a team to the St. Louis hospital to vote a Wayne County voter that was hospitalized there. The voter had been hospitalized the day after the deadline to mail out absentee ballots. She told us that St. Louis City and County sent teams out to vote people in their hospital and that I should do that too. My staff called me on my cell phone and I told them we could not and were not required to send a team past an adjoining county and that we didn't have time on this day before to do that anyway. I tried to call the case worker after I got back in the office around 4 pm but she was already gone for the day. I left a message explaining what the statutes require and that I could not and would not send a team to vote this individual and that I was sorry. The case worker wanted me to let the spouse come in and pick up the ballot and take it to her husband in the hospital and then bring it back to me the next day. This was unfortunate for the voter, but the case worker didn't need to be telling him how I could and should do my job, just because the county/city the hospital is in and the adjoining county/city sends teams. Also, the voter/case worker shouldn't wait until the day before, when the voter had been in the hospital for almost 5 days at that time.

If you will send me the specific information on the email complaint, I can get more specific answers to your questions."

Ballot	8/5/2008	11:30 a.m.	Ralls County	Individual said he was denied the right to vote in that as an Independent voter, he was not given the option of voting my preferences of Democrats and Republicans. He had candidates he wanted to vote for but couldn't. <sup>23</sup>
Ballot	8/5/2008	12:19 p.m.	Reynolds County	Caller was upset that he could not vote in the Republican Governors primary and the Democratic Sheriff's primary.
Ballot	8/5/2008	2:22 a.m.		Upset she had to pick a party ballot. Wanted to know how to get it changed
Ballot	8/5/2008	2:55 p.m.		A voter was told by a poll worker that he must choose a Dem or Rep ballot and wanted to know if that was correct because he doesn't think party affiliation should be necessary.
Ballot	8/5/2008	3:10 p.m.	St. Francois County	Upset that he had to select a party ballot
Ballot	8/5/2008	4:11 p.m.	Dent County	The voter was upset about having to declare the party in order to vote. She felt it was a violation of her privacy.
Ballot	8/5/2008	5:30 p.m.		Caller was upset that he has to say what party ballot he wants to vote.
Ballot	8/5/2008	7:41 a.m.	Kansas City Board	Caller from Kansas City reported no ballots at polling place.
Ballot	8/5/2008	8:48 a.m.	Polk County	Caller took a Democratic ballot, and no Democratic candidates for Sheriff ran, so he was upset he was not able to vote for a Sheriff candidate. <sup>24</sup>
Ballot	8/5/2008	1:35 p.m.	Dade County	A voter brought in an absentee ballot and she wanted to know if that was legal. <sup>25</sup>
Ballot	8/5/2008	10:55 a.m.	Miller County	Caller was not given a choice to vote for any county officials. <sup>26</sup>
Ballot	8/5/2008	9:40 a.m.		Wants Secretary Carnahan to endorse paper ballots for the State of Missouri for everyone.

<sup>23</sup> "As far as the August election, you can't vote for a Republican and Democrat ballot as you know."

<sup>24</sup> "In response to the call on August 5, 2008, concerning the ballot issue: Polk County did not have a Democratic candidate for Sheriff file in this election cycle."

<sup>25</sup> "We would have told the voter, that as long as they hand-delivered the ballot back to us it was legal. I hope we are understanding the question correctly. I was unable to type it next to the call log."

<sup>26</sup> "The only thing we can figure out is, the person requested a democrat ballot and we only had one democrat candidate on our local level running in August. Rest was on the republican ballot. Any further questions, please let us know."

Ballot	8/5/2008	11:30 a.m.	Andrew County	LEA called with two issues in one polling place that has two precincts. The judges gave out the wrong ballot to some voters. 119 voters have been through the polling place, so some percentage of the voters did not get to vote on a water issue. They are also out of Republican ballots in that precinct.
Ballot	8/5/2008	7:15 a.m.	Ste. Genevieve County	Individual from Clerk's office called about a polling place that had distributed 19 ballots to the wrong voters. She wanted to know if she could attempt to telephone the 19 voters to come in and "vote again."
Challenger / Watcher	8/5/2008	2:40 p.m.	Grundy County	LEA called to double check the challenger/watcher statute as she has a supposed challenger at a polling place but she was not notified by either party chair there would be challengers at her polling places.
Challenger / Watcher	8/5/2008	9:00 a.m.		An independent who wants to be a challenger/watcher. I explained to him only parties with ballot access have the ability to appoint challengers/watchers.
Electioneering	8/6/2008	10:47 a.m.	Taney County	Caller from Taney County called to report a candidate went into a polling place and handed out doughnuts to poll workers. This was not the candidate's polling place.
Electioneering	8/5/2008	10:50 a.m.	Ozark County	LEA called to confirm some aspects of the electioneering statute. <sup>27</sup>
Electioneering	8/5/2008	12:55 p.m.	Cape Girardeau	The LEA office called because a candidate sign is posted in a State Dept. of Conservation park and they were told to remove it.
Electioneering	8/5/2008	2:45 p.m.	Lincoln County	The county clerk called because someone refused to cover their campaign t-shirt while in the polling place.
Electioneering	8/5/2008	3:45 p.m.	St. Louis City	Caller left voice message stating he was handed campaign information and a filled-out ballot at the door of polling place located in St. Louis, Ward 9, and Precinct 5; at St. Agnes Apartments, 2840 Wisconsin Ave. Caller did not leave a name or number.

<sup>27</sup> "This call was from my office asking about materials that were being handed out as voters were going in to vote, and how to make sure that wasn't a problem. We called all of our polling places and remind them to watch for electioneering materials and have voters put these things away."

Electioneering	8/5/2008	7:00 a.m.	Douglas County	Individual in clerk's office telephoned. Electioneering occurring at a polling place located in an individual's home. The electioneers set up a table in the homeowner's driveway and refused to leave claiming the homeowner's property is public property for the duration of election day. Homeowner cannot get in or out of their own driveway because of this situation.
Electioneering	8/5/2008	7:45 a.m.	Douglas County	Individual in Ava called with the flipside of the Douglas county issue concerning the table set up in the driveway of the private home/polling place. Individual maintains the homeowner had "no right" to ask them to move.
Electioneering	8/5/2008	7:51 a.m.	Perry County	Caller inquired about the distance an electioneer must be from the polling place. She also asked if he is wearing a tee-shirt with a party name written on it does he still have to be 25 feet from the polling place. <sup>28</sup>
Electioneering	8/5/2008	8:24 a.m.	Gasconade County	Property owner would not allow a political sign to be posted on the site of a polling place. <sup>29</sup>
Electioneering	8/5/2008	9:45 a.m.	St. Louis County	Individual called to see if election material obtained from electioneers is allowed into the polling place.
ID - Acceptable	8/5/2008	9:39 a.m.	St. Louis City	Person sent SOS a picture of a sign from a polling place on Olive near the AG Edwards business park. The sign states "full name & current residence address - ID required".
ID - Photo	8/5/2008	5:02 p.m.	St. Louis County	Caller was asked multiple times for a photo ID. She contacted St Louis County Board and they said they would correct it; poll workers continued to press for photo ID.

<sup>28</sup> "I am sure that this same caller contacted my office concerning these questions. We normally get these calls from concerned citizens on every Election Day. My response is that any electioneering has to be done at least 25' from the entrance to the polling place and that a tee-shirt with a party name on it falls into the electioneering category. If that person is in the polling place we ask the judges to ask the party to cover the shirt without making a big scene about it. To the best of my knowledge, these situations have been handled and corrected without incident."

<sup>29</sup> "Answer to electioneering complaints 8-5-08 County Clerk Stated it was property owner's right to decide whether sign could be posted & SOS office concurred after researching."

ID - Signature	8/5/2008	11:20 a.m.	Jackson County	Caller used his cell phone to call from his polling place to lodge a complaint. He reported that he had his voter card and a current bank statement and the election judges were not allowing him to vote. He said they told him he had to have identification with a signature. SOS staff told him we would contact staff in Jackson County. I got his voting location and the address. He was escorted out of the polling place by police officers. <sup>30</sup>
Intimidation	8/5/2008	8:15 a.m.	Jackson County	Caller complaining about political robo-calls. <sup>31</sup>
Other	8/5/2008	4:15 p.m.	Hickory County	Caller asked what this election was all about and if he should go vote. He also wanted us to stop trying to raise taxes on cigarettes. Also asked why cigarettes brought in more tax revenue than corporate taxes.
Other	8/5/2008	8:20 a.m.	Franklin County	Clerk's office from Franklin County called to see if an exit poller was required to register with her.
Other	8/5/2008	8:46 a.m.	Vernon County	Clerk wanted to know whether an individual could stand outside a polling place and ask exiting voters what ballot they had taken.
Other	8/5/2008	9:12 a.m.		Caller wanted to know if her employer is required to give her time off today to vote.
Other	8/5/2008	9:19 a.m.	St. Francois County	Caller wants to petition the State Liquor Control board to stop a bar from going into an already existing business that is right next to her home.
Polling Place	8/6/2008	10:00 a.m.	St. Louis County	Caller notified SOS that her parents arrived at Ladue Horton Watkins High School polling place to vote at 6:54 pm on 8/5, but the polling place was already closed. The poll workers refused to allow them to vote.
Polling Place	8/5/2008	6:45 p.m.	Adair County	The LEA office called because a major accident has caused the closing of one of their polling places. Apparently there were still voters waiting to vote
Polling Place	8/5/2008	7:00 a.m.	St. Louis County	Call received from a 3rd party; claiming a polling place was closed before 7pm.

<sup>30</sup> "Discussed and resolved with the Secretary of State's Office after the August election."

<sup>31</sup> "The JCEB cannot monitor political robo-calls."

Polling Place	8/5/2008	12:22 p.m.	Osage County	A gentleman had already voted and wanted to know if he could now go with his wife into the polling place and answer questions about candidates while she is voting. <sup>32</sup>
Privacy	8/5/2008	3:33 p.m.	St. Louis County	When voter was led to the machine, the Election Judge told her to pick her party and then stood and watched to see which party she chose. She felt this was an invasion of her privacy. This happened at Crestview Middle School. She told the Election Judge that the state of Missouri is an Open Party state according to the front page of the St. Louis Post Dispatch. She did not believe that the Election Judge had a right to watch her chose which party she chose.
Registration / Eligibility	8/5/2008	1:41 p.m.	Clark County	An individual adjudged incapacitated has order reinstating his voting franchise, dated today.
Registration / Eligibility	8/5/2008	10:07 a.m.	Boone County	Caller wanted to know where to change her address
Registration / Eligibility	8/5/2008	10:33 a.m.	Benton County	County clerk called with a registration pending. They wanted to know if the voter brought in their ID, and that was all that was missing, could they allow them to vote.
Registration / Eligibility	8/5/2008	12:03 p.m.	St. Louis County	Caller wanted to know where to mail their voter registration card.
Registration / Eligibility	8/5/2008	3:15pm	Taney County	Caller was upset because he and his wife changed voting address at the same time and she was allowed to vote but he was not. I got his name and last 4 digits of his social security number to look into this further.
Registration / Eligibility	8/5/2008	9:05 a.m.	St. Charles County	Caller was not sure if she was registered <sup>33</sup>
Registration / Eligibility	8/5/2008	9:08 p.m.	Howard County	Caller said she has attempted to register more than once in New Franklin and was still not in the poll book. <sup>34</sup>

<sup>32</sup> "In reference to the inquiry in August 2008, the question could have been answered by a poll worker or by someone in this office. I suspect it was someone who would not condescend to my republican level to ask the question."

<sup>33</sup> "We do all we can to get the word out to the voters to check on their voting status "before" Election Day by publishing notices in the news papers and on the internet. We tell them to call or come into our office to make sure that they have their registration up to date. We send all registered voters a notice of election card about a week before the election with their current polling place information."

<sup>34</sup> "Voter claimed to have registered multiple times with previous administration, however, no record could be found of this on Election Day. Voter was given a provisional ballot and a voter registration card. Ballot

Registration / Eligibility	8/5/2008	9:24 a.m.	Caldwell County	LEA called -- two voters at polls who have been adjudged financially incapacitated. She confirmed with their circuit court that it was financial only.
Registration / Eligibility	8/5/2008	9:45 a.m.	Taney County	Voter registered in Taney last week and tried to vote in Greene County today.
Voting Equipment	8/5/2008	1:25 p.m.	St. Charles County	Says that the optical scan didn't accept her ballot. Wants to know if her vote will count. <sup>35</sup>
Voting Equipment	8/5/2008	1:33 p.m.	St. Louis County	Worried that the optical scan didn't read her vote because she received no print out or other "signal."
Voting Equipment	8/5/2008	10:15 a.m.	St. Louis City	Caller from University City wanted to urge Secretary Carnahan to stick with the Optic Scan voting machine and not re-certify the touch screen because the Optical Scan is clearly more secure.
Voting Equipment	8/5/2008	6:45 a.m.	St. Louis County	Gentleman unhappy about "service." Poll workers "chatting and visiting." Ballot box "standing open with a piece of tape holding it shut." In his opinion: "the polling place was just a big joke." Says "machine would not take his card properly."

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was not counted as no proof of registration was ever found. Voter did register and was able to vote at the next election. Voter was unaware that there had been a change in administration and all the problems with Howard County elections."

<sup>35</sup> "If there was a problem with the Optical Scan unit accepting the ballot, then the judges are instructed to have the voter place the ballot in the emergency compartment on the side of the Optical Scan Unit, then call and report the problem to us. We will then, send out technicians to repair or replace the unit. The judges would then open up the emergency compartment and run all of the ballots stored inside, through the Optical Scan Unit. They will then check and verify that the number of ballots on the OS Unit matches the number of ballots that they have issued in the ledgers."

## November 4, 2008 Voter Call Logs

Issue Type	Date	Time	Jurisdiction	Description of issue
Absentee	11/4/2008	1:10 p.m.	Pulaski County	Citizen who works at Ft. Leonard Wood got e-mail recommending voters on base go to polling place at St. Robert to vote a federal ballot even if not registered in MO.
Absentee	11/4/2008	1:15 a.m.	St. Charles County	Voter hospitalized on October 29 and county won't allow him to vote. <sup>36</sup>
Absentee	11/4/2008	11:10 a.m.	Boone County	College student was told to throw away her absentee ballot from her hometown instead of turning it in to Boone County when she goes in to vote. This information was provided by someone registering college students. She now will be driving to her hometown to ensure her vote will count.
Absentee	11/4/2008	11:34 a.m.	Kansas City Board	Voter never received his absentee ballot.
Absentee	11/4/2008	3:27 p.m.	St. Louis County	Voter requested an absentee ballot to be mailed to school in Columbia. Did not get it in the mail in time. Decided to drive back to St. Louis to vote. Forgot the absentee ballot in Columbia. Went to normal polling place in Ferguson. They would not let her vote.
Absentee	11/4/2008		St. Louis County	Caller believed her rights were violated because she didn't get her absentee ballot until today so she was not able to get her ballot back to St. Louis County.
Absentee	11/4/2008	2:00 p.m.	Clay County	Missouri voter in North Carolina requested an Absentee Ballot from Clay County several weeks ago and has never received it.
Absentee	11/4/2008	7:00 a.m.	Cole County	Voter's husband in hospital and Cole County clerk will not allow her to take ballot to him to vote.
Accessibility	11/4/2008	10:42 a.m.	St. Louis City	Staff from election board told voter that they could have curbside voting, but were required to present a handicap sticker.

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### Responses received from the Local Election Authorities regarding calls in their area:

<sup>36</sup> "If the voter was hospitalized in a hospital, within our county, after 5:00 p.m. on the Wednesday before the election and was properly registered, a hospital team would have been sent to that hospital to vote the patient."

Accessibility	11/4/2008	3:41 p.m.	Dallas County	Polling location is the office of cemetery on dirt road -- making it difficult for people to vote. <sup>37</sup>
Accessibility	11/4/2008	4:20 p.m.	Greene County	A representative from election protection hotline (866-ourvote) called about complaints relating to accessibility in 3 precincts. Sunset Church of Christ-disabled voter not able to vote curbside; Seminal Baptist- accessible machine not set up when poll opened; Immaculate Conception Church- no privacy for accessible machine.
Accessibility	11/4/2008		Cole County	Caller complained that Cole County violated disabilities act by not allowing disabled voters to vote at the Cole County Courthouse. He demanded to speak to a supervisor.
Ballot	11/4/2008	10:42 a.m.	Kansas City Board	Voter was worried that an undervote would void ballot.
Ballot	11/4/2008	11:29 a.m.	Christian County	Voter was concerned that the marker he used had bled through to the other side of the ballot
Ballot	11/4/2008	2:15 p.m.	Dunklin County	SOS received report that several polling places were running short of ballots. <sup>38</sup>
Ballot	11/4/2008	9:28 a.m.	Jefferson County	County Clerk requested clarification on provisional ballots. People were demanding provisional ballots, even though the office has exhausted all its resources to find out that the person is not registered. County Clerk was worried that if they give a provisional to everyone who demands one, they will run out of envelopes.

<sup>37</sup> "At issue with the first call was the polling location. There is no other public building in that township and I want to add that the caller was so upset when [they] called that we could not even talk to [them] about it. [Their] main issue was NOT the dirt road, but rather the cemetery in such close proximity to the polling place. [They] kept saying that I was making [them] vote in a cemetery. It is a church with a cemetery behind it. Services are no longer held at this church and it is used as a community center. The facility is approximately 1-2 miles off of a hard surface road. The county road foreman always checks the road the day before the election to make sure it is in good condition and sends a road grader to fix any ruts or pot holes if necessary. I tried to explain to [the voter] that since the location is such an issue for [them] I would make arrangements for [them] to get an absentee ballot. [They] were screaming and so out of control there was simply no reasoning with [them], but I don't know [their] name and have no way to contact [them]."

<sup>38</sup> "Calls were made by a watcher, not a poll worker. After we received a call from the state we had more ballots printed. However, none of the polls used the additional printed ballots, nor did any poll run low on any of their ballots. Everything was under control by our poll workers and staff."

Ballot	11/4/2008		St. Louis City	Voter was issued the wrong ballot and when she inquired to the poll worker and they had no idea what was going on, and kept telling her "it will probably count." Voter was concerned it might not count.
Ballot	11/4/2008	12:25 p.m.	Platte County	SOS received information that poll workers from Walnut Creek polling place were running out of "blue sheets" and paper ballots, but unable to contact Platte Co. BOE. <sup>39</sup>
Ballot	11/4/2008	10:08 a.m.	Greene County	Voter questioned if under-voting would cause their ballot to be disqualified.
Electioneering	11/4/2008	1:50 p.m.	Cape Girardeau	Caller wanted to verify the law on electioneering at the polls. He said the people promoting their candidate were 25 feet past the door but the line to get into the polls was also past 25 feet.
Electioneering	11/4/2008	11:07 a.m.	Cole County	Voter complained about electioneering within 25 feet at McClung Park
Electioneering	11/4/2008	11:18 a.m.	St. Charles County	Person handing out Obama literature at Wentzville Community Center within 25 feet. <sup>40</sup>
Electioneering	11/4/2008	12:17 p.m.	Jackson County	Fort Osage District #28 -- have candidate signs on the lawn of the polling location
Electioneering	11/4/2008	5:06 p.m.	Jackson County	Voter called to complain about candidate talking to voters in line within 25 feet. <sup>41</sup>
Electioneering	11/4/2008	8:45 a.m.		Voter had a question about electioneering.
Electioneering	11/4/2008	9:10 a.m.	Greene County	A caller reported that Obama literature was laying around the voting booth at Delaware School in Springfield.
Electioneering	11/4/2008	9:30 a.m.	St. Louis City	Ward 11, Precinct 3 in St Louis City. Individuals passing out Proposition B literature near the polls. Voter claims they were within the 25 feet rule.

<sup>39</sup> "EA contacted the Supervisory Judges at the Walnut Creek polling location. They both stated that they did not make the call but that the Democratic Challenger had placed the call to the SOS office. They both stated that they had more than enough paper ballots and would ask the Challenger why the call had been made to the SOS ostensibly on their behalf. Our office printed 110% paper ballots for each poll site based on the active and inactive registration totals for each poll site. In addition, there was a touch screen unit present that was being used by voters as well. It would be highly unlikely that any of our poll sites would run out of paper ballots."

<sup>40</sup> "If and when electioneering is done too close to the polling place entrance, as soon as it is reported our office sends out deputies to make sure that the electioneering is moved back 25 feet from the entrance. In this case, as well as others that day, I personally went to the polling place to advise the people that were campaigning about the 25 ft. restriction."

<sup>41</sup> "The voter who issued the complaint with the SOS did not contact the judges at the specific poll location nor did they contact the Jackson County Election Board with their concerns."

Electioneering	11/4/2008		St. Louis County	Caller inquired about how far candidates must be from the polling place. Commented that candidates should be required to stay more than 25 ft from the polling place.
ID - Acceptable	11/4/2008	1:39 p.m.	St. Louis County	Returned a call to a voter who voted at Bible Chapel Victory School. He and his wife had their IDs out, but no one asked for them or looked at them.
ID - Acceptable	11/4/2008	3:19 p.m.	St. Louis County	Caller observed an election judge at the First Baptist Church at 8665 St. Charles Rock Road tell a voter that an expired MO drivers license was not an acceptable form of ID.
ID - Acceptable	11/4/2008	5:17 a.m.	Jackson County	Poll Workers at Gordan Parks Charter School are asking for 2 forms of ID.
ID - Photo	11/4/2008	10:52 a.m.	Callaway County	Election judge at Cedar Grove Baptist Church asked for photo ID after voter presented voter notification card she got from county clerk. Voter also said voting instructions were not clear. Not enough polling booths were present, so voters had to vote at a counter in open place.
ID - Photo	11/4/2008	11:09 a.m.	Jackson County	Voter reported that poll workers at Mill Creek Elementary polling place were asking for a photo ID.
ID - Photo	11/4/2008	12:19 p.m.	St. Louis County	Voter went to vote at precinct 034 at Kirkwood Middle School, 11289 Manchester Rd. A poll worker refused to accept a voter notification card and told her that she needed to present a driver's license or other form of photo ID. The voter gave her a driver's license to prevent a delay.
ID - Photo	11/4/2008	12:41 p.m.	St. Louis County	Voter was asked for photo ID at White Rogers Community Center and was not able to vote even though he had his voter notification card from St. Louis County BOEC.
ID - Photo	11/4/2008	5:12 p.m.	St. Louis County	A representative from Election Protection Coalition called to relay complaints about long lines and poll workers requiring a photo ID at Lee Masters School, 1825 Crown Point Road in St. Louis.
ID - Photo	11/4/2008		St. Louis County	Voter had two other forms of ID and the poll worker at High Cross Ridge Elementary School said she had to have a photo ID before she could vote.

ID - Signature	11/4/2008	11:40 a.m.	St. Louis County	Voter went to vote this morning at the Emmanuel Presbyterian Church at 17126 Manchester Rd. with a voter notification card, a printed copy of the Acceptable IDs to Vote pdf from the SOS web page and a copy of the ballot. Initially, poll worker did not accept the voter card and asked for a signed ID. Only after the voter insisted that the ID's on the SOS flyer were acceptable did the poll worker allow her to vote.
Intimidation	11/6/2008	12:38 p.m.	Unknown	Caller said her son received a text message telling Obama supporters to vote on Nov 5. Staff was unsure what county caller was calling from, but it was a 417 area code number.
Intimidation	11/4/2008	12:44 p.m.		SOS received information that a text message had been received by at least one person that said: Due to the long lines today, all Obama voters are asked to vote on Wednesday. Thank you! ~ Please forward to everyone!"
Intimidation	11/4/2008		Boone County	Voter received a text "Attention, due to long lines, Obama supporters are to vote tomorrow, please forward to other supporters."
Intimidation	11/4/2008		Stone County	Voter received a text "Attention, due to long lines, Obama supporters are to vote tomorrow, please forward to other supporters". <sup>42</sup>
Other	11/4/2008	1:32 p.m.	Jefferson County	Caller was upset about Electoral College, on media reports on Election Day, and media outlets endorsing candidates.
Other	11/4/2008	1:37 p.m.	Greene County	Voter alleged he was denied the ability to vote at a polling place in Springfield because he entered the polling place wearing a shirt with a picture of a woman's buttocks. The poll workers became angry and threatened him with arrest unless he left.
Other	11/4/2008	12:21 p.m.	St. Louis County	Employer would not allow employee time off to vote.
Other	11/5/2008	8:15 a.m.	Benton County	Candidate feels there were irregularities in the counting of ballots at the county level - his opponent's friends and family were involved in ballot counting.

<sup>42</sup> "This text did not come from my office or any of my employees. I would not know to address these random text messages coming from the public. Any suggestions?"

Poll Worker	11/4/2008	3:50 p.m.	St. Charles County	Individual signed up to be an election judge but the election authority waited until the day before the election to notify him he was not working. He's very upset about being treated badly. <sup>43</sup>
Poll Worker	11/4/2008	4:54 p.m.	Dallas County	Voter was frustrated that the same election judge that checks in voters at the polling book continually gets his name wrong and asks him to sign on the wrong line multiple times. <sup>44</sup>
Poll Worker	11/4/2008	5:09 p.m.	Jackson County	Voter complained that judge explanation of how to line up ballot card and ballot to mark dot directly to right of candidate name did not work correctly.
Polling Place	11/4/2008	10:30 a.m.	St. Louis County	Caller reported a 2-3 hour wait to vote at Heman Park in University City; suggested more poll workers are needed.
Polling Place	11/4/2008	10:34 a.m.	St. Louis County	Father called on behalf of his daughter, who lives in Ferguson. She is trying to vote in Ferguson --- got in line at 7:11 a.m. --- has a 30 minute wait still at 10:20am to get in the building – and is being told it will take another hour to vote after she gets in the building. All the poll workers and everyone are being nice and doing the best they can.
Polling Place	11/4/2008	10:40 a.m.	St. Louis County	Caller was upset that it took 3 hours to vote.
Polling Place	11/4/2008	10:50 a.m.	Franklin County	Voter complaint that poll workers were parked in front of the door at the Sullivan City Hall and she did not want to contact the County Clerk herself.

<sup>43</sup> "We never notify any judges that they're not working because we don't know when a cancellation will occur. We always tell the judges that depending on where they live and if any opening occurs due to cancellations that they could be contacted anytime up until the Election Day. In this past general election, we were over saturated with volunteers in many areas, and many of these volunteers didn't want to work very far from their home which limited us in placing them. Also, we're not able to predict if, when and where cancellations will occur, but as soon as they did occur we were contacting the volunteers by phone or through e-mail. The first ones that responded got the job. [The individual] is not qualified, because of [their] demeanor, to be an election judge. You can ask [the election staff], and [they] will verify that fact. We did not call [the individual] the day before the election."

<sup>44</sup> "The second call regarding a poll worker will be addressed before the next election. The worker has diabetes and did not take time to eat and [their] blood sugar levels dropped. I received a couple of calls about this a day or two after the election but all calls were from women, so the gentlemen who called you had not addressed the issue with me. If this had happened in prior elections, he did not talk to me about it. As I stated this will be addressed before the next election. I trust I have answered any questions you have, if not, please let me know."

Polling Place	11/4/2008	10:58 a.m.	Camden County	Voter is concerned about a marquee outside the polling place (a church) in Mack's Creek that reads "How would Jesus vote?"
Polling Place	11/4/2008	3:54 p.m.	Greene County	Local elected official called alleging that County Clerk asked police officers to walk through a polling place located in a school.
Polling Place	11/4/2008	8:27 a.m.	Kansas City Board	A representative from the US Civil Rights Division received a complaint that the Bishop Spencer Place polling place in Kansas City did not have poll books. Workers were writing down voters' names and calling into the KCEB office with long lines as a result.
Polling Place	11/4/2008	8:30 a.m.	Scott County	Caller reported that there was a lot of loitering around voting booth at polling place. <sup>45</sup>
Polling Place	11/4/2008	9:45 a.m.	St. Louis County	Voter waited in line for four hours at Ferdinand township, precinct 43. Only four DREs and ten voting booths for paper ballots. Line remained four hours later.
Polling Place	11/4/2008		Jefferson County	People with the last name starting with the letter A-K are being allowed to walk in and vote and people with the last name starting with a letter after that are being told they must wait in line for an hour and a half at St. Johns Catholic Church in Imperial Missouri. <sup>46</sup>
Polling Place	11/4/2008		St. Louis County	Caller said four hour wait to vote in Blackjack is ridiculous and wanted to know why it is so long.
Polling Place	11/4/2008	9:00 a.m.	St. Louis County	Parkview Place Apartments opened at 6:30 a.m. instead of 6:00 a.m. They started to let people already in the building vote first instead of the people in the line outside since 4:30 a.m.
Privacy	11/4/2008	12:10 a.m.	Jasper County	Voter was unhappy with her polling place experience. She believes there was not enough privacy. Polling place was Briarbrook Country Club... She already contacted the Jasper County clerk's office.

<sup>45</sup> "I visited each polling place to check for any problems that they may have. If there was a problem and I know about it, I would take care of it."

<sup>46</sup> "We will try to do a better job in the next election per Wes."

Privacy	11/5/2008	8:05 a.m.	Sullivan County	Voter in polling place in Humphreys reported that there were only three election judges and they were wandering around the polling place and looking over her shoulder as she was voting.
Privacy	11/4/2008		Jasper County	Brookling Heights city hall, there was little privacy and felt the voter may be peer pressured to vote one.
Privacy	11/4/2008		St. Louis County	Voter felt her privacy was violated because the poll worker looked at her ballot when it was being scanned. Voter felt the lady will not count her vote because she saw the way she voted.
Registration / Eligibility	11/4/2008	10:15 a.m.	St. Louis County	Voter turned away - told not registered.
Registration / Eligibility	11/4/2008	10:25 a.m.	Kansas City Board	Voter reported he is inactive due to NVRA.
Registration / Eligibility	11/4/2008	10:30 a.m.	St. Louis County	Voter moved after registration deadline and was told by St Louis County that he needed to vote in St. Charles and St. Charles told him he needed to vote the "short" ballot in St Louis County.
Registration / Eligibility	11/4/2008	10:32 a.m.	Jackson County	Voter was concerned because his name was misspelled on his voter registration card.
Registration / Eligibility	11/4/2008	10:34 a.m.	Nodaway County	Caller said she asked to be registered when she got her MO driver license, but documents indicate she said "No." She has talked with County Clerk. <sup>47</sup>

<sup>47</sup> "I remember this caller and she claimed she and her husband both went to the Dept of Revenue at the same time to get their new Missouri license as they came from Iowa. The husband said "yes" to registering and he actually received his card in the mail and took it to the poll that day. The wife did not receive a card and she went to the poll with her husband making her claim that she registered through DMV.

I allowed this voter to come to my office and vote a provisional ballot, as she had already left the poll and gone to work in Iowa, while checking further with DMV."

Registration / Eligibility	11/4/2008	2:40 p.m.	Iron County	Caller moved at the end of September and did not change registration from St. Louis County. She wanted to vote a provisional ballot. SOS staff explained the provisional balloting process to her and told the caller she would need to speak with the County Clerk. Caller said she was going to vote in St. Louis County. <sup>48</sup>
Registration / Eligibility	11/4/2008	3:00 p.m.	Jackson County	Voter was turned away at the polling location -- she is not in the precinct register.
Registration / Eligibility	11/4/2008	4:45 p.m.	St. Louis City	Voter registered at St Louis City Board of Elections in person and got letter from them. She was not in the poll book and had to vote a provisional ballot.
Registration / Eligibility	11/4/2008	4:56 p.m.	St. Louis City	Caller said she and her husband moved three years ago to the City from the County. She complained that no one told her she had to reregister, and she is upset that now she can't vote.
Registration / Eligibility	11/4/2008	7:00 a.m.	St. Louis County	Caller was not in roster at polling place.
Registration / Eligibility	11/4/2008	7:30 a.m.	St. Louis County	Voter has not moved in 8 years but county has her at wrong address in system so wasn't in poll book.
Registration / Eligibility	11/4/2008	7:30 a.m.	St. Louis County	Voter called on provisional line wanting to know if his vote counted. He had moved from St. Louis City to County and did not reregister.
Registration / Eligibility	11/4/2008	7:48 a.m.	Jackson County	Voter showing up as disqualified due to Department of Corrections list.
Registration / Eligibility	11/4/2008	8:30 a.m.	St. Louis City	Voter not showing up under correct name in St. Louis City.

<sup>48</sup> "Depending on the voter's actions on Election Day this situation could have been handled one of two ways:

- 1) The voter may have decided to vote in St. Louis without our knowledge.
- 2) We did have one Provisional Ballot on Election Day that fits this description. This particular voter showed up at the polls requesting a Provisional Ballot. She stated that she had moved prior to the registration deadline and hadn't updated her registration. We honored the request for the Provisional Ballot and informed her that the vote may not count, but that by voting provisional it would now register her in Iron County."

Registration / Eligibility	11/4/2008	8:30 a.m.	St. Louis County	Voter moved within St. Louis County in the last month. She went to her old polling place, Cliff Cave Library, and waited in line for two hours. She signed the polling book and then was told she needed to go to Oakville School, her new polling location, but would not be able to vote because she had already signed the book.
Registration / Eligibility	11/4/2008	9:00 a.m.	Franklin County	Voter was told by poll worker since her status was inactive, she would not be eligible to vote.
Registration / Eligibility	11/4/2008	9:00 a.m.	Jasper County	Caller reported that election judges in Webb City are sending voters away without being given the option of a provisional ballot.
Registration / Eligibility	11/4/2008	9:05 a.m.	Cole County	Voter is not registered to vote and didn't think it is fair to make US citizens register to vote
Registration / Eligibility	11/4/2008	9:06 a.m.	Kansas City Board	Voter wanted to verify active status and polling place location.
Registration / Eligibility	11/4/2008	9:06 a.m.	St. Louis City	Caller moved and wanted to know where to vote.
Registration / Eligibility	11/4/2008	9:06 a.m.	St. Louis County	Voter wanted to verify active status.
Registration / Eligibility	11/4/2008	9:10 a.m.	Laclede County	Voter was upset because DMV has no record of his registration application from July. Voter was angry because he said if he votes a provisional ballot, he knows they won't have it counted tonight and he wants to have his vote in tonight's totals. <sup>49</sup>
Registration / Eligibility	11/4/2008	9:13 a.m.	St. Louis County	Voter reported that her name did not appear in the poll book. She had moved one week ago and filled out a change of address at the St Louis County BOE, who told her to appear at her new polling place. When she did her name was not in the book and it took 40 minutes to resolve. She could not wait in line another hour to vote and had to leave for work.

<sup>49</sup> "My response to the complaint from Laclede County voter is that the Dept of Revenue questions are confusing to an applicant. Are you registered to vote? The first question (they will answer yes, if registered in a prior county). Do you want to register to vote? (they think they do not need to re-register; just submit the change of address.)"

Registration / Eligibility	11/4/2008	9:18 a.m.	Jasper County	Unknown caller complained that people at a couple of polling place in Webb City were not in poll book and were being sent away without chance to vote a provisional ballot.
Registration / Eligibility	11/4/2008	9:22 a.m.	Platte County	Voter did not know if they were registered. <sup>50</sup>
Registration / Eligibility	11/4/2008	9:26 a.m.	Franklin County	Voter's registration status was not updated from St. Louis County to Franklin County.
Registration / Eligibility	11/4/2008	9:33 a.m.	Boone County	Voter was not in poll book.
Registration / Eligibility	11/4/2008	9:55 a.m.	Jasper County	Voter went to old polling location and was directed to new location because he had moved. New location sent him back to old location. County Clerk told him the jurisdiction has many new election judges this year who were not adequately trained.
Registration / Eligibility	11/4/2008		St. Louis County	Caller went to vote in St. Louis County even though he lives in Warren County. Complained that this is voter fraud because he was not allowed to vote in St Louis County because he used to vote there.
Voting Equipment	11/4/2008	1:11 p.m.	Boone County	SOS received a complaint that a DRE at Shepherd Boulevard Elementary was giving an error message- "error-incomplete ballot".

<sup>50</sup> "Vague description of issue. Uncertain if this voter contacted our office first before calling your office. Regardless, if the voter had contacted our office, we would have used MCVR and checked to see if the voter was registered in our county. If not found in MCVR we would have asked the voter when and where they registered to vote, then researching our rejected registration files, as well as our files for registrations take after the cut-off period for this election. If required, we would have contacted the DMV to determine if the voter had registered to vote in the appropriate time-frame at the time of their license renewal. If no record would have been found, the voter would have been offered the opportunity to cast a provisional ballot, allowing our office to do further research after the election."

Voting Equipment	11/4/2008	1:35 p.m.	Platte County	Voter reported that a ballot box at Wexford Place was broken and the poll workers were having voters put their ballots in a cardboard box. <sup>51</sup>
Voting Equipment	11/4/2008	10:20 a.m.	Jackson County	Caller said the machine stopped working, and they were putting ballots into the ballot box without scanning. The caller wanted to know if this was the proper procedure. <sup>52</sup>
Voting Equipment	11/4/2008	10:30 a.m.	St. Louis County	Reports of broken voting machines at Fairview Elementary, Jennings High School, and Mark Twain School. Report also said voters were given provisional ballots in lieu of machines working properly. Was also told of a broken optical scan counter at Heritage House Apartments in Affton.
Voting Equipment	11/4/2008	11:07 a.m.	St. Louis County	Voter reported that her vote "flipped." She reported it to the election judges and also was able to easily correct it, saw the correction on her paper trail, and voted the way she wanted.
Voting Equipment	11/4/2008	11:17 a.m.	St. Louis County	Affton Christian Church polling location has a broken machine -- it broke first thing this morning.
Voting Equipment	11/4/2008	12:40 p.m.	Kansas City Board	The VVPAT printer on the DRE malfunctioned in precinct 6 of ward 5 and the voter was not able to see the printer advance the tape. The election judges said they had been having trouble with that machine but had not fixed it.

<sup>51</sup> EA was contacted about the issue by a Supervisory Judge, when a voter tried to pull out their ballot from the optical scan reader, tearing their ballot and leaving half of their ballot in the feeder/reader of the equipment. The Supervisory Judge was able to pull the stuck ballot from the unit, but the unit would not accept ballots after this incident. The Supervisory Judge immediately placed a large cardboard box next to the ballot box for the collection of ballots, until the EA could arrive with a new unit and look at the current unit to see if it could be repaired on site. At all times, the ballots were in the custody of a bi-partisan team of election judges, with a Democratic Challenger present onsite. All voters were given the opportunity to turn in their paper ballot for the opportunity to vote on the touchscreen equipment, if they did not wish to place their ballot in the box. One voter refused to place their ballot in the box and remained onsite until the replacement unit was in place and in operation. This same voter then handed their ballot over to the bi-partisan election judge team to feed into the new unit. All ballots collected in the cardboard box were fed into the new optical scan unit by the bi-partisan team, under the direction of the EA onsite, and with the presence of the Democratic Challenger assigned to this particular polling location. Totals ballots cast were verified against the number of poll book signatures at that point and the two balanced. EA remained onsite for awhile after the unit was replaced to ensure that the new unit was up and working. No further issues were reported at this location."

<sup>52</sup> "Judges are instructed to inform voters to place their ballots in the provisional ballot slot of the ballot box if the precinct ballot counters are malfunctioning. Ballots are then counted at the Jackson County Election that night."

Voting Equipment	11/4/2008	12:53 p.m.	Kansas City Board	Voter was concerned that the precinct counter kept jamming. However, she was able to cast her ballot.
Voting Equipment	11/4/2008	2:38 p.m.	Kansas City Board	The voter is concerned that the precinct counter at Boone Elementary School did not advance by one when she submitted her ballot. She did inform the election judges that it did not advance. She says they did not care.
Voting Equipment	11/4/2008	6:00 p.m.	Jackson County	Voter in Lakewood asked for help in using the Ink-a-Vote machine. The person helping asked what he needed. He said he wanted to know how to vote for #1 and the person told him more than once to push down on #2 to make the mark. He told her that he didn't want to vote for #2, he wanted to vote for #1. The woman told him again to push on #2. He felt that this was an attempt to skew the vote. <sup>53</sup>
Voting Equipment	11/4/2008		St. Louis County	CNN hotline reporting calls from voters regarding long lines because touchscreen machines are breaking down.
Voting Equipment	11/4/2008		St. Louis County	DRE machine at George Robinson Elementary School only let her vote on the ballot measures and then thanked her for her vote. She contacted her LEA as well as the election judges and no one would help her.
Voting Equipment	11/4/2008		Jackson County	The Glenwood Methodist Church has a counting machine that is broken. They are asking voters to put all ballots with the provisionals. <sup>54</sup>

<sup>53</sup> "The judge at this poll was correct in his explanation. The #1 spot on the ballot is blank."

<sup>54</sup> "Judges are instructed to inform voters to place their ballots in the provisional ballot slot of the ballot box if the precinct ballot counters are malfunctioning. Ballots are then counted at the Jackson County Election that night."

## iVoted – Go Vote Missouri interactive webpage

With the launch of [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com) in the fall of 2008, voters were given the option for the first time to e-mail the Secretary of State's Office their voting experience. More than 60 voters used this tool to share their experiences. These experiences have been incorporated into the Go Vote Missouri website on a rotating basis and as the Secretary of State's Office continues to receive experiences they will be added.

Below are the iVoted submissions received by the Secretary of State's Office.

### iVoted Submissions

**Voter 1:** For the first time ever, I voted absentee. The experience was wonderful. I had time to truly read and understand the lengthy ballot. (Lines are going to be lonnnnngg). The only problem was, the information required on the back of the envelope is not information I would send through the mail. i.e., "I'm going to be out of my home on these dates, here's my name, address and signature..." Instead, I delivered my ballot to the Commission in Maplewood and was amazed. The office was well staffed, efficient and being used by dozens of voters. Maybe it is time to think of a longer voting period than one day. The SOS website is great! Thank You.

**County:** St. Louis

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**Voter 2:** I remember once when I went to cast my vote in a minor election and it was listed that I was underage and not even 18 years of age. Now I wish that had been the case. I was fine with it. Made everyone laugh and me too. But, they got it cleared up.

**County:** Christian

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**Voter 3:** Absentee ballot process straightforward, but if I had needed to identify party affiliation, while possible, this was difficult. Also-Camden County is claiming that NO electioneering is allowed at most polling stations, and that electioneering includes wearing of buttons, tee shirts, etc. This requires removing these items on voting. This has NEVER been enforced to my knowledge and I have NO CONFIDENCE that this will be enforced equally. Forbidding electioneering of ANY kind at most polling stations provides yet another disadvantage to non-incumbents, especially in local races and once again to my knowledge has NEVER been enforced. All of these issues once again give me little confidence that my vote will in fact be counted.

**County:** Camden

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**Voter 4:** I know this is probably something heard frequently, but Missouri needs early or online voting (I do my taxes online, but I can't vote because fear of fraud?). Both sides of my family have already voted in their respective states, but I have to gamble with long lines to vote. I am a state employee, but still have to be at work on time, which means I will be at my polling place near 6 am in hopes of getting to vote before work. It's time to come into the 21st century please.

**County:** Kansas City

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**Voter 5:** I had to vote absentee this year, and went yesterday, Wednesday, October 29 at 10:30am. The line was long and it took me 2 hours to vote, which made me hopeful for turnout on election day. However I am now worried about my elderly mother being able to withstand the lines due to her inability to stand or walk for very long.

**County:** St. Louis

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**Voter 6:** Robin, One of our volunteers at Democrats 21st Century trained to become an election judge at a session conducted by the Jackson County Election Board in eastern Jack. Thought you should know that her trainer erroneously informed their class that on election night that only voters who were already INSIDE the door at 7pm would be allowed to vote. Thanks for all you do.

**County:** Jackson

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**Voter 7:** I voted absentee over two weeks ago, and it was an awesome experience. No long lines, my husband and I went downtown and filled out the ballot application and cast our vote on the electronic machine that worked perfectly. The machines do work if a person takes their time and follow the instructions.

**County:** St. Louis City

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**Voter 8:** Long lines when I went to vote absentee. It would really help to have more than one location to vote absentee, and also to allow more people to vote early. We should open the polls three weeks before the election to help avoid long lines on Nov 4th. Other than the lines, voting absentee was a good experience.

**County:** St. Louis

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**Voter 9:** Absentee vote

**County:** Clay

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**Voter 10:** monday 11/3/08 4:30 pm and this web site isn't working. I tried voter lookup and it says 'service unavailable'.

**County:** None listed

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**Voter 11:** I voted absentee, and I appreciate that it was easy to obtain the ballot and the people were friendly and helpful in providing it for me. I tried to obtain a sample ballot on this site and it said that I am not a registered voter - - so there may be a problem with your site.

**County:** Wright

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**Voter 12:** I voted using the electronic ballot, but I did not receive a paper trail for verification. The system went through the steps and said my vote had been cast.

**County:** St. Louis City

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**Voter 13:** I got in line just before 6AM and finally got to vote at 7:45. Workers were pleasant and helpful. This will be one of the biggest turnouts in history. the time in line is a small sacrifice compared to what others have gone through to defend my right to vote freely.

**County:** St. Louis

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**Voter 14:** Good to be part of a historic elections. Lines were long, but were moving fast.

**County:** Greene

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**Voter 15:** My wife and I arrived at the polls around 5:40 a.m., and there were about 50-75 people already waiting. Although, when the polls opened up at 6, the line went through fairly quickly and we were out around 6:25 a.m.

**County:** Clay

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**Voter 16:** 400 people in front of me--voted in 45 minutes. Good job South haven church people

**County:** Cass

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**Voter 17:** My experience was very good. The doors opened promptly at 6:00 a.m. and the workers were organized and friendly. There were approx. 25 people in front of me in line and I was in the building (including my voting time) less than 20 minutes.

**County:** Pettis

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**Voter 18:** I had my state ID (drivers license) ready and the lady checking the voter registration card and ID didn't even look at it. In fact, she told me that she didn't need it and I could just put it away. Kinda disturbing when you think about voter fraud going on.

**County:** St. Charles

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**Voter 19:** The Northcross United Methodist Church location in Kansas City (Vivion Rd) was decent. The wait was short and people were friendly. I was surprised by how many people were sitting at a table and voting rather than at a privacy booth. Perhaps there were not enough booths. I was asked for my voter's registration card and I had to explain that I haven't received one in years despite re-registering with different moves. I had to call a few weeks ago to confirm that my application was received and find out where to vote. I only just recently learned of this website. I would like to know if voter registration cards are sent only in certain counties or why I haven't received one.

**County:** Clay

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**Voter 20:** I voted at the National Guard this morning at about 7:15 and it was very easy and painless. I didn't wait in an initial line and the line to show my voter card was very short; I was in it for maybe 30 seconds. The voting process has changed since I last voted, but was very easy.

**County:** Cole

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**Voter 21:** Our polling place had plenty of volunteers, so we didn't have to wait to get a ballot. However there was a short wait to get a spot to fill out the ballot. This is the first election I've ever had to wait - and that the room was filled with voters. Looks like a big turn out in our town.

**County:** Callaway

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**Voter 22:** I think it went smoothly and quickly. There was quite a line at 05:30am but they quickly got us in, directed and I had a good experience.

**County:** Jackson

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**Voter 23:** It's nice to be an American and be able to vote for the people of my choice! It's nice to live in a small community and not have to wait in line! God Bless America!!

**County:** Cole

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**Voter 24:** I went out to the polls at 5:30 this morning not thinking their was going to be a line. When they opened at 6:00 the line moved fast and I was done by 6:30. I think everything ran smoothly and the poll workers did a good job.

**County:** Cass

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**Voter 25:** I arrived early at the poll and it when very smooth. No problems

**County:** Osage

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**Voter 26:** I voted in west St. Louis County. I had a my white card from the County Board of Election Commissioners that identified my polling place, listed me as a registered voter and had my address. I also brought the PDF copy of your samples of acceptable ID. Since this card was issued by a local election authority, I thought it was acceptable. They stated I needed a signed ID. I responded that no where on this sheet, which was a copy of the poster that they had hanging in the polling place, said that I needed a signed ID. They said that I did, but that I could sign in front of her. She gave me the small card with my voter number and sent me to the next table to sign and initial my address. That poll worker asked for a signed ID, too, and I again presented my card, that was now signed, and the copy of your samples. She said that she'd need to speak to a judge. She came back and said okay, sign here, but that I should really have a different ID, it should be signed, and I said that utility bills aren't signed and this did have my name and address as required. I was finally directed to my choice for a paper ballot and able to cast my vote. I just thought you should know that this was occurring today. A colleague said that she started her voting process by presenting her white card that was similar to mine and she was told she needed photo ID as well as signed ID. She eventually gave the poll worker her photo ID even though my colleague knew that that was NOT the requirement.

**County:** St. Louis

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**Voter 27:** The lines were long and that was the largest problem and blessing all at the same time. It was great to see so many Americans voting.

**County:** Franklin

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**Voter 28:** I got to my polling place @ 6:10 this morning & didn't get inside until 6:35. I have never seen the line as long as it was this morning. It was very cold & everyone was all bundled up waiting in line to vote, but it was well worth it!

**County:** Newton

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**Voter 29:** I registered to vote 2 different times in this state which I have lived all my life, I went to vote and there is no record of either time I registered, and since I couldn't find my voter registration card I was not allowed to vote today. Why is there a time limit to vote, why can't people register and vote the same day?

**County:** Newton

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**Voter 30:** I had a wonderful experience this morning. The election officials were very friendly and helpful, and I did not have a long wait at all. In and out and off to work quickly!

**County:** Cole

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**Voter 31:** I understand that this is a historic election and that voter turnout is expected to be high, but my voting experience did NOT have to include a 70 minute line wait. There was ONE man in control of both of the sign-in books and ONE lady writing down names by hand on a tablet (don't understand that!) and ONE lady handing out ballots. There were 4 or 5 other pollworkers who were just sitting around. Things would have gone MUCH faster had there been TWO people doing each of those tasks. Many of the folks in line were elderly, and it was difficult for them to stand that entire time. Our polling place had 12 booths in it and at any given time there were no more than 4 of those booths in use. Is this an efficient use of our time? Is it an efficient use of our polling workers? I think not. Why doesn't our state have early voting? Do we have to be the last state to get on-board with this like just about everything else?? My mom always said that Missouri was "first in mules and last in schools." Perhaps it should be "first in mules and last to embrace change!"

**County:** St. Charles

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**Voter 32:** The polling place was very clean and the people were very friendly but the organization was lacking greatly. There was an entire cafeteria to use and the voting section was only in a small section of it. All of the lines were crossing each other.

**County:** St. Louis

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**Voter 33:** The poll workers were friendly and competent. The polling place at Progress South Elementary and at Civic Park, O'Fallon, offered NO PRIVACY when voting - was very concerned and dismayed at the set up - had never been set up like this before.

**County:** St. Charles

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**Voter 34:** I waited over 2 hours and I arrived as the doors opened. It seems like the process could be a lot more efficient. At my polling place, there were 8 election judges with sign in sheets. Only one person was allowed to approach the judges at a time, so at any given time there were 7 judges with nothing to do. This seems highly inefficient.

**County:** St. Louis

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**Voter 35:** The entire process from parking my car to getting back in my care to leave the church parking lot only took about 15 minutes. I was pleasantly surprised. I had expected to wait at least 2 hours.

**County:** Kansas City

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**Voter 36:** I voted and Robin Carnahan makes you wonder about her ability or maybe I should say culpability. See: (Prop A)!

**County:** None listed

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**Voter 37:** Was at the voting place and my wife and I heard that after the two of us the polling station would stop. We asked why and was told that the counts were off. They had one more ballot than signatures. The election official insisted that the counts be right to go on. He made a few phone calls and found the error and the casting moved on. I found that to be very admirable for the gentleman shut it down to make it right. Good job.

**County:** Marion

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**Voter 38:** I HAVE TRIED TO VOTE THREE TIMES THE LINE IS HUNDREDS OF PEOPLE LONG AT MY POLLING PLACE RUSSELL SCHOOL, THEY DONT HAVE ENOUGH PENS, AND THE CHURCH RIGHT NEXT DOOR HAS NO LINE AT ALL TO VOTE, WHY CAN'T YOU VOTE SOMEWHERE ELSE IN YOUR AREA WITH YOUR VOTER ID CARD HUNDREDS OF PEOPLE COULD HAVE ALREADY VOTED AND BEEN TO WORK INSTEAD OF IN LINE FOR FOUR HOURS AT ONE PLACE AND THERE IS NO LINE RIGHT NEXT DOOR 50 FEET AWAY

**County:** St. Louis

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**Voter 39:** We breezed right through in St. Charles, MO. The poll workers at The Columns had everything well organized and moving, and they were friendly too. My husband voted before 7 AM and there was about a 15 minute general wait, then no wait at district 16. District 15 still had a slight wait around 8:30 AM when I voted, but District 16 had no lines. There were plenty of ballots, plenty of pens, and plenty of space - no problems at all.

**County:** St. Charles

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**Voter 40:** I've never seen people taking pictures of each other at a polling place. It's inspiring to see so many people so eager and excited to share in this historic event.

**County:** Cole

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**Voter 41:** long, long line; but processed very well in my opinion. I have voted for over 25 years in city of St. Louis and this was longest line ever. Poll workers did good job processing folks and I am thankful.

**County:** St. Louis City

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**Voter 42:** Did not know that there was two sides to the ballot. I did not see the amendments, so i flipped the ballot over.

**County:** Crawford

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**Voter 43:** I got to the Mt Zion Methodist Church around 7am and finished voting at about 9:45. It was a long wait but it was a pretty day and the election staff were pleasant and helpful so overall it was not bad at all.

**County:** St. Louis

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**Voter 44:** I waited about 50 minutes in the morning, from 7:20AM to 8:10AM at Kirkwood High School in Kirkwood. The time went quickly, everyone was in a good mood. As I left there was no line at all.

**County:** St. Louis

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**Voter 45:** I don't want to be overly concerned, but when I inserted my ballot, the machine beeped, but failed to tally my vote. (I looked at the number before I put my ballot in and thought, "I will be number 641!" When nothing happened, I asked the volunteers if I should be concerned, but they stated that if the machine beeped then everything was a-o-k. Still... I am leery. I voted at Glenstone Baptist Church. Just in case anyone else has the same experience or similar concerns, I thought I should say something. Thanks!

**County:** Greene

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**Voter 46:** a first time voter. I registered to vote in August by mail. I have confirmed that I am registered to vote on this web site. However, my polling place did not have my name in their database and I had to fill out a provisional ballot.

**County:** St. Louis

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**Voter 47:** I voted at King of King's Church on Olive street in Chesterfield and was not asked for my id at all - didn't have to show anything to prove my identiy. Hopefully it only happened to a few people.

**County:** St. Louis

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**Voter 48:** Excellent experience! I expected to have a long wait, but I walked right into the polling place, received my ballot and voted. Entire time was no longer than 10 minutes.

**County:** Christian

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**Voter 49:** My husband and I went to the polls today and when my husband handed the official his MO voter registration card he was told he needed a photo id. We told the official a photo id was not necessary if we could provide other acceptable forms of id. She insisted and so did we and finally a second official came over and told her a photo id is not manditory, but she kept insisting it is because she has been asking for it for years. Needless to say, we voted, because the other official intervened, but I am sure the first official will continue to ask for photo id and there will be people who won't insist the way we did and they will be turned away without being told there are alternative forms of id such as those listed on the SOS website.

**County:** Clay

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**Voter 50:** Our polling location was over crowded. There is location less than a mile down the same street that was not crowded at all. I waited just under two hours in line. The voting booths and machines were nearly on top of one another. This was very poor planning on the part of St Louis County.

**County:** St. Louis

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**Voter 51:** I registered to vote on June 17 of this year and never recieved my card. When I went to vote November 4th I was told I had been deleted from the system. The volunteer told me it was because I had returned my card because I no longer wanted to be registered. I told them this was false and had to vote provisionally.

**County:** Jackson

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**Voter 52:** I vote in Aurora SE .I arrived at polling place to find a longer line than normal. But was pleased to see line moving along quickly.

**County:** Lawrence

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**Voter 53:** At my polling place, and where I took dad to vote, I saw one electronic voting machine each. They were both turned off and shoved in a corner. Despite crowds of people nobody wanted to touch those things. You need to get rid of those things, I would NEVER trust an electronic voting machine and I work in IT! Those things can be hacked quicker than you can blink. Otherwise, today went smooth here in Boonville. I was pleased.

**County:** Cooper

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**Voter 54:** Everything went good, however I think Missouri should have a standard voting system, it changes from county to county, fill in paper forms and hole punch ballots that I have seen.

**County:** Stoddard

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**Voter 55:** This election was a testament to the hard work done by not only the Secretary of States, but also the work of local elected officials. As an elected official myself and being at the polls all day I saw a smoothly operating machine. Your office did a wonderful job. Thank You.

**County:** Jefferson

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**Voter 56:** Things were great. I had a very pleasant experience.

**County:** Livingston

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**Voter 57:** Very organized.

**County:** Linn

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**Voter 58:** I worked a poll in Cass County. We were busy at first open, but were able to process people very quickly because of the books being split 4 ways and having ample election judges available. After the initial rush, there was virtually no waiting the rest of the day. I think Janet Burlingame and her staff did a great job of prepping our team and helping us efficiently process the voters. My compliments.

**County:** Cass

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**Voter 59:** This was the first time I have ever got to vote, and it was awesome seeing as many people voting as there was.

**County:** Ray

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**Voter 60:** This is a complaint regarding the behavoir of the poll workers at my polling place: On the morning of Nov. 4th at approximately 6:45, my wife and I entered our polling place, Martin Luther Evangelical Lutheran Church, located at 10151 Sappington Rd. St. Louis, Mo. 63128. After entering and being directed to the proper line, I presented my voter registration card and was told by the poll worker that it was not sufficient and that I needed to present another form of ID. I knew this to be in error as I had previously researched the requirements, on this site, and had also listened to Robin Carnahan on KMOX radio stating the same thing. There was a gentleman, standing behind the poll workers and he stated that I did not have to present another ID but she insisted. There was another poll worker that stated that they were told, in training, that the registration alone was not sufficient and that another ID was needed. Even though I had another form of ID I hotly contested the issue as I felt there were other motives at play. The man behind the poll workers asked very nicely if I had another form and I decided to present my Missouri Driver's license. At this point I signed the card and moved to the other table and received my requested paper ballot. As I had never used the optical scan ballot before I did not know the proper procedure. I completed my ballot, placed it in the cardboard cover and moved to the scanner where another poll worker took my ballot and attempted to place it into the scanner. (I later found out that this was a serious breach of protocol.) The scanner did not accept it and the display read to turn it over and try again. The poll worker then took my ballot out of the cardboard covering, another serious breach of protocol, turned it over and attempted to put it in the scanner again, and again it did not accept the ballot. She only attempted it twice. Now with ballot in hand and without the cardboard cover, she simply put it into the steel box, turned to me and said that it would have to be physically read as a provisional ballot. I was shocked, I did not have, nor was I given the opportunity to try to put my ballot in the scanner and no other options or explanations were forthcoming. I am dismayed by the way my ballot was handled and would like to physically see my ballot and confirm that it, in fact, has been counted. How do I make this happen? My wife also recounts a similar experience. I would very much appreciate a response to this complaint.

**County:** St. Louis

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**Voter 61:** I had my vote STOLEN from me. I submitted my absentee ballot request before the deadline. (i even varified that they had received it! i am now living in California so i expected to have to overnight my ballot back. i had not received it by election day. I STILL HAVE NOT RECEIVED MY BALLOT!!.. i called up the Franklin County Election board and they said that a ENTIRE stack of ballots weren't sent out because they didn't THINK/FEEL that we would get them back on time! This is an outrage and i am going to make every single complaint i can. i have lived in missouri almost my whole life (except for my active uty military service). i am DEEPLY disappointed by the Franklin county election board. so much for a "bell-weather" state. i wonder why we got it wrong this time!!!

**County:** Franklin

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## ROBIN CARNAHAN

CAPITOL OFFICE  
ROOM 208  
(573) 751-2379

SECRETARY OF STATE  
STATE OF MISSOURI

JAMES C. KIRKPATRICK  
STATE INFORMATION CENTER  
(573) 751-4936

For immediate release: November 4, 2008

Contact: Laura Egerdal 573-526-0949  
Ryan Hobart 573-526-4734

## Carnahan Responds to Text Messages Spreading False Election Day Information

### ***All Missourians Must Cast Their Ballot on November 4th***

JEFFERSON CITY, MO – Secretary of State Robin Carnahan today responded to reports of misleading text messages and “robo-calls” from around Missouri which encourage some voters to wait and vote tomorrow. The messages, forwarded to the Secretary of State’s office by several voters, have been sent to the U.S. Attorney’s office for further investigation.

“I have no tolerance for anyone intentionally causing confusion on Election Day. Every eligible Missourian should be able to cast their ballot today, and my office will immediately respond to any reports of misinformation,” Carnahan said. “I am working with local election officials around the state to make sure poll workers and voters understand their rights. Anyone attempting to deprive voters of their rights on Election Day will be prosecuted.”

Polls are open in Missouri from 6am to 7pm on Tuesday, November 4, and any voter in line by 7pm will be allowed to vote. To report text messages or prerecorded calls containing false information, or any other Election Day issues, voters may call the Election Division Hotline at 1-800-NOW-VOTE. Voters can locate their polling place, find out what type of identification to bring, and view a sample ballot at [www.GoVoteMissouri.com](http://www.GoVoteMissouri.com).

Under Missouri law, knowingly providing false information about election procedures for the purpose of preventing any person from going to the polls is a class one election offense.

-- 30 --

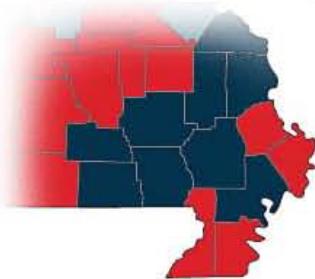
**\*Please see photos attached to this press release**

**To find out more about Missouri's Secretary of State's office, visit [www.sos.mo.gov](http://www.sos.mo.gov)**





THE MISSOURI VOTING RIGHTS CENTER



## ELECTION NIGHT RESULTS

Follow the election in real time county by county.  
Results updated every 2 minutes

[SEE THE MAP](#)

**VOTER INFO**  
[Where is my polling place?](#)

Earn extra money, become a  
**POLLWORKER**

**I VOTED**  
[Share your experience](#)

Election night reporting  
**RESULTS**

## FEATURED QUESTION

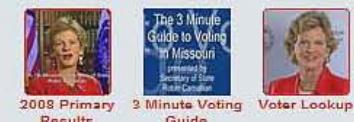
What are the qualifications to be a voter?

In order to register to vote, an individual must be:

1. A citizen of the United States;
2. A resident of the State of Missouri; and
3. 17 years and 6 months of age (must be 18 by Election Day).

If an individual meets these requirements, they are entitled to register to vote. To be entitled to vote, a person:

1. Must be registered to vote in the jurisdiction of the person's domicile prior to the election;
2. Cannot be imprisoned;
3. Cannot be on probation or parole after conviction of a felony;
4. Cannot have been convicted of a felony or misdemeanor connected to voting; and
5. Cannot have been declared incapacitated.



Welcome to my new website **VOTE MISSOURI**, the one-stop-shop for all of your voting needs. In seconds, you can find out if you are registered to vote, the location of your polling place, what will be on your ballot, and the latest election results. Get prepared and find out what you need to know before Election Day. See you at the polls!

**Robin Carnahan**  
Missouri Secretary of State





**Robin Carnahan**  
Secretary of State

## ELECTIONS

### Upcoming Special Elections

Official Election Day	Style of Election	Last Day to Register to Vote	First Day for Candidate Filing	Last Day for Candidate Filing	Final Certification Date
February 3, 2009	Available for public elections	January 7, 2009	October 14, 2008 [ Jurisdictions in Kansas City begin filing October 21, 2008 ]	November 18, 2008	November 25, 2008
March 3, 2009 (see local charter)	Charter cities and charter counties ONLY	February 4, 2009	November 11, 2008 [ Jurisdictions in Kansas City begin filing November 18, 2008 ]	December 16, 2008	December 23, 2008
April 7, 2009	General Municipal Election Day	March 11, 2009	December 16, 2008 [ Jurisdictions in Kansas City begin filing December 23, 2008 ]	January 20, 2009	January 27, 2009
June 2, 2009	Available for public elections	May 6, 2009	February 10, 2009 [ Jurisdictions in Kansas City begin filing February 17, 2009 ]	March 17, 2009	March 24, 2009
August 4, 2009	Available for public elections	July 8, 2009	April 14, 2009	May 19, 2009	May 26, 2009
November 3, 2009	Available for public elections	October 7, 2009	July 14, 2009* [ Jurisdictions in Kansas City begin filing July 21, 2009 ]	August 18, 2009*	August 25, 2009

\*Opening and closing of filing for jurisdictions authorized to elect directors in November, such as 911 & Emergency Services directors..

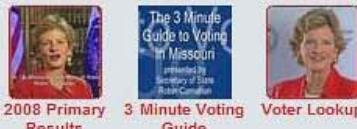
[Bracketed dates apply to any jurisdiction partially or wholly located in Kansas City, Missouri.]

### UPCOMING SPECIAL ELECTIONS

- No special elections scheduled at this time.

### PRESIDENTIAL ELECTIONS:

When you cast a ballot for President and Vice-President, you are voting for Presidential electors. The electors whose candidates get the most votes go on to cast their electoral votes through the Electoral College, which elects the President and the Vice-President.



[Polling Place & Voter Information Lookup](#)

[Voter Bill of Rights](#)

[Acceptable Forms of ID](#)

[Request an Absentee Ballot](#)

[Who Is My Local Election Authority?](#)





## HOW TO VOTE

[Hours](#) | [Locations](#) | [Forms of ID](#) | [Paper Ballots](#) | [Election Machines](#) | [Accessible Voting](#) |  
[Absentee Voting](#)

**POLLING PLACES ARE OPEN FROM 6:00 AM TO 7:00 PM ON ELECTION DAY.**

*Important: If you are in line at the closing time of 7:00 PM you have the right to cast your vote*

[Back to top](#)

## POLLING PLACE LOCATIONS & VOTER INFORMATION

**Find out where** you are registered to vote and to find out where you vote.

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## ACCEPTABLE FORMS OF VOTER ID:

- Identification issued by the state of Missouri, an agency of the state, or a local election authority of the state
- Identification issued by the United States government or agency thereof
- Identification issued by an institution of higher education, including a university, college, vocational and technical school, located within the state of Missouri
- A copy of a current utility bill, bank statement, paycheck, government check or other government document that contains the name and address of the voter
- Driver's license or state identification card issued by another state

If you do not possess any of these forms of identification, you may still cast a ballot if two supervising election judges, one from each major political party, attest they know you.

[View a sample list](#) of acceptable forms of identification.

This identification requirement, as well as the notary requirement for absentee ballots, does not apply to overseas voters, those on active military duty or members of their immediate family living with them or voters who are permanently disabled and their caregivers.

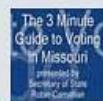
Additional information for military and overseas voters may be found at the section entitled [Military and Overseas Voters](#).

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Robin Carnahan  
Secretary of State



2008 Primary  
Results



The 3 Minute  
Voting  
Guide



Voter Lookup

[Polling Place & Voter Information Lookup](#)

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Robin Carnahan  
Secretary of State

## FREQUENTLY ASKED QUESTIONS

[Voter Registration](#) | [On Election Day](#) | [Voting Rights](#) | [Other Voting Questions](#)

### Voter Registration

1. [How do I register to vote?](#)
2. [What is the deadline for registering to vote in an election?](#)
3. [What should I do about my registration if I move, or change my name?](#)
4. [How do I find out if I'm registered to vote or if I am on the voter rolls in the county where I live?](#)
5. [If I registered to vote by mail, how do I know my registration has been received and processed?](#)
6. [I lost my voter notification card. How do I obtain a new one?](#)

### On Election Day

1. [What kind of identification do I need to take with me to vote?](#)
2. [Where do I vote?](#)
3. [When does my polling place open?](#)
4. [Where can I see a sample ballot?](#)
5. [What will be on the ballot on Election Day?](#)
6. [I need help when I vote. What are my options?](#)
7. [How can I find out election results?](#)

### 6. What kind of primary election does Missouri have?

Missouri has what is known as an "open" primary. In an open primary, voters may take a ballot for any party and vote for those candidates. Missouri does not require voters to "affiliate" with any political party when they register.

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Secretary of State

## VOTING INFORMATION FOR MISSOURIANS IN FEDERAL SERVICE

If you are currently serving in a hostile area, such as Iraq, Afghanistan, or Kosovo, you are able to fax or email your ballot back to Missouri in order to avoid mail delays. For information on voting from these areas, please review the Military Voting Information.

The following information applies to:

- Members of the armed forces of the United States, while in active service and their spouses and dependents
- Active members of the merchant marine of the United States and their spouses and dependents
- Civilian employees of the United States government working outside the boundaries of the United States, and their spouses and dependents
- Active members of religious or welfare organizations assisting servicemen, and their spouses and dependents
- Persons who have been honorably discharged from the armed forces or who have terminated their service or employment in any group mentioned in this section within sixty days of an election, and their spouses and dependents

### Websites you should know:

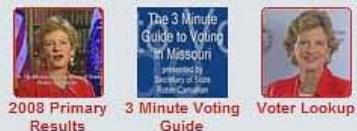
- Federal Post Card Application - <http://www.fvap.gov/resources/media/fpca.pdf>

*The FPCA can be used to both register you to vote and request your absentee ballot. If you are using it as a voter registration form, it must be mailed. If you are already registered, it can be faxed.*

- Federal Write-In Absentee Ballot- <http://fvap.gov/resources/media/fwab.pdf>

*The FWAB is a back-up ballot incase your absentee does not arrive or you missed the voter registration deadline. The FWAB may be faxed to your local election authority.*

- Find the address, fax and email of your Local Election Authority- <http://www.sos.mo.gov/elections/countyclerks.asp>
- Request an Absentee Ballot from The Missouri Secretary of State- <http://www.sos.mo.gov/forms/elections/absentee.pdf>



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[Request an Absentee Ballot](#)



## VOTING INFORMATION FOR MISSOURIANS OVERSEAS

The following information applies to:

- A absent uniformed services voter who, by reason of active duty or service is absent from the United States on the date of the election involved
- A person who resides outside the United State and is qualified to vote in the last place which the person was domiciled before leaving the United States
- A person who resides outside the United States and (but for such residence) would be qualified to vote in the last place in which the person was domiciled before leaving the United States

### Already registered to vote in Missouri?

If you are currently residing overseas, you can vote with an absentee ballot as long as you are registered to vote in the Missouri jurisdiction where you last lived. Follow these steps to request an absentee ballot and to vote:

- Request your ballot. Fill out and fax or mail the [Federal Post Card Application \(FPCA\)](#) so that it is received by your local election authority no later than **5 p.m., the Wednesday before Election Day.** **IMPORTANT:** If you are voting in a Primary election, you must indicate the ballot by party that you want to vote in Block 6 on the application.
- Your local election authority will then mail you an absentee ballot with instructions on how to return it.
- If you do not receive your absentee ballot in time to mail it back to your local election authority before Election Day, fill out and mail the Declaration/Affirmation and the [Federal Write-In Absentee Ballot \(FWAB\)](#) so that your local election authority receives it **no later than 7 p.m. on Election Day.** (You can write-in the party preference for each office, the names of the specific candidates or the names of persons you prefer.)

### Websites you should know:

- Federal Post Card Application - <http://www.fvap.gov/resources/media/fpca.pdf>

*The FPCA can be used to both register you to vote and request your absentee ballot. If you are using it as a voter registration form, it must be mailed. If you are already registered, it can be faxed.*

- Federal Write-In Absentee Ballot- <http://fvap.gov/resources/media/fwab.pdf>

*The FWAB is a back-up ballot in case your absentee does not arrive. The FWAB must be mailed to your local election authority. When your absentee ballot does arrive, you must fill it out and mail it your local election authority.*

- Find the address, fax and email of your Local Election Authority- <http://www.sos.mo.gov/elections/countyclerks.asp>
- Request an Absentee Ballot from The Missouri Secretary of State- <http://www.sos.mo.gov/forms/elections/absentee.pdf>



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THE MISSOURI VOTING RIGHTS CENTER



## VOTER INFORMATION LOOKUP

Enter your name and home address to determine if you are registered to vote and to find the location of your polling place.

Note: Non-standard addresses such as rural route addresses will not appear here. If that is your case you should contact your [Local Election Authority](#).

Enter your name as registered and residence address

\* Fields marked with asterisks are required

Note: Voters from Boone and St. Charles Counties will be directed to their respective county website.

\* First Name:

\* Last Name:

Date of Birth:  (MM/DD/YYYY)

\* Jurisdiction:

House Number:

Pre-direction:

\* Street Name without Type:  (Do not enter Drive, Ave., etc.)



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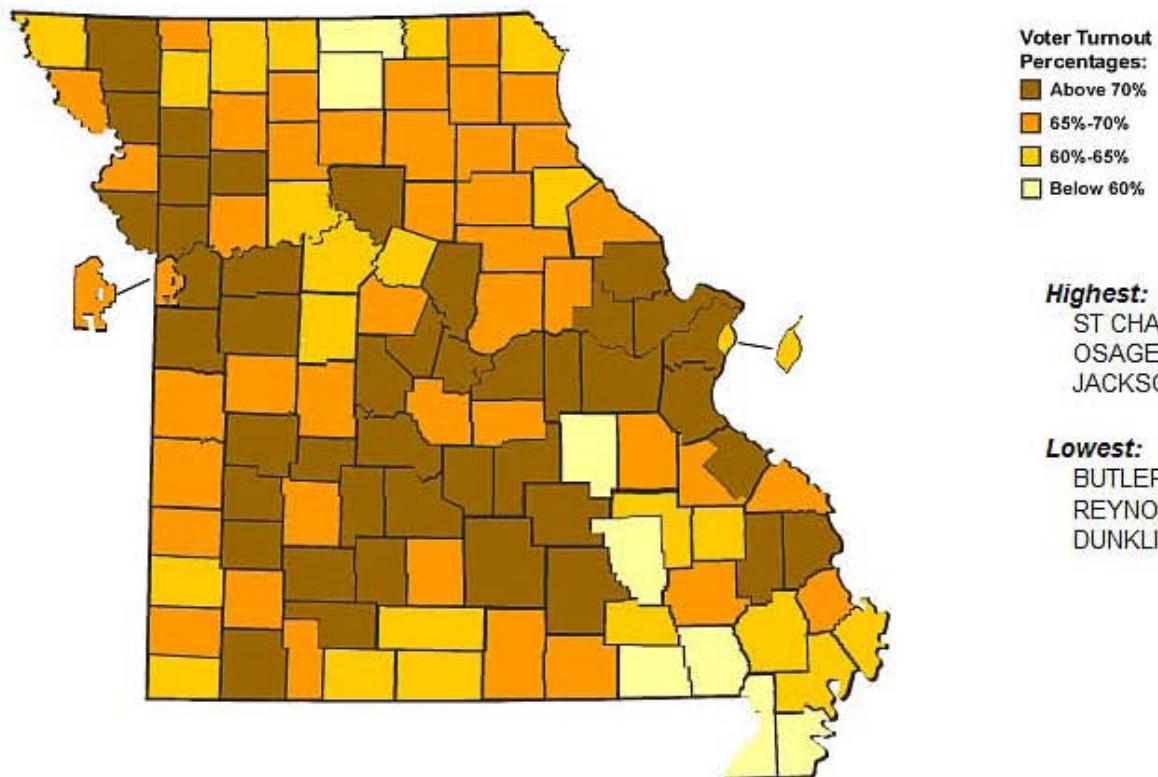
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## Nov 4, 2008 GENERAL ELECTION

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### Voter Turnout



#### Additional Links:

[Statewide Results \[tabular\]](#)

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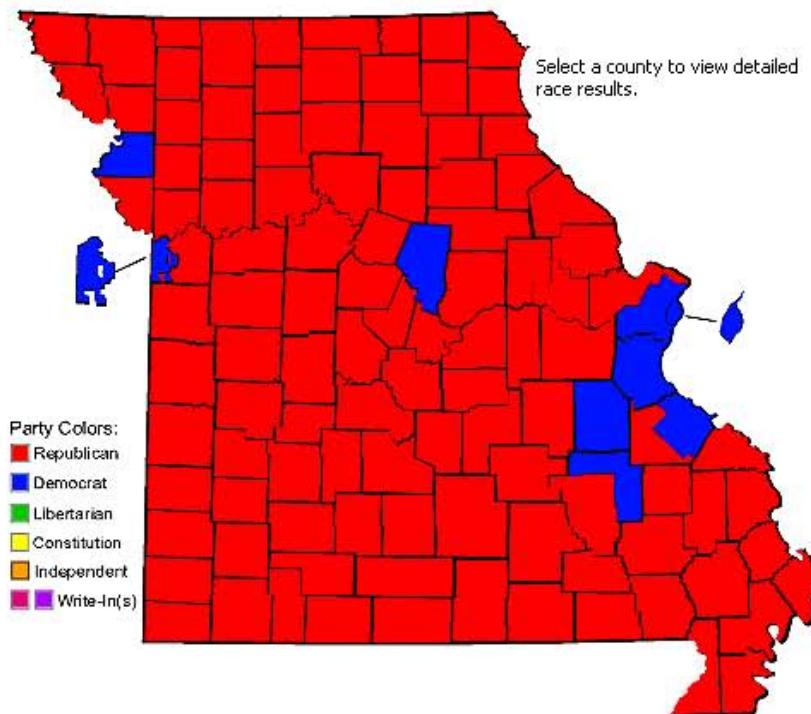
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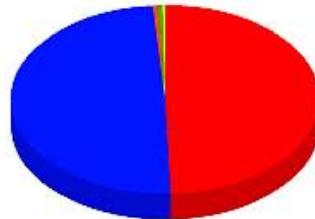
### U.S. President And Vice President

Leading Candidate by County

Precincts Reported Complete: 100%



Candidate Leads Statewide



John McCain, Sarah Palin-REP	1,445,814 (49.4%)
Barack Obama, Joe Biden-DEM	1,441,911 (49.3%)
Ralph Nader, Matt Gonzalez-IND	17,813 (0.6%)
Bob Barr, Wayne A. Root-LIB	11,386 (0.4%)
Chuck Baldwin, Darrell Castle-CST	8,201 (0.3%)
Cynthia McKinney, Rosa Clemente-WM	80 (0%)

#### Additional Links:

[Statewide Results \[tabular\]](#)

# MISSOURI SECRETARY OF STATE ROBIN CARNAHAN

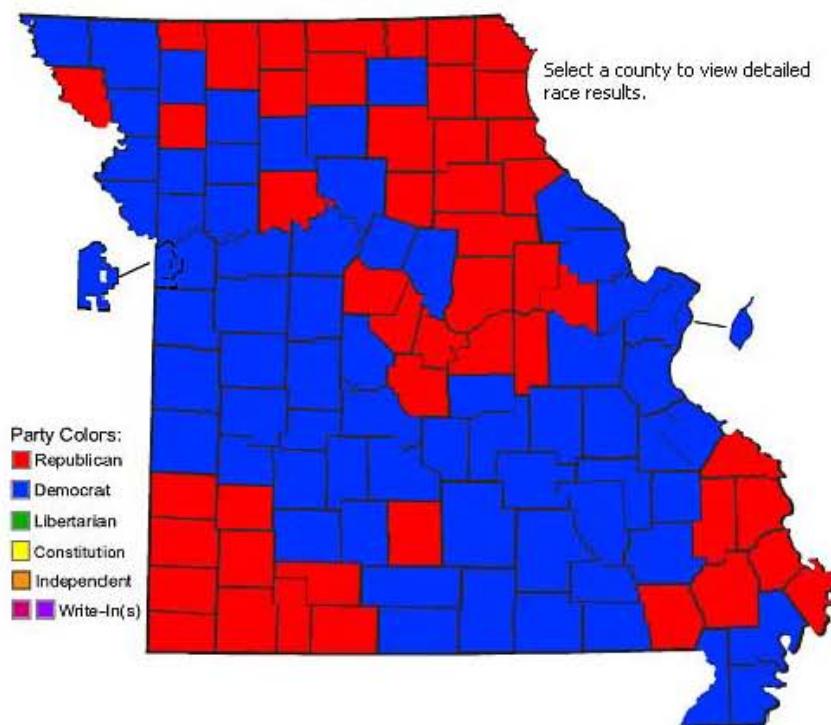
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### Governor

Leading Candidate by County

*Precincts Reported Complete: 100%***Candidate Leads Statewide**

■ Nixon, Jeremiah W. (Jay)-DEM	<b>1,680,611</b> (58.4%)
■ Hulshof, Kenny-REP	<b>1,136,364</b> (39.5%)
■ Finkenstadt, Andrew W.-LIB	<b>31,850</b> (1.1%)
■ Thompson, Gregory E.-CST	<b>28,941</b> (1%)
■ Serati, Mark-WM2	<b>8</b> (0%)
■ Brown, Sr., Theodis (Ted)-WM	<b>4</b> (0%)

**Additional Links:**[Statewide Results \[tabular\]](#)

# MISSOURI SECRETARY OF STATE ROBIN CARNAHAN

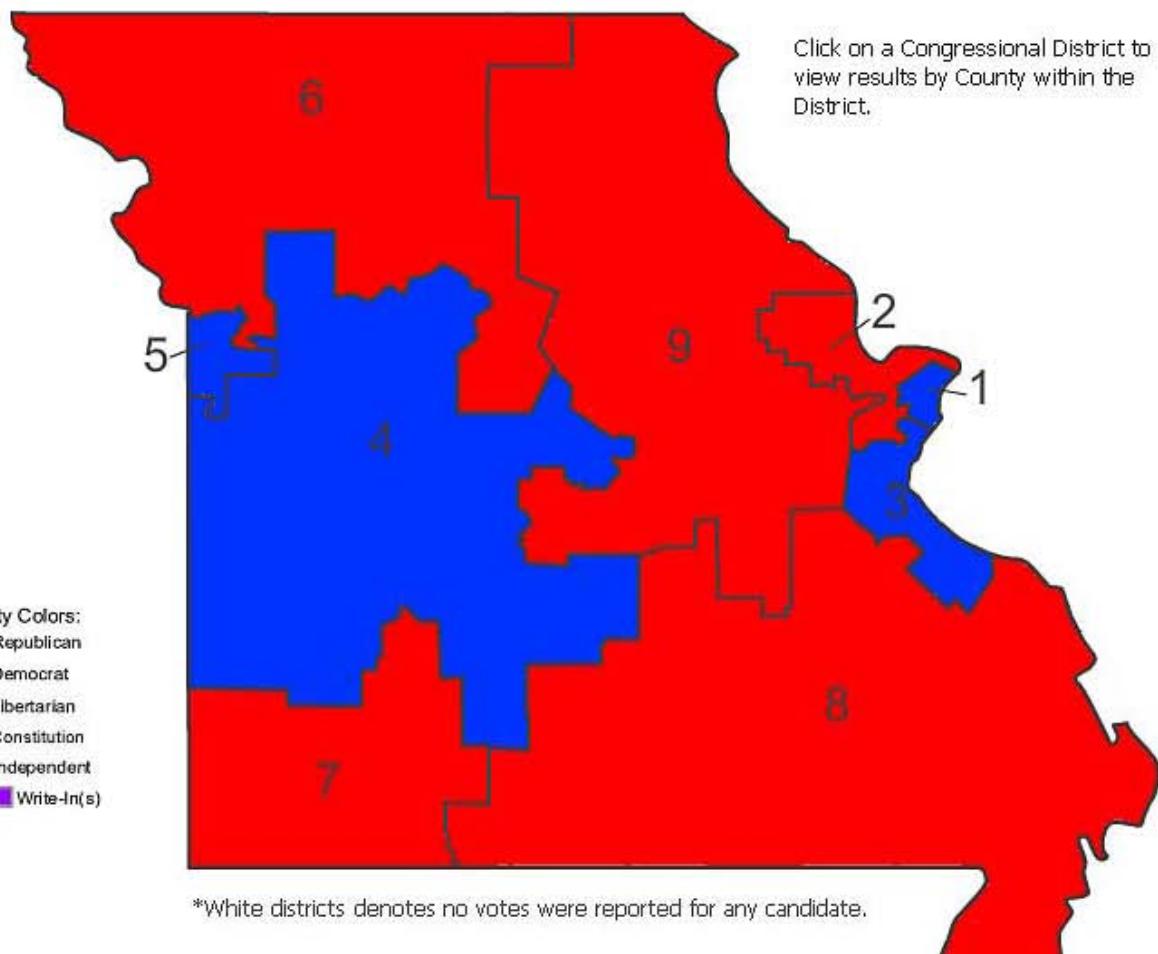
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### U.S. Representatives

Leading Candidate by District

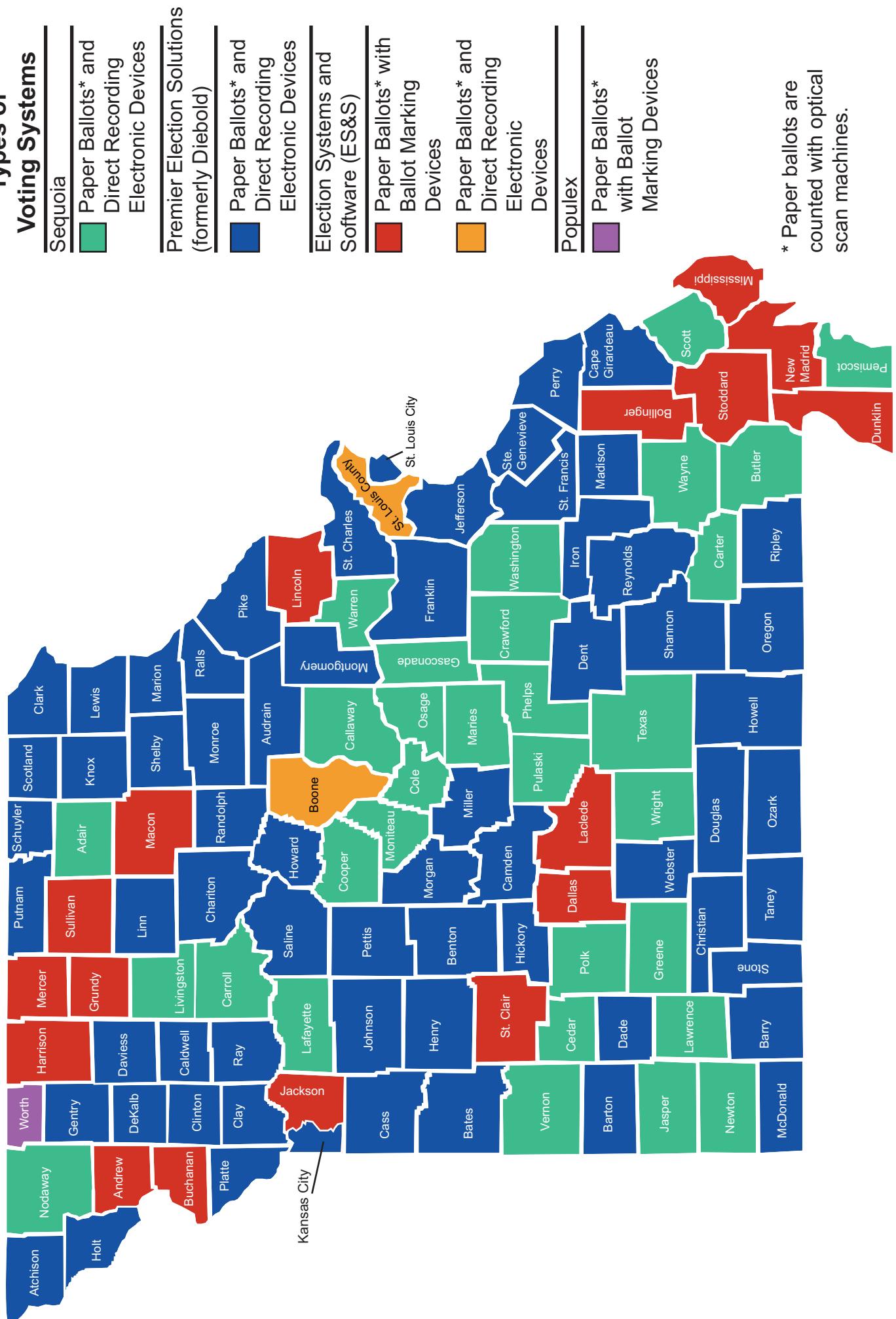


#### Additional Links:

[Statewide Results \[tabular\]](#)

## Voting Systems used in Missouri

## **Types of Voting Systems**



## What is the Help America Vote Act (HAVA)?

The Help America Vote Act is an ongoing piece of national election reform legislation passed by Congress in 2002. The act requires, among other things, that every polling place in the country have voting equipment that allows every voter to:

- 1.) Verify that their ballot was recorded correctly before it is cast
- 2.) Vote independently regardless of physical or visual impairments

Each of Missouri's 116 local election authorities chose which systems to use in their jurisdiction.

### Hand Marked Paper Ballots

Voters mark a paper ballot card which is counted in an optical scan tabulating machine. Optical scan machines also notify the voter in the event of an overvote.

### Ballot Marking Device

Voters make their choice on paper ballot cards with the assistance of a machine which marks the voter's selection. These machines are also accessible for individuals with disabilities.

### Direct Recording Electronic Touchscreen (DRE)

Voters cast their ballots by touching a computer screen. In Missouri, all DRE Touchscreens are equipped with a voter verifiable paper audit trail (VVPAT) that allows voters to review their selections before casting their final votes. DREs are also accessible for individuals with disabilities.

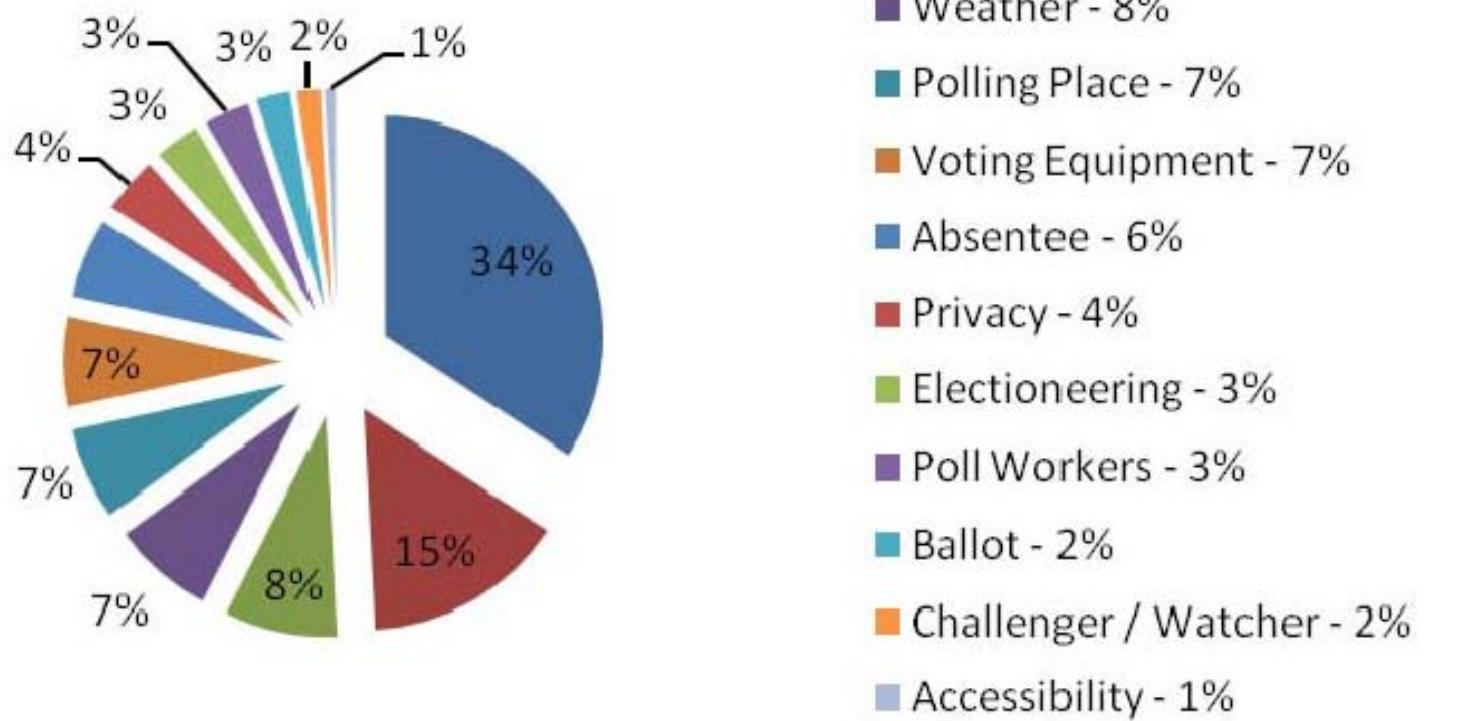
In Missouri, there are a number of voting systems that have been qualified by the Secretary of State for use by local election authorities. These systems are manufactured by four different vendors:

- Premier Election Solutions  
(formerly Diebold)
- Sequoia
- Election Systems & Software  
(ES&S)
- Populex

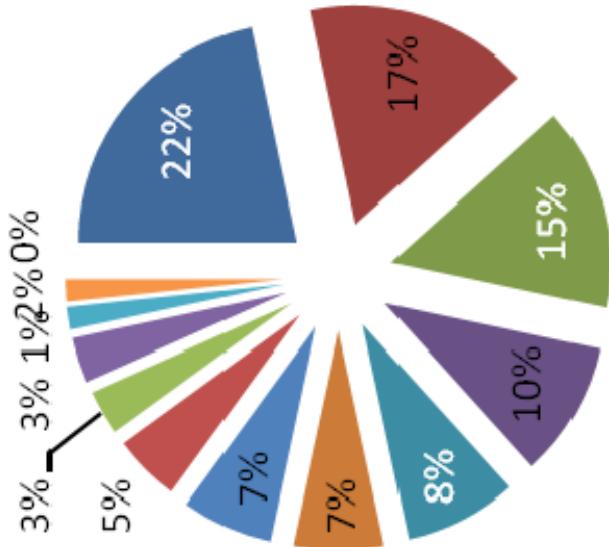
**For more information please visit:**

[www.sos.mo.gov](http://www.sos.mo.gov) or  
call (800) NOW-VOTE

# Election Day Issues Reported - February 5th, 2008

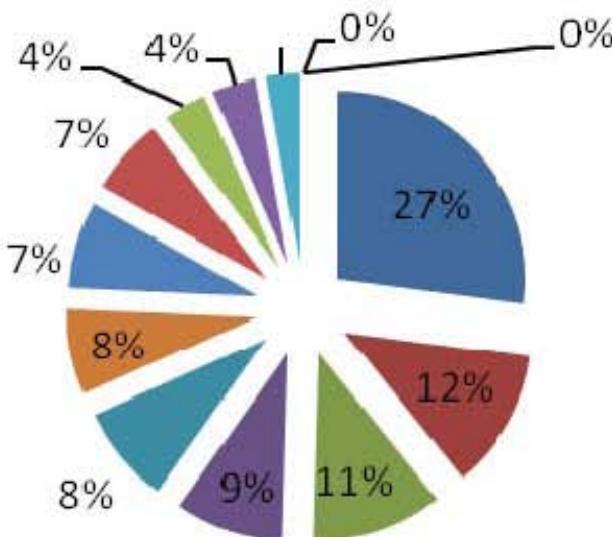


## Election Day Issues Reported - August 5th, 2008



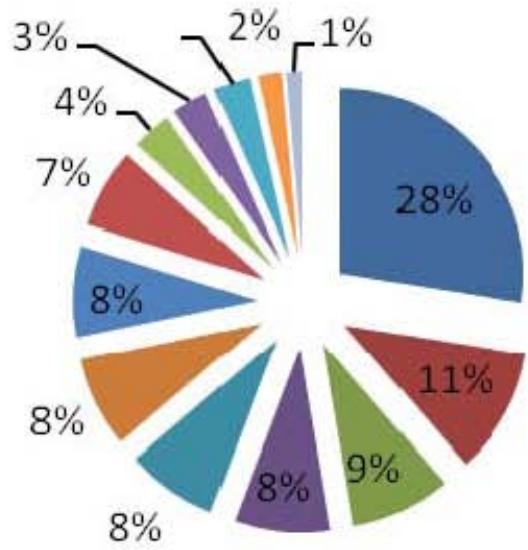
- Ballot - 22%
- Electioneering - 17%
- Registration / Eligibility - 15%
- Other - 10%
- Absentee - 8%
- Polling Place - 7%
- Voting Equipment - 7%
- ID - 5%
- Challenger / Watcher - 3%
- Poll Workers - 3%
- Accessibility - 1%
- Privacy - 2%
- Weather - 0%

## Election Day Issues Reported - November 4th, 2008



- Registration / Eligibility - 27%
- Voting Equipment - 12%
- Polling Place - 11%
- ID - 9%
- Electioneering - 8%
- Absentee - 8%
- Other - 7%
- Ballot - 7%
- Accessibility - 4%
- Privacy - 4%
- Poll Workers - 3%
- Challenger / Watcher - 0%
- Weather - 0%

## Election Day Issues Reported - Overall Summary



- Registration / Eligibility - 28%
- Other - 11%
- Voting Equipment - 9%
- Polling Place - 8%
- Ballot - 8%
- Electioneering - 8%
- ID - 8%
- Absentee - 7%
- Privacy - 4%
- Poll Workers - 3%
- Weather - 3%
- Accessibility - 2%
- Challenger / Watcher - 1%